Quality Assurance/Call Totals:

EMD PROQA Scoring (Under strict ACE standards) 65 Calls AVG.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
62%	35%	0%	2%	2%	March
54%	45%	2%	0%	0%	April
54%	43%	0%	0%	3%	May

EFD PROQA Scoring (Under strict ACE standards)

High Compliant	Compliant	Partial 10%	Low 10%	Non-Compliant 7%	Month
47%	42%	0%	0%	11%	March-21
61%	35%	0%	0%	4%	April-49
62%	27%	3%	8%	0%	May-37

EPD PROQA Scoring (Under strict ACE standards) 78 Calls avg.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
76%	21%	3%	0%	1%	March
79%	15%	4%	1%	0%	April
76%	21%	1%	1%	1%	May

DISPATCH PHONE CALL STATISTICS

Month	Call Totals	911	Admin. Incoming	Admin. Outgoing	Abandoned	Administration Call Totals
March	5,385	1,318	4,067	2,107	113	960
April	5,124	1,426	3,698	2,036	123	845
May	5,988	1,791	4,197	2,467	159	1,773*

CAD/DISPATCH STATISTICS

LAW ENFORCEMENT			
	March	**April**	**May**
Barry 911	962	985	1,119
Barry County Sheriff's Office	1,012	1,058	1,120
Butterfield PD	25	3	0
Cassville PD	486	438	512
Conservation	13	11	5
Coroner	9	9	15
Corp Park Rangers	0	0	0
Exeter PD	-	-	2
MO State Highway Patrol	151	163	155
MO State Water Patrol	1	1	2
Monett PD	1,136	1,037	1,312
Parks	0	0	0
Purdy PD	43	40	38
Seligman PD	85	83	137
SRT	0	0	1
Transports	15	18	22
Washburn PD	2	1	2
Wheaton PD	55	47	49
Total Law Enforcement Incidents	**3,567**	**3,509**	**4,020**

FIRE DEPARTMENTS			
	March	**April**	**May**
Aurora Rural	7	12	6
Butterfield	29	31	20
Cassville	110	108	85
Central Crossing	52	55	40
Eagle Rock	55	79	49
Emergency Management	2	2	2
Exeter	32	28	45
Jenkins	25	33	22
Monett City	154	152	160
Monett Rural	27	38	21
North Stone, NE Barry	12	6	6
Pierce City	4	3	10
Purdy	41	42	44
Seligman	32	30	26
Swiftwater Rescue	3	-	0
Washburn	33	30	31
Wheaton	36	35	23
Total Fire Dept. Incidents	**603**	**611**	**541**

EMS			
	March	**April**	**May**
Barry/Lawrence	251	277	291
Mercy	268	279	261
Helicopter	9	18	7
Total EMS Incidents	**601**	**562**	**553**

All stats show individual agency response and total amount of incidents; total may not add up if agency sent more than one unit/response