

# Wholesale Agreement

Soak Up The Light (aka SUTL), LLC

All those desiring a Wholesale/Distributor account must be pre-approved by our accounting department. You must complete and sign a wholesale agreement and must meet a minimum per order requirement.

# Minimum Order Requirements:

Minimum dollar amount for the first order is \$200 and \$100 for all subsequent orders before shipping, insurance, and tax where applicable. There is no exception to this rule. This includes coupons or sign up bonus coupons. If we have wholesale discounts, you will be notified personally by email or phone. There are no annual minimum order requirements.

## Method of Ordering:

You may place your order by phone (574–333–6327) or email at <u>Mike.Losch@soakupthelight.net</u>. You will need to contact Mike to establish your wholesale account.

## Method of Payment:

All orders must be prepaid via cash, check, mastercard, visa, American express, or discover with confirmed shipping and billing addresses.

# Shipping and Timely Delivery:

A great majority of our wholesale orders will be "made to order", especially those in bulk quantities. We do not stock a large quantity and the batches are made small to provide the highest quality product. For this reason, you must allow 1–2 weeks for production time and availability of necessary materials to process your order. This is especially true if you are buying in bulk. If you need your order RUSHED, there will be an additional fee of \$35.00 (this will still require a minimum of 2 day production time). This will only be possible if the proper materials are on hand to complete your order. Therefore, it is best to plan ahead to enable us to meet your needs. Rush orders will not be honored Dec 5<sup>th</sup> through Dec. 25<sup>th</sup> of each year. All orders can be picked up to avoid shipping costs. Shipping will be via USPS/UPS unless otherwise designated by the wholesaler. Shipping insurance can be purchased by the wholesaler in addition. In this agreement, you agree NOT TO hold Soak Up The Light, LLC (SUTL) responsible for damage during shipping.

## **Order Cancellations:**

If you cancel after you place your order and the production has already started on the items, you will be charged a 25% cancellation fee on any items started or completed. Special orders made to your specifications cannot be cancelled once underway.

### **Product Disclaimer:**

Wholesaler/Distributor agrees to take full responsibility and liability for all products once they have received them. In the event of an injury, accident, or dissatisfaction of a retail customer the Wholesaler/Distributor agrees to take full responsibility and does not hold Soak Up The Light, LLC (SUTL) liable.

#### **Returns:**

All returns/exchanges must be pre-authorized. Please call Mike at 574-333-6327 for authorization. Be sure to have the reason for return. All returns must be sent back in appropriate packing material and protected from breakage. We reserve the right to refuse any return that is not in good condition when we receive them back. As a wholesale customer, you must meet certain minimum purchase requirements. If the returned items make the original order fall below the minimum order, you must order replacement items to meet the original order minimum (ex: you order \$200 initially and return \$75 making your initial order \$125). Each return will be judged individually and must meet our return criteria.

### **Termination of Agreement:**

Soak Up The Light, LLC (SUTL) reserves the right to cancel any wholesale agreement at any time for any reason.

Company Name:	
Year Established:	
Retail Merchant ID number:	
Billing Address:	
City, State, Zip	
Shipping Address:	
City, State, Zip	
Store Address:	
City, State, Zip	
Company Website:	
Primary Company Contact:	
Contact Phone number:	
Contact Email Address:	
I have read and accept this Wholesale Agr	reement between
	and Soak Up The Light, LLC (SUTL)
Your Company Name	
I do hereby agree and understand all the	policies and terms in this agreement.
Print Name	
Signature	Date
We will notify you when your wholesale ac accounting system. You may then have u	
Soak Up The Light, LLC (SUTL) 1715 E. Bristol St. Elkhart, IN 46514 574.264.2600 www.soakupthelight.com	

Email: Mike.Losch@soakupthelight.net