

# WARMING and COOLING THERAPY

with Compression Options

Pro 2 (2000-1)
INSTRUCTION MANUAL

# WARMING and COOLING THERAPY

# with Compression Options

2000-1 (Pro 2)

# **GENERAL DESCRIPTION**

The Warming and Cooling Therapy is a portable device that circulates temperature controlled chilled or heated fluids to treat and alleviate local discomfort and injuries.

The temperature can be individually adjusted from 38°F - 109°F (3°C - 43°C) Highly efficient refrigeration compressor with electronically controlled sensors maintain the set temperatures at a constant level.



#### INDICATIONS

- Superficial Heat Compression
- Superficial Cold Compression

# CONTRAINDICATIONS

- Superficial HEAT is contraindicated for peple with acute hemorrhage, malignancy, skid irritation, acute trauma, and acute inflammation.
- Superficial COLD is contraindicated for Raynaud's Disease, local ischemia, cold urticaria, and vascular impairment.

# COMPRESSION is contraindicated on: -

- Open Wound
- Poor Circulation



Read the operating instruction carefully before use. Failure to follow these instructions may cause severe injuries

# **↑** WARNINGS

Failure to follow may cause possible injuries to persons or damage to product.

- Use only under the treatment recommendation of a Healthcare Professional for the area, temperature, duration, frequency and compression to prevent injuries.
- Improper or prolonged use could result in tissue damage.
- DO NOT use on unconscious patients.
- DO NOT use on areas with sensory deficits.
- DO NOT use on individuals with circulatory problems, unless managed by a healthcare professional.
- Check the skin of the treated region frequently during the course of the treatment.
- A layer of clothing between wrap and skin is recommended for all patients.
- Device not intended for use with numbing agents.
- Wraps are NOT sterile.
- Use wraps only for its intended body parts.
- Device is not intended for use in a sterile environment.
- Use only distilled water and provided glycol to fill the device.
- DO NOT let water flow into areas of the device other than the water tank.
- Fill water tank with distilled water and provided glycol per instructions before supplying power to the device.
- DO NOT use the device with damaged power cords or hoses connector, or other mechanical damage.

- This device must only be connected to a supply mains with protective earth.
- Use only the power cord supplied by the manufacturer.
- DO NOT use Y hose if only one wrap is needed, instead use the linear hose.
- DO NOT use other manufacturer's wraps.
- DO NOt use compression function when treating with facial wraps.
- DO NOT obstruct the vents of the device while using.
- Always check wraps for leakages before use.
- Temperatures will vary according to the room temperature and wrap sizes.
- No modification of this equipment is allowed.
- Device can only be serviced by qualified technicians only.
- DO NOT drop, kick or otherwise abuse the device.
- DO NOT turn and place the device on its sides.
- DO NOT trip over the power cord and hoses.
- · Perform routine cleaning.
- Store in a cool dry place.
- Ensure that the device is disposed of safely and in accordance with all current national and international waste disposal directives.

#### NOTE:

- Some national laws restricts this device to sale by or on the order of a physician.
- The user/patient should report any serious incident relating to the device to the manufacturer and competent authority of its Member State.

# **OVERVIEW**



# INSTRUCTIONS FOR USE



 Place the device on a stable surface and ensure that the power is OFF.



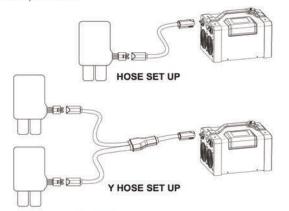
2. Plug in the power cord.



Plug the hose to the device.



 Connect the selected wrap to the distal end of the hose.



The device can connect one wrap or up to two wraps to receive therapy simultaneously, for single patient with two wraps or two patient therapy.

When treating two patients at the same time, the therapy temperatures will be the same for both patients.



- DO NOT use Y hose if only one wrap is needed, use the normal hose instead.
- DO NOT use compression function when treating with facial wraps.



5. Open the water tank cap.



Pour DISTILLED WATER into to the tank slowly.



Pay careful attention to the water level. DO NOT exceed the MAX mark.



Close the water tank cap.
 NOTE: Wipe all pread-out water immediately to prevent leaking into the device.



9. Power ON the device.



NOTE:

For first time use wraps, lay the wrap flat and run the device to let water fill in. Check again the water level, make sure it's between MIN and MAX.



 Put the selected wrap on the treatment area.



Adjust it as necessary with the fasteners.



Find a comfortable posture for the treatment.

# WARMING and COOLING THERAPY

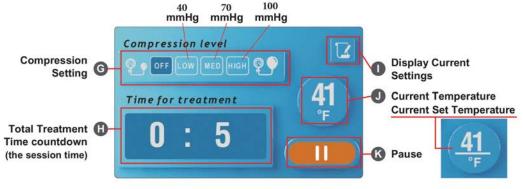
with Compression Options 2000-1 (Pro 2)

# TREATMENT SETTINGS

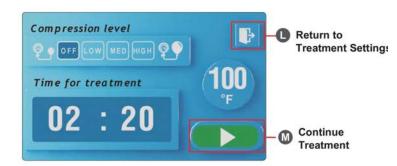


#### NOTE:

- \* The device will always run first the A settings and then the B settings as one cycle. If B is not needed, should set the treatment time and resting time to 0 minutes.
- \* Can change the display between Fahrenheit or Celsius
- 1. Set the treatment temperature A by pressing the UP or Down arrow.
- Set the treatment time Bby pressing the UP or Down arrow.
- Set the resting time by pressing the UP or Down arrow.
- Set the cycle times D by pressing the UP or Down arrow.
- Press the green button to start treatment.



- 6. Once started the treatment, will show up the remaining total treatment time
- 7. The default compression setting is on OFF and can be changed to LOW, MEDIUM, or HIGH G
- 8. To check the current treatment Temperature and Time settings, press the icon on the upper right corner
- Temperature on the right ①shows current water temperature (without a white bar beneath) or current set temperature(with a white bar beneath). Press for 5 seconds to change between both displays.
- 10. To pause the treatment, press the orange button (K)
- 11. Once paused the treatment, can return to change the treatment settings
- To continue the treatment, press the green button M



# **TROUBLESHOOTING**

#### MESSAGE

#### **MEANING**

#### SOLUTION



Temperature sensor error detecting.

Restart the device.

If the problem persists, contact customer service for further assistance.



Air compression error detecting. Restart the device.

If the problem persists, contact customer service for further assistance.



Water level too low.

Refill the water tank with DISTILLED WATER. Make sure not to exceed MAX level.



Water flow error.

Check if all connections of the device, hose, and wrap are properly attached.



Overheat detection.

Restart the device.

If the problem persists, contact customer service for further assistance.

# **CLEANING**

ALWAYS power off the device and unplug the AC power cord from the outlet before cleaning.

- The device can be cleaned with water or neutral disinfectant wipes.
- · Wraps can be cleaned with a neutral disinfectant or soapy water.
- DO NOT wash the device or hold under running water.



# CAUTION

Operating temperature: +10 to ~+26°C

• Relative humidity: 15%~85%RH maximum

· Atmospheric pressure: 80kPa

The life expectancy of the main unit can range from 3 to 5 years, depending on the cleaning and maintenance.

#### TRANSPORTATION AND STORAGE

Temperature: +5 to ~+55°C

Relative humidity: 15%~75%RH maximum

Atmospheric pressure : 80kPa

Please empty fluid reservoir prior to transportation.

#### SHELF LIFE

Please check the packaging label.



ALWAYS use the original power supply as specified by the Manufacturer Do not use without Protective Earth

# DISPOSAL

Please dispose of the device in accordance with the EC Directive —WEEE (Waste Electrical and Electronic Equipment). Please contact the local authorities responsible for waste disposal if questions arise.

# **SPECIFICATION**

Temperature setting:

38°F - 109°F (3°C - 43°C)

Treatment time setting:

A: 5 ~ 300 minutes, B: 0 ~ 300 minutes

Resting time setting:

0 ~ 60 minutes

Compression setting:

OFF.

Low (40 mmHg) Medium (70 mmHg) High (100 mmHg)

Air Pressure Accuracy: +/- 10 mmHg

Voltage: AC 220~240V 50/60Hz (EU)
 OR AC 100~120V 50/60Hz (US)

Water tank capacity: 800ml

Dimensions:

370 (W) x 258 (D) x 275 (H) mm

Weight: 12 kgs (Empty)

Hose: 2 Meters

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Removable Filters are fixed to the device with flexible magnet.

# ACCESSORIES REPLACEMENT PARTS









ı	TPC-100	Upper Face Wrap
ı	TPC-110	Lower Face Wrap
ı	TPC-130	Knee Wrap
ı	TPC-140	Ankle Wrap
ı	TPC-150	Small Universal Wrap
ı	TPC-160	Hip Wrap
ı	TPC-170	Left Shoulder Wrap
ı	TPC-180	Right Shoulder Wrap
ı	TPC-200	Large Universal Wrap
ı	TPC-005	Linear Hose
ı	TPC-006	Y-Hose
ı	TPC-010	Firm Roller Travel Case
ı	TPC-011	Soft Roller Case

# LABELING SYMBOLS



Refer to instruction manual/booklet



General warning sign / Caution



Manufacturer



Type BF applied part

REF Catalog number

LOT Batch code



Serial number



Alternating current



Date of manufacture



Protective earth(ground)



European Union WEEE Directive Logo



C € Complies with EU directives



#### Manufactured for ORX Healthcare by:



Dongguan Kaiser Technology Co., Ltd. No.6, 2nd Road, Sanjiang Industrial Block, Hengli Town, Dongguan City, 523462 Guangdong P.R.China



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