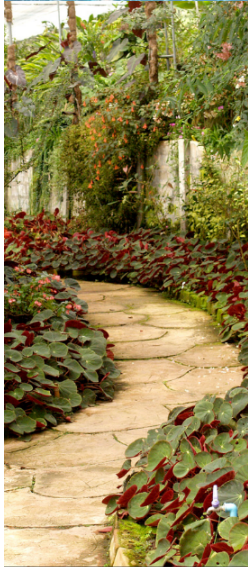




Travel



MAKING IT HAPPEN

Vision Board
(2 0 2 3)

Success



Home





Project
Management
Institute.

CERTIFICATE OF COMPLETION

Generative AI Overview for Project Managers

PRESENTED TO:

Randi Krueger

06 October 2023

Jennifer Tharp
Chair, Board of Directors

Pierre Le Manh
President & CEO



Project
Management
Institute.

Certificate of Course Completion

Free Introduction: PMI® Authorized On-demand PMP® Exam Prep

Presented to:

Ethan Abreu

17 March 2025



ABREU, ETHAN

has successfully completed

Understand Microsoft 365 risk management

April 6, 2025

A handwritten signature in black ink, appearing to read "Satya N.".

Satya Narayana Nadella

Ethan Abreu
Ben White
Quality Management
02-16-2025

Leadership Assignment

If I was promoted to a senior leadership position of my company, I would want to implement so many activities. These activities will need to correlate with the ethics and morals of the company, as well as every employee that works us. This will be critical for the company to prosper and be successful into the future. This can be accomplished by hosting cultural awareness, improving communication, employee engagement, and active participation in resolving problems.

To start off I would like to regularly discuss company quality policy with all higher-ups to make sure we're all on the same page on accomplishing our goals. By being role-models to the employees, we can present a happy and welcoming environment to work at, showing there are possibilities for growth in the company. We can also put together workshops to help with employee feedback as to what they like, dislike, and would like to be implemented in the future if plausible. I would make sure all leaders would set aside time to coach and answer much needed questions of the employees during working hours. We can also make time to do weekly group sessions, so we can discuss anything that needs to be addressed by the employee or leader at that time. I would also map out business processes to improve and encourage functional collaboration. By utilizing performance data, I would also see which trends need improvement on, so we can act accordingly.

Team building would be a beneficial factor, so you can bring coworkers together in ways they haven't prior. Gemba walks would be a great way to observe processes and locate internal issues to solve them immediately. I would also like to see a program that award or recognize employees for their hard work. Most times employees get burnt out over not being recognized or seen. This would ensure employees the best working environment that promotes positive behaviors and choices. BY having open forums for employees to submit comments on would also be beneficial in factoring what's needing to be improved to have a functional working environment for everyone. This would provide concerns, ideas, and feedback, so leadership can do the necessary implementations needed.

Liability would also be a factor, so making sure everyone is following company protocols would be priority. Having trust and transparency with your business employees is top priority, so they can be confident in who and what they work for. By making sure the public is also viewing the company in a positive light is also priority, since they are the ones keeping us in business. If the company all has strong values and maintains their ethics, then that shows the company has longevity and trustworthiness.

In conclusion, if I was promoted to a senior leadership position in my company, I would implement several activities that align with the company's ethics and values, essential for future success. This can include cultural awareness initiatives, improved communication, employee engagement, and involving employees in problem-solving. I would regularly discuss the

company's quality policy with upper management to ensure we share the same goals. By modeling positive behavior, we can create a welcoming environment that encourages growth. Workshops for employee feedback would help identify what they appreciate and what changes they desire. Additionally, leaders would dedicate time to coach and answer employee questions during working hours, complemented by weekly group sessions to address any issues. I would also map out business processes to enhance collaboration and use performance data to identify areas needing improvement. A recognition program for hard work is important to prevent employee burnout. Open forums for feedback would also help identify necessary improvements. Ensuring adherence to company protocols and maintaining trust and transparency with employees is crucial for a positive public image and long-term success.