

## Quality Assurance/Call Totals:

EMD PROQA Scoring (Under strict ACE standards) 65 Calls AVG.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
60%	38%	2%	0%	0%	September
57%	40%	0%	3%	0%	October
65%	34%	2%	0%	0%	November

### EFD PROQA Scoring (Under strict ACE standards)

High Compliant	Compliant	Partial 10%	Low 10%	Non-Compliant 7%	Month
50%	38%	3%	6%	3%	September-34
53%	38%	0%	9%	0%	October-32
64%	36%	0%	0%	0%	November-50

EPD PROQA Scoring (Under strict ACE standards) 78 Calls avg.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
72%	22%	4%	1%	1%	September
72%	22%	4%	1%	1%	October
79%	19%	0%	1%	0%	November

## DISPATCH PHONE CALL STATISTICS

Month	Call Totals	911	Admin. Incoming	Admin. Outgoing	Abandoned	Administration Call Totals
<b>September</b>	<b>7,043</b>	<b>1,322</b>	<b>3,818</b>	<b>1,826</b>	<b>77</b>	<b>867</b>
<b>October</b>	<b>6,500</b>	<b>1,255</b>	<b>3,521</b>	<b>1,650</b>	<b>74</b>	<b>732</b>
<b>November</b>	<b>6,507</b>	<b>1,291</b>	<b>3,500</b>	<b>1,633</b>	<b>83</b>	<b>721</b>

## CAD/DISPATCH STATISTICS

### LAW ENFORCEMENT

September      October      November

Barry 911	774	675	705
Barry County Sheriff's Office	941	905	922
Butterfield PD	0	0	16
Cassville PD	457	443	499
Conservation	7	13	21
Coroner	10	4	7
Corp Park Rangers	0	1	0
Exeter PD	15	29	22
MO State Highway Patrol	140	144	175
MO State Water Patrol	4	1	1
Monett PD	1,158	925	930
Parks	0	0	0
Purdy PD	40	31	34
Seligman PD	152	154	153
SRT	0	0	0
Transports	16	21	16
Washburn PD	0	3	3
Wheaton PD	53	49	41

**Total Law Enforcement Incidents      3,436      3,071      3,171**

### FIRE DEPARTMENTS

	September	October	November
Aurora Rural	7	5	8
Butterfield	22	18	23
Cassville	94	77	102
Central Crossing	55	56	42
Eagle Rock	48	48	62
Emergency Management	2	0	1
Exeter	34	28	35
Jenkins	21	18	20
Monett City	166	182	199
Monett Rural	17	23	18
North Stone, NE Barry	8	13	16
Pierce City	6	5	5
Purdy	30	29	37
Seligman	46	26	28
Swiftwater Rescue	0	-	0
Washburn	22	33	28
Wheaton	20	35	26
<b>Total Fire Dept. Incidents</b>	<b>552</b>	<b>562</b>	<b>594</b>

EMS			
	September	October	November
Barry/Lawrence	310	318	316
Mercy	233	252	252
Helicopter	6	12	14
<b>Total EMS Incidents</b>	<b>544</b>	<b>568</b>	<b>573</b>

*\*All stats show individual agency response and total amount of incidents; total may not add up if agency sent more than one unit/response.*