

Terms and Conditions



Bookings

- Bookings must be made within 4 weeks of your event.
- A \$200 or 20% Deposit (whichever is higher) is required when booking to secure your date.
- We will deliver & set up a Lolly Buffets or Donuts Walls, within a 40km radius of Cairns, QLD. Any Candy buffet set ups outside this 40km radius will incur a surcharge depending on location.
- Final numbers and specific display selection to be confirmed 14 business days prior to your event.
- Any information given to Sweet Party Favours will be used for the purpose of your event only. No information will be given to third parties unless permission is granted.
- Sweet Party Favours must be immediately informed of any changes that may affect your booking.
- By signing with Sweet Party Favours, you have granted Sweet Party Favours permission to use any images for advertising including our website, social media, magazine and newspaper advertising, editorials, promo reels, bridal expos, brochures and pamphlets.

Cancellations

- Once the quote has been signed and the deposit has been paid, in the event that Sweet Party Favours is no longer needed, i.e. cancellation of event, change of mind, postponing of event date etc. the deposit is not refundable and forfeited by the client.
- In the event that services are cancelled within 7 days of the event all monies paid are not refundable and forfeited by the client.

Payments

- Final payment must be paid in full 4 days prior to your event.
- If payment is not received we will assume you have cancelled & your deposit is not refundable.

Event Service

- Our standard lolly buffet packages include:
 - email consultation with client
 - table and linen
 - personalised buffet table 'Thank You' or instruction signage
 - different types of themed lollies in apothecary jars
 - lolly scoops & tongs
 - personalised lolly labels
 - lolly bags or boxes
 - tableware
 - personalised themed decors & props
 - table setup & dismantle
- On the day of your event, we will set up your display 2 hours prior to the commencement of your event. We will then arrive back at the end of your event to dismantle the display & clean up. Alternative time arrangements can be made to accommodate your situation.
- For events over 200pax we may be able to attend your event to service the display or as deemed necessary by Sweet Party Favours.
- We will liaise through the client to interact with the venue managers, caterers or other services.
- The location of your display can be almost anywhere that provides a flat suitable location for a table and an area that is out of the sun.
- At the end of the event, any open unused lollies or donuts will be packaged in bulk for you to keep.
- All glassware, linen, serving tools, displays and other items provided by Sweet Party Favours remain the property of Sweet Party Favours.

Damage to Goods

- Should any items included in your Lolly Buffet or Donut Wall and display (including but not limited to; glassware, props, scoops or tongs) be damaged or misplaced the full replacement cost will be charged to the client/hirer.

Special Requirements / Food Allergies

- We understand that sometimes lollies/donuts don't always fit into some guests dietary requirements. As such we will endeavour to do our best to source a selection of suitable lollies on request. Additional fees may apply for speciality lollies. Please bear in mind these selections may not always fit into customised colour coordinated buffets.
- Please note that some of our lollies contain traces of nuts and other allergens. Sweet Party Favours cannot be held responsible for any injury or allergies caused by consuming our product.
- Sweet Party Favours cannot be held responsible for any accident or injury which occurs while hiring our goods, however caused.