

Tri-W Global (Machine Shop) Scope and Quality Policy

Business Management System Scope

Tri-W Global's Business Management System includes all activities affecting product quality and customer satisfaction (except processes listed below), beginning with the assessment and definition of new customer orders, including all planning and product realization activities, and ending with the delivery of conforming product. The BMS scope considers all requirements, external & internal issues & requirements of the relevant interested parties.

The Business Management System encompasses the latest editions and revisions of the following requirements:

ISO 9001:2015, Quality Management System Requirements

ISO 29001:2020, Petroleum, petrochemical and natural gas industries – Sector-specific quality management systems – Requirements for product and servicing supply organizations

API Spec Q1, Specification for Quality Management System Requirements for Manufacturing Organizations for Petroleum and Natural Gas Industry

API Spec 6A, Specification for Wellhead and Christmas Tree Equipment

API Spec 16C, Specification for Choke and Kill Systems

Quality Policy and Objectives

The management of the Company is committed to providing quality products and services to its customers. This commitment is reflected in Tri-W Global's mission statement and in the following policy:

Our Quality Policy:

Tri-W Global is committed to providing products and services that meet the customer's needs. It is the policy of Tri-W Global to:

- Operate in a safe, consistent and economical manner.
- Insist that quality and safety comes first.
- Obtain and retain quality employees.
- Provide services that comply with industry codes, standards and specifications, and customer specified requirements.
- Prevent nonconformities at all stages of procurement and service by implementing the requirements of this manual and supporting procedures.
- Focus on customer satisfaction.
- Continuously strive for improvement.
- Periodically review the Quality Management System for improvement opportunities.

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To this end, we have developed and implemented an ISO 9001/29001 and API Spec Q1 compliant Business Management System that is structured to comply with customer requirements and industry standards, through the use of quality objectives, we strive to continually improve business practices and processes to ensure that each customer receives the highest quality machining services on time at the committed price.

Our Quality Objectives:

The quality objectives, established to ensure that the quality policy is fulfilled, are evident in two forms. The Quality Management System procedures and work instructions are one form of quality objectives, as they define and describe how the quality policy is fulfilled at all relevant functions and levels within the company. In addition, Tri-W Global establishes specific measurable quality objectives annually that are designed to continually improve customer satisfaction through the improvement of the Quality Management System.