

## Quality Assurance/Call Totals:

EMD PROQA Scoring (Under strict ACE standards) 65 Calls.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
54%	40%	5%	0%	2%	September
60%	35%	2%	0%	3%	October
71%	28%	2%	0%	0%	November

EFD PROQA Scoring (Under strict ACE standards)

High Compliant	Compliant	Partial 10%	Low 10%	Non-Compliant 7%	Month
40%	57%	0%	2%	0%	September-47
59%	40%	0%	1%	0%	October-88
47%	47%	0%	7%	0%	November-43

EPD PROQA Scoring (Under strict ACE standards) 82 Calls.

High Compliant	Compliant	Partial	Low	Non-Compliant	Month
71%	24%	2%	1%	1%	September
67%	28%	1%	2%	1%	October
70%	30%	0%	0%	0%	November

## DISPATCH PHONE CALL STATISTICS

Month	Call Totals	911	Admin. Incoming	Admin. Outgoing	Abandoned	<u>Administration Call Totals</u>
<b>September</b>	<b>5,734</b>	<b>1,257</b>	<b>3,101</b>	<b>1,376</b>	<b>63</b>	<b>741</b>
<b>October</b>	<b>6,686</b>	<b>1,735</b>	<b>3,360</b>	<b>1,591</b>	<b>60</b>	<b>665</b>
<b>November</b>	<b>5,750</b>	<b>1,077</b>	<b>3,279</b>	<b>1,394</b>	<b>54</b>	<b>609</b>

## CAD/DISPATCH STATISTICS

### LAW ENFORCEMENT

#### September      October      November

Barry 911	722	680	628
Barry County Sheriff's Office	1,048	1,083	947
Butterfield PD	0	0	0
Cassville PD	633	639	614
Conservation	6	12	21
Coroner	6	17	12
Corp Park Rangers	0	0	0
Exeter PD	29	51	35
MO State Highway Patrol	180	206	167
MO State Water Patrol	2	1	0
Monett PD	1,233	1,440	1,292
Parks	0	0	0
Purdy PD	31	36	18
Seligman PD	63	68	39
SRT	0	0	0
Transports	12	20	10
Washburn PD	6	16	4
Wheaton PD	39	34	31

**Total Law Enforcement Incidents      3,662      3,888      3,442**

# FIRE DEPARTMENTS

	September	October	November
Aurora Rural	5	11	7
Butterfield	20	52	25
Cassville	66	116	94
Central Crossing	46	65	52
Eagle Rock	71	75	79
Emergency Management	0	9	1
Exeter	25	56	37
Jenkins	12	26	20
Monett City	143	147	136
Monett Rural	20	31	24
North Stone, NE Barry	9	25	6
Pierce City	6	8	5
Purdy	26	50	29
Seligman	46	46	43
Swiftwater Rescue	0	0	0
Washburn	30	60	35
Wheaton	34	27	30
<b>Total Fire Dept. Incidents</b>	<b>524</b>	<b>619</b>	<b>554</b>

# EMS

	September	October	November
Barry/Lawrence	267	304	261
Mercy	209	253	244
Helicopter	13	9	13
<b>Total EMS Incidents</b>	<b>480</b>	<b>557</b>	<b>503</b>

*\*All stats show individual agency response and total amount of incidents; total may not add up if agency sent more than one unit/response.*