#### <u>Quality Assurance/Call Totals:</u>

# EMD PROQA Scoring (Under strict ACE standards) 65 Calls AVG.

High Compliant	Compliant	Partial	Low	Non- Compliant	Month
62%	37%	0%	0%	2%	December
58%	42%	0%	0%	0%	January
66%	31%	0%	2%	2%	February

**EFD PROQA Scoring (Under strict ACE standards)** 

High Compliant	Compliant	Partial 10%	Low 10%	Non- Compliant 7%	Month
67%	27%	0%	0%	7%	December-30
55%	42%	0%	3%	0%	January-38
56%	42%	2%	0%	0%	February-50

## EPD PROQA Scoring (Under strict ACE standards) 82 Calls avg.

High Compliant	Compliant	Partial	Low	Non- Compliant	Month
73%	24%	3%	0%	0%	December
88%	11%	1%	0%	0%	January
76%	21%	1%	0%	2%	February

## DISPATCH PHONE CALL STATISTICS

Month	Call Totals	911	Admin. Incoming	Admin. Outgoin	Abandoned	Administration Call Totals
				g		
December	5,848	1,076	3,183	1,515	74	698
January 20th	3,315	In	complete	Reports	down	635
February	unable	То	Provide	Reports	down	583

#### CAD/DISPATCH STATISTICS

	LAW ENFOR	CEMENT	
De	ecember Jan	uary Febr	uary
Barry 911	593	616	612
Barry County Sheriff's Office	844	782	833
Butterfield PD	6	0	0
Cassville PD	537	512	527
Conservation	20	7	12
Coroner	8	8	9
Corp Park Rangers	0	0	0
Exeter PD	31	21	36
MO State Highway Patrol	154	158	148
MO State Water Patrol	0	0	1
Monett PD	885	859	844
Parks	0	0	0
Purdy PD	32	34	54
Seligman PD	119	150	201
SRT	0	0	0
Transports	11	17	20
Washburn PD	19	8	7
Wheaton PD	63	78	76
al Law Enforcement Incide	nts 3,002	2,928	3,054

#### FIRE DEPARTMENTS

De	ecember Jan	uary February	
Aurora Rural	12	7	9
Butterfield	22	13	21
Cassville	82	80	101
Central Crossing	55	46	38
Eagle Rock	71	49	56
Emergency Management	3	4	1
Exeter	26	31	23
Jenkins	28	19	30
Monett City	162	180	157
Monett Rural	22	19	26
North Stone, NE Barry	11	6	5
Pierce City	9	8	4
Purdy	26	27	46
Seligman	39	31	36
Swiftwater Rescue	1	0	0
Washburn	32	23	31
Wheaton	31	20	34
Total Fire Dept. Incidents	547	515	572

	EMS				
	December	January	February		
Barry/Lawrence	287	284	263		
Mercy	248	222	228		
Helicopter	7	5	6		
Total EMS Incident	s 533	504	489		

\*All stats show individual agency response and total amount of incidents; total may not add up if agency sent more than one unit/response.