



EncorePro 500 Digital Series

Superior audio quality, greater insights.

The EncorePro 500 Digital Series with DA90 USB audio processor, when used with optional Plantronics Manager Pro software, offers a fully integrated audio and asset management solution for customer service centers. Centralized management enables IT to track detailed insights about devices deployed. Superior audio quality with enhanced comfort and durability enable customer service representatives to focus on each customer conversation.

Intelligent by design



EncorePro 500 Digital Series

The EncorePro 500 Digital Series with DA90 USB audio processor, when used with optional Plantronics Manager Pro software, offers a fully integrated audio and asset management solution that provides more satisfaction for customers, more productivity for customer service representatives, plus more insight and control for IT.

ENHANCED EXPERIENCE. BETTER CONTROL

- Reports digital serial number to Plantronics Hub and optional Plantronics Manager Pro software to streamline inventory management
- Adjustable fit enhances all-day wearing comfort, ensuring that customer service representatives stay fresh and engaged
- Elegant, super-lightweight, robust design and soft audio-optimized ear cushions provide all-day comfort
- Quick Disconnect feature provides walkaway convenience and compatibility with DA90 USB audio processor

SUPERIOR AUDIO

- Next-generation custom microphone reduces background noise and interference, ensuring fewer missed words and a better experience
- Flexible noise-cancelling boom with visual positioning guides makes it easy to establish optimum mic placement for voice clarity
- Tuned stereo wideband audio delivers richer, clearer conversations while SoundGuard protects users against hearing discomfort

LONG-TERM RELIABILITY

- Designed for the rigors of communication-intensive environments, minimizing operational disruptions, and costly downtime
- Laser-welded construction and durable joints provide unbeatable toughness

GREATER INSIGHTS WITH PLANTRONICS MANAGER PRO* AND PLANTRONICS HUB

- Remotely monitor, manage, and maintain audio devices company-wide
- Generate inventory and usage reports to streamline asset management
- Remotely adjust setting configurations and lock in regulatory compliance settings

EncorePro 500 Digital Series requires DA90 USB audio processor to connect to a computer.

Connects to	PC via DA90 USB audio processor
Ideal for	Telephone-intensive users, including formal customer care centers, help desks, telesales, and customer service organizations
Audio performance	Wideband audio (up to 6,800 Hz), noise-cancelling microphone
Hearing protection	SoundGuard: acoustic limiting for protection against sounds above 118 dBA
Limited warranty	2-years

Headset	Model	Weight
HW510D	Over-the-head, monaural, noise cancelling	52g
HW520D	Over-the-head, stereo, noise cancelling	74g
HW530D	Over-the-ear	22g
HW540D	Over-the-head	32g
	Over-the-ear	22g
	Behind-the-neck	24g

*Additional software service offered separately. Contact your sales representative for subscription details.

For more information about the EncorePro 500 Digital Series or other products, please visit plantronics.com

GLOBAL CUSTOMER CARE

Backed by Plantronics industry-leading global service and support.
(800) 544-4660 (US and Canada) (831) 458-7700 (outside US)

ENCOREPRO 510/520 DIGITAL

Comfort and reliability



ENCOREPRO 530 DIGITAL

Lightweight design



ENCOREPRO 540 DIGITAL

Complete flexibility



OVER-THE-HEAD

OVER-THE-EAR



BEHIND-THE-NECK



REQUIRED AUDIO PROCESSOR

DA90



Intelligent by design



Connect with Plantronics

