



Terms and Conditions

- Scope of Services:** The services provided by Wright Property Services are outlined in the quote and are limited to the scope of work specified in the quote. Any additional services requested by the client will result in additional charges.
- Additional Fees:** The client agrees to notify Wright Property Services of any issues or potential obstacles that may affect the provision of services. If Wright Property Services encounters unforeseen issues or obstacles that were not disclosed by the client at the time of the quote, Wright Property Services reserves the right to charge an extra fee to cover the additional time and materials required to complete the job. Wright Property Services will provide the client with a revised quote outlining the additional fees before proceeding with the work. The client agrees to pay the additional fees as outlined in the revised quote before the work is completed.
- Payment:** Payment for services rendered must be made in full within the timeframe specified in the quote, unless otherwise agreed upon by Wright Property Services and the client. Failure to pay within the agreed timeframe may result in late fees, interest charges, and/or legal action.
- Cancellations:** If the client needs to cancel or reschedule a scheduled appointment, they must provide at least 24 hours' notice. Failure to provide sufficient notice may result in a cancellation fee.
- Liability:** Wright Property Services will take all reasonable measures to ensure the safety and security of the client's property and assets. However, the client assumes all liability for any damage or loss that may occur as a result of the services provided by Wright Property Services.
- Insurance:** Wright Property Services carries liability insurance to protect against damages that may arise from the services provided. However, this insurance coverage is limited to a maximum amount and may not cover all possible damages. The client agrees to indemnify and hold harmless Wright Property Services from any claims, damages, or expenses arising out of or in connection with the services provided. The client also agrees to notify Wright Property Services of any accidents or incidents that occur on the client's property during the provision of services. Wright Property Services will provide the client with proof of insurance upon request.
- Warranty:** Wright Property Services warrants that the services provided will be performed in a professional and workmanlike manner and in accordance with industry standards. However, Wright Property Services does not guarantee the results of its services and makes no warranties, express or implied, regarding the services provided.
- Termination:** Either party may terminate the agreement at any time for any reason by providing written notice to the other party. In the event of termination, the client will be responsible for payment for any services already rendered.
- Governing Law:** This agreement shall be governed by and construed in accordance with the laws of the state of South Australia. Any disputes arising under or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts of South Australia.

Health and Safety of our Team Members

Health and Safety: Wright Property Services is committed to ensuring the health and safety of its employees and clients. To achieve this, Wright Property Services will take all necessary precautions to prevent injury or illness while providing services. This includes following all applicable health and safety regulations, providing adequate training to employees, and ensuring that all equipment and materials used are in safe working order.

The client agrees to inform Wright Property Services of any hazards or potential safety risks on their property prior to the commencement of services. If Wright Property Services identifies any hazards or safety risks while providing services, Wright Property Services reserves the right to cease work until the hazard or risk has been addressed.

The client agrees to provide a safe working environment for Wright Property Services employees while they are on the client's property. This includes ensuring that the work area is clear of any obstacles or hazards, providing access to clean water and washroom facilities, and ensuring that any pets on the property are properly secured.

Wright Property Services reserves the right to refuse service or terminate a job if it is deemed unsafe for any reason. In such cases, the client will still be responsible for payment for services rendered up to the point of termination.

By agreeing to these terms and conditions, the client acknowledges and agrees to comply with all health and safety requirements as outlined in this clause.

Animal Faeces: If the client's property contains animal faeces, Wright Property Services reserves the right to charge an extra fee to cover the cost of cleaning up the faeces prior to starting work. This extra fee is necessary to ensure the safety of Wright Property Services employees and to prevent the spread of harmful bacteria and parasites that may be present in the faeces. Wright Property Services will provide the client with a revised quote outlining the additional fees before proceeding with the work. The client agrees to pay the additional fees as outlined in the revised quote before the work is completed.

Limitation of Liability

Wright Property Services shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the services provided, including but not limited to any damage to property, loss of use, loss of profits, or loss of business opportunity, whether based on contract, tort, strict liability, or any other legal theory. The client assumes all liability for any damage or loss that may occur as a result of the services provided by Wright Property Services.

Acceptance of Quote

Please review these terms and conditions carefully before accepting the quote. If you have any questions or concerns, please contact us prior to accepting the quote.