# WELCOME CENTURY VILLAGE 2024



## UNITED CIVIC ORGANIZATION (UCO)

President: Fausto Fabbro Vice Presidents:

Patricia Caputo, Dom Guarnagia, Stewart Richland, Gerry Sutofsky

Recording Secretary: Kelly Janssen Corresponding Secretary: David Boas Treasurer: JoAnne Robinson

LCAM: Donald Foster

#### **United Civic Organization Inc.**

2102 West Drive, West Palm Beach, Fl. 33417 Phone: 561-683-9189 Fax: 561-683-9904

#### **Office Hours:**

Monday – Thursday 9 AM to 12 PM Friday 12 Noon to 3 PM

Investigation Desk and Bar Code Desk
Monday - Thursday 9 AM to 11:30 AM
Friday 12 Noon to 2:30 PM

#### **UCO REPORTER**

2102 West Drive (UCO Office) 561-683-9189 Ruth Dreiss, Editor-in-Chief - Ext. 174 (phone for appointment)

## IMPORTANT PHONE NUMBERS (ALL PHONE NUMBERS ARE FOR AREA CODE 561)

**WELCOME TO PARADISE!** 

On behalf of your neighbors in Century Village and your elected officials at the United Civic Organization (UCO), WELCOME.

UCO represents your interests in our daily dealings with WPRF who administers the clubhouses, pools, and tennis courts. We contract for **Security, Transportation, Cable, Insurance** and **Ambulance**. We also administer the road system throughout Century Village. Most of us at UCO are volunteers. Every condo owner, like you, is a member of UCO and of his/her Association.

Our Village is divided into four quadrants. Each of these quadrants enjoys the assistance and advice of one of our four Vice Presidents. This "hands-on" relationship helps to strengthen cooperation and communication between UCO and its members.

We maintain a bus transportation system that is considered the best of its kind in Florida with service inside and outside Century Village, to malls, supermarkets, and other places.

We have modernized our internal security by introducing a barcode system for residents who have cars and by computerizing our **visitor call-in system**. Both are considered state-of-the-art improvements.

On your behalf, we have entered into a contract providing you with an elaborate cable setup at very economical rates. In 2019, this was enhanced with optional internet and telephone. Another contract assures **ambulance** service for you.

We have centralized repairs and replacements of irrigation pumps enabling us to maintain lawn watering at an economical rate. New irrigation lines have been installed and maintained throughout the Village and along the perimeter roads so that we can further improve the appearance of our Village with additional plantings. We intend to continue with further tree planting and beautification plans. All Associations are encouraged to do their share to enhance and beautify their areas.

A state-of-the-art **Fitness Center** is fully operational at the **Hastings Clubhouse**.

UCO currently has approximately 20 committees covering everything from Beautification to Social Events to Finance and Budget. The work done by the dedicated volunteers is of great assistance to the officers, the Executive Board and the Delegate Assembly. There is always work to be done and we encourage YOU to take an active interest and participate in your Association's business as well as the work done by the various UCO committees. If you are interested in joining a committee, please complete a Volunteer Application Form which is available in the UCO Office.

Everyone is encouraged to read the *UCO Reporter*, our excellent monthly newspaper. It is your best source for accurate information. The paper will give you up-to-date information on everything in Century Village including special meetings, excursion trips, and changes to the bus schedules.

## Check out our Century Village web site: www.unitedcivic.org

Century Village has its own in-house television channels - Channels 590, 591 and 592. Watch for late breaking announcements, entertainment news, movies and videos of many committee meetings and Delegate Assembly meetings.

From time to time, **UCO** organizes workshops for Association officers and Board members covering topics such as UCO plans, interpretation of Bylaws, and Florida Statutes Condominium Act FS 718. These meetings are **open to everyone** in the Village.

Century Village is a beautiful place to live and enjoy. We have 14 pools, a clubhouse, a fitness center, tennis courts, pickleball courts, shuffle board courts, hand ball courts, bocce courts, petanque courts, sail boats, billiard rooms, card rooms, and numerous clubs meet regularly. We enjoy dancing every Friday evening in our Party Room and movies in the Theater several times a week. We enjoy reasonably priced professional entertainment several times a week in season and on Saturdays during off season.

<u>**DELEGATE ASSEMBLY MEETING**</u> – First Friday of each month at 9:30 AM in the Clubhouse Theater. **Everyone is encouraged to attend**.

#### **BAR CODE SYSTEM**

## ENTRY INTO CENTURY VILLAGE BY RESIDENTS (Owners, Renters, Occupants)

The distribution and use of a vehicle **BAR CODE** has specific rules and regulations. The advantage of having a **BAR CODE** on your vehicle is obvious when you see a long line of cars at a gate waiting to show IDs and gate passes to our security guards. It is certainly worth your time and effort to obtain a **BAR CODE** from the **UCO** office.

- 1. Bring your Century Village ID and your valid car registration with you to the UCO Office so that we may complete the sale of your BAR CODE.
- 2. There is a \$10 fee for a new BAR CODE. There is no refund. When you purchase a new auto, you are required to purchase a new bar code for the \$10 fee.
- 3. A second **BAR CODE** must be purchased for a second car. Bar Codes are issued for a maximum of 2 vehicles.
- 4. A renter may purchase a **BAR CODE** by presenting his/her Century Village ID that shows the expiration date of the current lease and the current car registration in the name of the renter. The **Bar Code** expires on the date of the lease expiration or the vehicle's registration, whichever comes first.
- 5. **BAR CODES** may be sold to residents with long term leased cars with a copy of the lease, in their name, provided there is at least 1 year remaining on the lease.
- 6. No commercial vehicles will be issued bar codes.
- 7. UCO does not transfer BAR CODES from one car to another. If you sell or trade your car, or give up your auto in any way, you need to purchase a new BAR CODE for your new car.

- 8. When you renew your auto registration, your Century Village ID, or you move to a different address in Century Village, you must have the records updated in the system in the UCO Office.
- 9. A renter who renews his lease and Century Village ID may have the update recorded at the UCO office so that the **BAR CODE** will continue to work. Please also bring your current registration. There is no charge for an update.
- 10. <u>Please note</u>: **BAR CODES** are for the sole use of our residents, renters, and occupants. A **BAR CODE** may be rescinded by Security for any violation of the Bylaws or rules or breaking of the gate arms.
- 11. You must bring your car on the day you choose to get your **BAR CODE**. We will place the BAR CODE on your vehicle in a position where it works best.

NOTE: In order to enter the Village in the righthand lane at either gate, YOU MUST HAVE A WORKING BAR CODE.

#### **GATE PASSES**

#### GATE PASSES will be issued with a Century Village resident ID.

A **Gate Pass** will allow only the person or persons named on the pass to enter Century Village. **This pass will not give access to the clubhouse, pools, or any recreation facility**. A Gate Pass may also be issued to maids, nurses and aides for a period of six (6) months maximum.

A resident will not be given a **Gate Pass** for a guest without presenting a valid CV Resident's ID. In addition to showing his/her ID, the resident must submit the name of their guest and their picture ID. Guests may not bring in other guests. Renter ID and "valid Unit" ID have the same privileges as residents.

#### **CHARGES**

Pass for 30 days - \$4.00 Pass for 60 days - \$5.00 Pass for 90 days - \$6.00 180 Day Pass - \$10.00

Lost passes - \$4.00 for re-issue 180 Days (6 months) Employee Pass - \$10.00

The alternative to a gate pass is a daily call to the visitor call-in system at (561) 689-1759 or a Gate Access Entry on the Internet.

In order to use the Gate Access Entry System on the Internet, you must obtain an Access Code at the ID Office located in the Clubhouse.

NOTE: There is a maximum of six (6) visitors allowed to be listed when using Gate Access Entry

## AUTOMATED COMPUTER ENTRY SYSTEM (Available 7 days a week - 24 hours a day)

#### HOW TO ADMIT GUESTS, SERVICE PROVIDERS, ETC.

- 1. DIAL (561) 689-1759 from your <u>home phone</u>, or your cell phone if your Association has cell phone friendly usage and your Association has given (with their seal attached) an authorized letter to UCO that states your Association permits cell phone usage. Cell phone users must have their phone number registered and entered into our system at UCO.
- 2. When calling the gate access number, a computer will ask you to say **only your visitor's name**. Speak slowly and clearly. Your guests must give the **NAME and ADDRESS** of the resident they are about to visit. Guest picture ID must be shown.
- 3. Remain on the line until the computer advises "your guest has been authorized" then **hang up.**

#### **REMEMBER:**

- NO ONE will be admitted through our gates (either Haverhill or Okeechobee) without prior authorization.
- The best time to call is during non-peak hours. Peak hours are 8-10 AM and 5-6 PM
- RESIDENT INFORMATION can only be changed by coming to the UCO office with a current CV ID to make all changes.
- Guests' names are deleted after 3 days.
- The computer recognizes you by your <u>home phone numbers or</u> <u>registered cell phones</u>. It is **NOT** necessary to state your name and address.

#### **MISCELLANEA**

Once you settle in, you'll find Century Village is truly the best place in the world to live. Here are a few more bits of information that may be of assistance to you:

- 1. Trucks over forty feet (40') in total length are not permitted in Century Village. This includes moving vans. Drop trailers (PODS) are <u>not permitted</u> in Century Village. Car carriers are <u>not permitted</u> in Century Village. Please consult with your Association Board about other moving-in rules.
- 2. It shall be unlawful for any owner of land in any residential district to park on, cause to be parked on, or allow to be parked on residentially zoned land an unlicensed or unregistered vehicle, or equipment, commercial vehicle, sports vehicle, recreational vehicle, marine vessel or trailer for a period exceeding one hour in any 24 hour period, each such period commencing at the time of first stopping or parking."

(PBC Unified Land Development Code 6.D.1.A.4.a.2a)

- 3. When you are ready to get your Florida driver's license even if you do not drive, there are licenses for non-drivers for identification purposes. These have your photo and indicate clearly "not a driver's license" on the front. Confused? Just get one it will save you a lot of heartache later when you are required, for any reason, to provide a photo I.D card. Contact the Tax Collector's Office 561-355-2264 located at 200 Civic Center Way, Royal Palm Beach Florida 33411. For driver's license or ID ONLY, you can set up an appointment at 1-800-303-7288.
- 4. The best way to get around is to use our internal and external bus system. You can find the bus schedules at the UCO office, at the Clubhouse and on your bus. It is suggested that you find a seat on a bus bench ten minutes before the bus is due to arrive. Climb aboard (all buses are ADA compliant). Take a ride and see the route it follows.

- 5. **Garbage and Trash:** Please bag your food waste and place it in a large green dumpster. **DO NOT** use this dumpster for construction debris from remodeling or renovating projects. Items such as sinks, refrigerators and stoves should be taken away by the company delivering the new ones. Contractors must remove their debris and you should insist upon this before signing a contract.
- 6. Furniture that is in good condition and can be re-used may be picked up by Faith Farms (561-737-2222) or B'nai B'rith (1-888-626-6580) and a charitable deduction on your tax return may be issued.
- 7. Every month, *THE ADVOCATE* is hung on your doorknob inside a clear plastic bag. The *JEWISH JOURNAL* is available at the Hastings Clubhouse, and in the Main Clubhouse Ticket Office. The *CONDO NEWS* is also available in the Main Clubhouse. All these publications have many items of interest as well as ads for local restaurants, some with discount coupons.
- 8. **Palm Tran Connection** is a shared ride door-to-door, paratransit service that provides transportation for Palm Beach County residents with disabilities and ADA eligible visitors in Palm Beach County. To request an application or for information, call **561-649-9838**.
- 9. Mark your calendar to attend the monthly Delegate Meeting the first Friday of each month at 9:30 AM in the Clubhouse Theater. These meetings are a great source of information as well as an inside look at how our Village operates. Ask questions! Visit the UCO office and volunteer to help for a few hours each week. All unit **OWNERS** are welcome to volunteer. Meet new people and make new friends. Join a club or two. Offer to serve on the Board of your own building's association. Help make decisions.
- 10. The Palm Beach Supervisor of Elections Office is located at 240 South Military Trail, West Palm Beach (561-656-6200). You are eligible to vote in Florida if: You are a citizen of the United States and a Florida resident; you are at least18 years old; you have not been adjudicated mentally incapacitated with respect to voting in Florida or any other state; you have not been convicted of a felony. New Florida residents must contact the Supervisor of Elections Office from your previous state and ask to be removed as a voter. Then you may complete a Florida Voter Registration in Palm Beach County.

11. A representative from the Palm Beach County Property Appraiser's Office is in the Main Clubhouse Lobby on the 1st Thursday of every month between 1:30 p.m. and 2:30 p.m. This is the best time for you to get accurate information on property taxes and how to apply for Homestead status.

12. Automobile registrations can be <u>renewed</u> at the kiosk located inside the Publix in the Village Commons on Village Boulevard.

Notary services are available at the UCO office during UCO hours of operation: Monday through Thursday, 9:00 AM to 12:00 Noon and Friday afternoon, 12:00 Noon to 3:00 PM. Please note that this service is offered to building associations for association related documents <u>ONLY</u>.

#### **BEWARE OF SCAMS!**

- "Phishing" is when criminals use email to lure you to fake websites.
- "Smishing" is a form of phishing that uses mobile phones as the attack platform in order to gather personal information including social security and/or credit card numbers.
- Family/friend Imposters -- a scammer calls or emails you claiming that a friend or family member is in jail or in the hospital and needs you to send funds immediately.
- Scammers claim to offer "technical support" for computer problems and charge a fee to fix a non-existent problem.

Our Computer Club <a href="https://www.cv-computerclub-wpb.com/">https://www.cv-computerclub-wpb.com/</a> is an excellent source for information on recognizing common scams and how to protect your computer.

#### **COMMUNITY EMERGENCY RESPONSE TEAM (C.E.R.T)**

Residents must be prepared in the event of a major storm as all emergency personnel and services could be overwhelmed. Join our C.E.R.T. team (application enclosed) and be trained to help your neighbors. Through preevent planning, we can work together to reduce injuries, loss of lives and property damage.

### Community Emergency Response Team (CERT)

#### **CERT MEMBERSHIP APPLICATION**

Name:	Date:
Home Address:	
	Date of Birth:
	Cell:
	er:
	bies, etc.:
	ns? (Back problems, Allergies, etc.:
EMERGENCY CONTACT INFORMA	TION
Name:	Relationship:
	Cell Phone:
program requires a commitment to keep training credentia missions as often as I can. I understand that CERT training of periods of time. Every precaution shall be taken to ensure y will allow you to assist local first responders in an emergence backpack. I understand that this application does not auton	take me a member and that further interviews and training may take place. I understand that membership in the ils current, to attend membership meetings whenever possible, and to volunteer to participate in functions or an be inherently dangerous. You may be lifting, carrying heavy objects, stooping, and bending. You may kneeling for our safety. As a CERT member, you will be trained in a variety of disaster preparedness and rescue activities that by. Upon completion of all required CERT modules, activities, and scenarios, you will receive a CERT lid tag and CERT natically make me a member and that further interviews may take place. SIGNATURE AND RELEASE I fully accept all interested volunteers. I hereby certify that all information on this application is accurate and correct and llage C.E.R.T.
Signature	Date Received:
Background completed:	Paviawad hu