

OPERATIONS- Quality Assurance/Call Totals:

EMD PROQA Scoring (Under strict ACE standards) 65 Calls.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
63%	35%	2%	0%	0%	September
62%	37%	2%	0%	0%	October
65%	32%	3%	0%	0%	August

EFD PROQA Scoring (Under strict ACE standards)

High Compliant	Compliant	Partial 10%	Low 10%	Non-Compliant 7%	Month
76%	20%	0%	4%	0%	September-45
61%	30%	0%	4%	4%	October -46
61%	37%	0%	3%	0%	November-38

EPD PROQA Scoring (Under strict ACE standards) 82 Calls.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
70%	29%	1%	0%	0%	September
59%	37%	2%	1%	1%	October
-%Inc	-%	-%	-%	-%	November

DISPATCH PHONE CALL STATISTICS

Month	Call Totals	911	Admin. Incoming	Admin. Outgoing	Abandoned	Text
September	6,750	1,431	3,473	1,828	177	18
October	6,881	1,385	3,622	1,865	193	9
November	6,714	1,184	2,877	1,464	152	2

CAD/DISPATCH STATISTICS

LAW ENFORCEMENT

	September	October	November
Barry 911	677	578	660
Barry County Sheriff's Office	1,087	970	860
Butterfield PD	0	0	0
Cassville PD	640	601	473
Conservation	7	11	25
Coroner	4	6	2
Corp Park Rangers	0	0	0
Exeter PD	41	13	8
MO State Highway Patrol	194	171	174
MO State Water Patrol	0	1	4
Monett PD	1,354	1,381	1,309
Parks	2	1	0
Purdy PD	18	13	14
Seligman PD	63	99	123
SRT	0	0	0
Transports	9	11	12
Washburn PD	66	44	29
Wheaton PD	30	50	69
Total Law Enforcement Incidents	3,793	3,578	3,301

FIRE DEPARTMENTS			
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	September	October	November
Aurora Rural	7	6	6
Butterfield	32	22	18
Cassville	104	81	82
Central Crossing	57	39	64
Eagle Rock	76	58	63
Emergency Management	1	1	1
Exeter	25	27	25
Jenkins	33	22	20
Monett City	133	171	136
Monett Rural	30	33	24
North Stone, NE Barry	11	6	5
Pierce City	3	2	1
Purdy	49	32	31
Seligman	35	38	28
Swiftwater Rescue	0	0	0
Washburn	28	36	32
Wheaton	35	30	34
Total Fire Dept. Incidents	581	559	512

EMS			
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	September	October	November
Barry/Lawrence	319	328	261
Mercy	262	219	216
Helicopter	8	6	8
Total EMS Incidents	577	539	478