

Title VI/EEO Complaint Procedures

1. Assisted Programs or Activities

The PSC / PVPT, the "Recipient" under Title VI, is committed to compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related regulations and statutes. The Recipient assures that no person or groups(s) of persons shall, on the grounds of race, color, national origin, sex, age, disability/handicap, or income status, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs, services, or activities administered by the Recipient, regardless of whether those programs and activities are federally funded or not.

The following procedures cover complaints under the following acts: Title VI of the Civil Rights Act of 1964 and the Civil Rights Restoration Act of 1987. Complaints may be filed by any person who believes that he or she has been excluded from participation in, been denied the benefits of, or otherwise subjected to discrimination under a program or activity receiving Federal financial assistance from the PSC / PVPT, and believes the discrimination is based on race, color, national origin, gender, age, disability/handicap or income status. Allegations, regardless of where they are reported, shall be immediately forwarded to the Civil Rights Officer. We accept complaints received no more than 180 days after the alleged incident. Please send your complaint to:

Civil Rights Officer: Eric Whalen
Pahrump Senior Center Inc. / Pahrump Valley Public Transportation
601 East St.
Pahrump, NV 89048
(775) 751-6860
(775) 751-6831 fax
ericwpsc@gmail.com

2. Title VI/EEO Complaint Procedures

If the complainant elects to file a formal complaint with PSC / PVPT, it must be submitted in writing, signed and dated, within 180 days of the alleged discriminatory act (or latest occurrence). Individuals may also file complaints directly with the U.S. Department of Transportation (USDOT), the Federal Highway Administration (FHWA), or the Federal Transit Administration (FTA), as appropriate, within the 180-day time frame.

The complainant is strongly encouraged to bring incidents of discrimination to the attention of the department as soon as possible after such conduct occurs.

Allegations of discrimination are serious and are to be investigated in a timely manner. Confidentiality is maintained to the greatest extent possible.