

To: Residents of Tropicana MHC

From: Stackhouse Management

As some residents have commented and noticed, investment and work into Tropicana has begun. We have six new park-purchased homes arriving in October, and hard work is underway to prepare lots for them. We have been interviewing vendors to overhaul the pool and most recently have been addressing lots that need to be tidied up for the benefit of neighbors and the larger community.

We have hired more personnel onto our maintenance and operations teams. Sales advertising will soon be published on our arriving homes. Momentum is in the air.

**Importantly, we would like to ask that our operations and maintenance personnel in the field be allowed to do their jobs without disturbance. We instruct them daily to focus on the list of items given to them by management. If there are issues that are important to you, please direct them towards the park manager. Maintenance and operations personnel have been instructed not to receive resident feedback or requests, as items brought to their attention will not enter the queue to be solved.**

**If you would like an item to be heard and/or addressed, we welcome it! Email, call or visit the office. This will help us all in allowing maintenance and operations personnel to focus 100% of their time on the task list they are given each day by management.**

Thank you,

Stackhouse Management