

Privacy Policy - Devon Saddle fitters

Devon saddle fitters is committed to ensuring that your privacy is protected. If we ask you to provide any information you can be assured that it will only be used in accordance with this privacy policy. This applies to any customer using either our website, social media accounts, saddle fitting services or when you make any other contact with us.

The type of information that we might collect from you are:

- Name
- Demographic information including home address and yard address where relevant
- Telephone number
- Email address
- Any relevant information about you and your horse

We only collect this information for business-related purposes in order to:

- Provide the best possible service to you and your horse
- To provide you with a follow up service and as an on-going record of your horse's saddle fitting needs
- To be able to recognise any changes in your horse between saddle fittings
- Internal record keeping
- Internal research and development

We will only share your personal data with third parties on occasions where it is deemed necessary to do so to provide you with our full service – we will advise you of this at the time.

Devon Saddle Fitters are committed to ensuring your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable measures to safeguard and secure the information. This includes:

- Protecting against accidental loss
- Prevent unauthorised access, use, destruction or disclosure
- To restrict access to personal information
- To manage third party risks, through the use of contracts and security reviews.

Devon Saddle Fitters only hold customer personal data for a period of three years unless we provide you with a follow up service. Any personal data is securely disposed of after the 3 years have lapsed.

Under GDPR, you have the following rights in respect of the personal data that we hold of yours, including:

- Access to personal information
- Correction and Deletion
- Withdrawal of consent

- Restriction of processing and objection
- Lodging a complaint with the Information Commissioner's Office

You may email Devon Saddle Fitters to exercise any of these rights.

Devon Saddle Fitters relies on you giving your consent at point of contract for us to keep your personal data and after reading and signing the client booking form you agree that we may store your information. You may remove your consent for us to store this information at any time.