

# DKM Terms of Service

Upon arrival all client(s) information & service forms must be completed and signed before any session begin. Failure to complete and sign the client document will result in a canceled session without a service time fee refund. Pre-paid and time services fees are taken before the session starts.

Rev. Dr. Karen Makowski's specialized services are FREE. You agree to pay the service time fees that your session requires, that by the hour or extended times of the prices stipulated. These may also include discounted rates & package deals. Time service fees are to be paid before the session starts (unless prior arrangements have been agreed upon).

- Specialized services packages have a different time service fee. You can view these fee charges on my website.
- If my services require extended travel/out of state, or international travel. All travel fees & accommodation must be covered by the clients(s)
- Any client(s) who books my services, who needs me to travel internationally, under the current restrictions that require me to have a valid **Covid-Vaccination** card. I don't have this, nor will I get one for travel or contracts. I will not travel to any country that requires me to be placed in quarantine for any length of time. I will not be forced or coerced into complying for any amount of money. I would suggest finding another Spiritual Counselor/Healer/Parapsychologist. Please don't infringe on my freewill and right to life under natural law.
- Emergencies occur, however, 48 hours-notice to cancel must be given to receive a refund for the service time fee. You understand that, except for emergencies, 48 hours-notice must be given when cancelling or rescheduling an appointment otherwise you agree to pay for the missed appointment. **This refund policy does not include or apply to the on-call and emergency Life to Death Transitional Guidance service.**
- Dr. Makowski gives an added 15-minutes for pre-consultation and client service form to be completed. However, online don't apply.
- If you are running late for your appointment, you must call or leave a text message, email saying you're running late, Dr. Makowski will make every effort to contact you too, and an extra twenty-minute grace period will be given for late arrivals. However, after the twenty-minute grace period, your appointment will have to be rescheduled. You must mindful that other people also have a booked appointment. If you are late, or do not turn up without making any contact, your appointment will be logged as a **NO SHOW**, and you will not receive a refund.
- If you need an extended period, this must be requested during the service callback. Please understand you are paying the service time fee, and any extended period requested will be based on another 1-hour extension only.

- If this given time extension is not available, you can continue with the designated hourly appointment, or reschedule for another date, added fees will be calculated accordingly.
- No services will be available or performed to anyone under the age of 18 years old. For any person(s) under the age of 18 MUST be accompanied by a legal guardian. I.D will be needed. (This policy does not apply to the Life to Death Transitional guidance service)
- If the Life to Death Transitional Guidance Service is to be performed on any person(s) under the age of 18 MUST be agreed and signed by a parent(s) or legal guardian (s) ONLY.
- All client information is completely confidential for reverend/practitioner/doctor use. A client code number is given, and this code number is used on the client questionnaire. Completed questionnaires will be uploaded to the website.
- Certain sessions may be audio or video recorded for research purposes.
- DKM Terms of Service and Code of Ethics is amended regularly, so updated copies may differ from any earlier copy you have. You can visit my website regularly and download the most up to date version.

By completing and signing the client service form, you are agreeing to the terms of services and are allowing to receive the selected service you have asked.

By signing the client information & service form, you waive all liability from DKM Services LLC and Dr. Karen Makowski. DKM Services LLC has the right to change or alter these policies at any time. The service time fee(s) are pre-paid upfront to hold your appointment time and must be paid during the telephone booking or requested service call back. No service time fee refund is given after any session has started. Or completed.

**It is important that you understand, you are NOT paying for specialized services. These services are FREE, you are paying a time service fee ONLY. By completing your online service reservation for your session, you are agreeing to all the DKM Terms of Service.**



### For your Information:

I do NOT, nor will ever use my, clairvoyance or human abilities to exploit, control, manipulate or mistreat client/s. I do not have that right, nor does any other professional person regardless of the field of ability have that right either. I follow a strict “Do No Harm” policy.

You the client hereby consent to and agree that you, will not use Dr. Karen Makowski’s Parapsychology/Paranormal Investigation practices and techniques to harm another person(s)

You understand that there are certain risks and legal consequences in the using Dr. Karen Makowski’s practices and techniques, and the knowledge you gain could harm another person(s) or for any type of gain, you agree that you will not harm another person(s) and you are willing to accept the legal consequences if you break the law based on any information, data received from Dr. Karen Makowski’s Parapsychology/Paranormal Investigation(s).

You hereby waive your right to hold DKM Services LLC and Dr. Karen Makowski from any/all responsibility on what you do to another person(s) and declare that you the client, will take full responsibility and the consequences of your own actions based off any/all the information and data you receive.

By signing the DKM Services LLC “Do No Harm” Waiver and Consent Form prior to the session starting, you are hereby declaring, you understand DKM Services LLC and Dr. Karen Makowski’s “Do No Harm” policy and practices, with the information and data you receive, written in this DKM Terms of Service and Code of Ethics.

### You the Client:

- By continuing you, the client is confirming you have read and understood, acknowledge, and accept that Dr. Karen Makowski’s case studies/research or investigative material can be used for distribution purposes, such as written or online material using only the distributed case number. No Visual Recorded footage will ever be used for these purposes unless client has agreed to this in writing. All other means of distribution of information on the condition that all personal and private information stays confidential.
- By continuing you, the client is confirming you have read and understood, accept that personal information can only be released to law enforcement or for legal purposes ONLY if a law has been broken.
- By continuing you, the client is confirming you have read and understood accept that Dr. Karen Makowski is a Metaphysical Scientist, specializing in parapsychology, holistic energy healing practitioner, spiritual counseling, and an ordained pastor, who also performs her specialized human abilities and uses these skills during parapsychology/paranormal investigations, research and other consultation and services.

- By continuing you, the client agrees to take the session seriously and you will be respectful by turning your cellphone off or put it on silence. you will not sit texting, browsing social media sites, or taking calls during my session. Unless the call is an emergency only. You also agree that any session is confidential, and you have no right to take pictures, live stream or video record any session without the written permission from Dr. Karen Makowski. You understand if you show disrespect or try to disregard this rule, Dr. Makowski will end the session and you will not receive a refund.

## DKM Code of Ethics.

### Diversity:

I welcome and support people of all backgrounds and identities. This includes but is not limited to members of any sexual orientation, gender identity and expression, race, ethnicity, culture, national origin, social and economic class, educational level, color, immigration status, sex, age, size, family status, political belief, religion, and mental and physical ability. We all have a responsibility to:

- Be considerate. We all depend on each other to produce the best results. Our decisions have consequences, so take these into account before you decide.
- Be respectful. We won't always agree about many things all the time, but disagreement is no excuse for disrespectful behavior.
- We will all experience frustration from time to time, but we cannot allow that frustration to become personal attacks.
- An environment where people feel uncomfortable or threatened is not tolerated or accepted.
- Always conduct yourself professionally.
- Be kind to others. Do not insult or put down others. Harassment and exclusionary behavior will not be tolerated or accepted. This includes, but is not limited to:
  - Threats of violence.
  - Discriminatory jokes and language.
  - Sharing sexually explicit or violent material via the internet, electronic devices, or other means.
  - Personal insults, especially those using racist or sexist terms.
  - Unwelcome sexual attention.
  - Advocating for, or encouraging, any of the above behavior.
  - Respect Human Life and Free will for every person(s)
  - Do not harass others. In general, if someone asks you to stop something, then stop.



- When we disagree, try to understand why. Differences of opinion and disagreements are mostly unavoidable. What is important is that we resolve disagreements and differing views constructively. Our differences can be our strengths. We can find strength in diversity. People have different perspectives on issues, that does not mean because you disagree, you're right or wrong. It simply means you agree to disagree and move on.
  - Being unable to understand why someone holds a viewpoint doesn't mean that they're wrong. Don't forget that we all make mistakes and blaming each other doesn't get us anywhere. Instead, focus on resolving issues and learning from mistakes.
- Confidentiality: Confidentiality and Boundaries:**
- Do No Harm; Do Right. Under the (CAPTA) Federal Child Abuse Prevention and Treatment Act 1974, in all 50 states. I will abide by this law. To learn more about this law click on the link.  
[https://www.acf.hhs.gov/sites/default/files/cb/capta\\_40yrs.pdf](https://www.acf.hhs.gov/sites/default/files/cb/capta_40yrs.pdf)
  - Do not promote fear, but I will not hold back any information I believe helps people.
  - Confidentiality and boundaries between client and doctor must be always practiced.
  - I will not offer information involving a third party without the third party's written consent. Please do not ask me to.
  - It is important to understand that no scientific research/paranormal investigation is 100% true or false. This is the nature of paranormal phenomena. Those who tell you any different are not being truthful. When using my clairaudient and human ability(s) during my individual services, if the environment is negative or worry-some, even down to the energy vibrations being is an issue this part of my session will be stopped without an explanation. However, this can be rescheduled depending on the situation. In these unique situations, the reasons could be of a hostile nature/confidential and or a personal nature that I have no right to divulge, and by continuing will do harm, I will not continue. This is an issue that happens a lot with other psychics and clients, many psychics may elaborate as to why, I personally don't, nor will I waste my energy if it does not serve a positive purpose for the client/s. That is the right of my free will. When taking part in an individual service/consultation session, this is on a one-to-one basis, unless other circumstances exempt this and have been agreed upon prior to any service. The **Life to Death Transitional Guidance Ceremony** is the only service exempt from the one-to one person(s) because family and loved ones have a right to be part of this ceremony which I welcome whole heartedly.

I have read, understand, and accept the above Commitment and Agreement as well as your Code of Ethics.

- My newly added Copyrighted name Butterfly Karen© covers all my Holistic Energy Healing Services, my author pen name on all my hard or soft covered books, PDF books, any/all my products & services, logo, photography, videos, YouTube videos, fall under this protected copyright.

**Below are a few important points from IMPA Code of Ethics. You can download the IMPA full versions on my forms page on my website: [www.drkarenmakowski.com](http://www.drkarenmakowski.com)**

- Due to the nature of the field of religious, spirituality and paranormal phenomenon, I, the client accept and agree that under no circumstances, I will NOT expect or demand a refund for the time service fee if I am NOT satisfied with the outcome through my own/others perceived expectations, knowingly/unknowingly, and, that due to the nature within the field of religious, spirituality and paranormal phenomenon, parapsychology it is not always possible to get expected results or evidence. Nor can anything within the religious, spirituality and paranormal field be proven or disproven, and with this knowledge I understand these specialized fields needs ongoing research.
- I understand that I must be fully committed to making positive changes in myself to see beneficial results. To this end, I authorize this practice to engage me in coaching and I commit to following the mutually-agreed upon actions given me during my sessions, and to keep all scheduled appointments.
- I understand that staff members of this practice are not state licensed medical or mental healthcare professionals and do not prescribe drugs, diagnose medical/mental conditions, or supply therapeutic treatment or advice for such conditions. Nothing contained in any information provided by the staff or this practice, either verbally or in print, is intended to constitute or be construed as professional medical or psychotherapeutic advice for diagnosis or treatment. The methods used by this practice are transpersonal coaching, general personal growth and empowerment techniques, positive suggestion, spiritual counseling, psychic readings, energy work, and guided imagery, visualization, and/or relaxation techniques.
- I understand that staff members of this practice are ethically and legally bound to protect the confidentiality of our communications. I understand that you will only release information about our work to others with my written permission or in response to a court order. I understand that there are some situations in which you are legally obligated to breach confidentiality in order to protect me or others from harm. I understand that if you receive information that indicates a child, elderly, or disabled person is being abused, you must report that to the appropriate state agency. I also understand that if I become an imminent risk to myself or make threats of imminent violence against another, you are required to take protective actions by filing a report with local law enforcement.
- I understand that the results of my sessions depend greatly upon my own serious participation and, therefore, this practice cannot offer any guarantee of the success of my sessions. I am aware, however, that this practice will do everything reasonably possible to ensure my success.