

Limited Installation Warranty

Doors, Windows, Roof Lanterns, Pressings, Glass Units & Spare Parts – Installation Only

This Limited Installation Warranty ("Warranty") is issued by B&D Glazing LTD ("the Company") to the customer ("the Customer") in respect of the installation of doors and/or windows carried out by the Company.

1. Warranty Coverage

1.1 The Company warrants that all installation work performed shall be free from defects in workmanship for a period of twelve (12) months from the date of installation ("Warranty Period").

1.2 This Warranty covers only proven fitting issues that are a direct result of the Company's installation workmanship.

2. Exclusions

This Warranty does not cover, and the Company shall have no liability for, any of the following:

- External perimeter silicone sealant.
- Blown or failed glass units.
- Product-related faults, defects, or failures (including, but not limited to, frames, sashes, glazing, locks, hinges, hardware, or finishes).
- Adjustments required due to product movement, natural settlement, or wear and tear.
- Damage caused by misuse, neglect, accidental damage, impact, weather conditions, or failure to properly maintain the product.
- Any costs, losses, or damages beyond the correction of proven installation defects.

3. Warranty Claims

- 3.1 To make a claim under this Warranty, the Customer must notify the Company in writing within the Warranty Period, providing full details of the alleged defect together with reasonable evidence.
- 3.2 The Company reserves the right to inspect the installation and determine, in its sole discretion, whether the issue constitutes a valid warranty claim.
- 3.3 If a valid claim is established, the Company's sole obligation will be to carry out such remedial work as is reasonably necessary to correct the proven installation defect.

4. Limitation of Liability

- 4.1 This Warranty is limited to the correction of installation workmanship issues only.
- 4.2 The Company shall not be liable for any indirect, incidental, or consequential loss or damage, including but not limited to loss of use, loss of profits, or inconvenience.
- 4.3 This Warranty does not affect the Customer's statutory rights under applicable consumer law.

5. Governing Law

This Warranty shall be governed by and construed in accordance with the laws of England and Wales

Issued by:

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