**SPORT4ADULTS VULNERABLE CONSUMER CODE**

1. In the Terms and Conditions on all of our promotional artwork, there are full details of how to use the use/unsubscribe to all services which appear in the artwork, together with full cost details.
2. All users to our services must be 18 years old or over and have to provide their date of birth before being able to use the services promoted.
3. Training is given to staff to enable them to recognise and respond appropriately to the explicit and implicit signs of potential consumer vulnerability when answering calls to the Help Desk.
4. Sport4Adults ensure that we have appropriate mechanisms in place to identify excessive use of phone-paid services.