**SPORT4ADULTS REFUND POLICY**

1. Once a complaint has been received via our Help Desk or Support Email, it is investigated thoroughly and if a refund is warranted it is executed on a ‘no quibble’ basis.
2. If the complainant agrees that the issue is partly their fault, then in agreement with the complainant, a partial refund may be executed.
3. The complainant has a choice of either receiving a cheque, or a payment direct to their Bank Account. The refund will be received by the complainant within 5 working days.