



WE'RE HERE TO HELP.....

Questions may arise during your stay at Valley View Rehab & Nursing Center regarding care, finances, insurances, or other. If you do have questions, this list may help you to direct your concerns to the most appropriate person.

ADMINISTRATIVE TEAM

| | | |
|---------------------|-----------|--|
| Steve Fry, NHA | Ext. 2013 | Administrator |
| Deborah Grosso | Ext. 2014 | Executive Assistant to NHA & CFO |
| Emily Orso | Ext. 1603 | Director of Social Services |
| Amy Hostrander | Ext. 1209 | Director of Nursing; Director of Infection Control |
| Julie Benner | Ext. 1704 | Assistant Director of Nursing; Staff Education |
| Tammy Miller-Welty | Ext. 1810 | Health Nurse-Infection Control |
| Tracey Stroble | Ext. 2016 | Director of Human Resources |
| Taryn Johnson | Ext. 2012 | CFO/Payroll/Accounts Payable |
| Tracy Hollenbach | Ext. 2003 | Admissions Director |
| Jeff Rishel | Ext. 1309 | Director of Facilities Management (Housekeeping, Laundry, and Maintenance) |
| Randall Hand | Ext. 1315 | Food Services Director |
| Stephanie Duff | Ext. 1204 | Director of Rehabilitation/COTA/L |
| Valerie Ramin | Ext. 1808 | Therapeutic Recreation |
| Carolyn Worthington | Ext. 2008 | Scheduling doctor and hospital appointments and transportation |

FINANCIAL QUESTIONS

| | | |
|----------------|-----------|--|
| Deborah Grosso | Ext. 2014 | Billing/Accounts Receivable Supervisor |
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CLINICAL

| | | |
|------------------|-----------|---|
| Elizabeth Koch | Ext. 1107 | RNAC – Case Management/Medicare Appeals |
| Breanne Thompson | Ext. 1108 | LPN – Case Management/Medicare Appeals |

BEAUTY/BARBER

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|------------|-----------|---|
| Kelly Dame | Ext. 1806 | Beautician/Barber – Appointments may be arranged directly |
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SOCIAL SERVICES

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|-------------|-----------|--|
| Mia Gardner | Ext. 1604 | Adjusting to Valley View Rehab & Nursing Center and Institutional Living / Resident's Rights / Care Issues / Care Plan Meetings and Discharge Planning |
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THERAPY

| | | |
|-------------------|-----------|---|
| Casey Derrick | Ext. 1206 | Rehab Office Manager |
| Sondra Alexander | Ext. 1205 | COTA/L |
| Jessica Childs | Ext. 1205 | Occupational Therapist |
| Eric Foley | Ext. 1205 | Assistant Director of Rehabilitation/Physical Therapist |
| Isabella Loffredo | Ext. 1205 | Occupational Therapist |
| Dylan Marshall | Ext. 1205 | Physical Therapist |
| Rachael Neatrour | Ext. 1205 | Physical Therapist |
| Tatiana Newman | Ext. 1205 | COTA/L |
| Terrell Scott | Ext. 1205 | COTA/L |
| Olivia Welter | Ext. 1205 | SLP |
| Kate Wooten | Ext. 1205 | Physical Therapy Assistant |
| Jennifer Younkin | Ext. 1205 | Occupational Therapy Assistant |
| Joy Zin, M.S. | Ext. 1205 | CCC-SLP Speech Therapist |
| Therapy Gym | Ext. 1207 | |
| Therapy Gym | Ext. 1208 | |