

Knowledge

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www.KPPro.com.au

Oxley, QLD - 4075

M: +61-4-0320-8908

E: ash.raina@KPPro.com.au

ABN: 4460 342 1165

Digital Product Lead

Client Location:

- Mauritius

Purpose of the Job:

- Digital Product Lead will be involved in partnering with the Squad Product Owners, Chief Digital Officer(CDO), Sponsors and the bank leadership team to develop and prioritize business initiatives, product strategies, and execution plans.
- He/she should be passionate about building products and features that customers love. He/she will join a dynamic and fast-paced environment and work with cross-functional squads to design, build and roll-out features for the digital channels of the bank.
- Have good understanding on Product Management Lifecycle

Key Responsibilities

- Partner with CLIENT'S leadership to shape and prioritize business initiatives for the bank's competitive advantage in digital
- Play an important role in representing the business needs and aligning with the cross-functional product teams for delivering digital solutions that solve business problems
- Co-create product visions and business cases with the squad product owners
- Partner with product owners, squad & off-squad team members to develop processes and systems that are scalable, achieve cost savings, enhance the customer experience and promote business growth as per CLIENT'S strategic goals
- Empower squad product owners in taking key day-to-day decisions autonomously without constraints
- Co-create product launch plans with squad product owners and work with the marketing team to launch product to market, track usage and adoption
- Own the line of business' digital roadmap and prioritize initiatives based upon customer needs and business priorities by conducting research supported by trends and data
- Display a dynamic leadership working with leads throughout CLIENT'S and leading product teams focused on innovation, entrepreneurial spirit, growth and success
- Lead Product Owner Chapter and coach squad product owners

Experience

- Proven work experience of 6-8+ years in product management domain preferably in banking domain
- Experience of operating within a multi-channel/multi-region brand
- Entrepreneurial self-starter who is self-motivated, but also a team player with a professional presence
- Should be able to view the product through the lens of the consumer from an intuitive and rational perspective
- Demonstrates thought leadership and is able to influence people at multiple levels in the organization
- Proven experience of meeting deadlines while managing multiple projects in a fast-paced environment
- P&L experience a plus

Qualifications and Skills

- Any graduate - MBA from a reputed institute is a preferred
- Deep experience (6-8+) in developing solutions preferably in banking industry
- Project management ability that shows how to organize, find solutions, and follow through to a successful conclusions specifically using technology and building consensus across diverse teams
- Excellent analytical and problem solving skills
- Strong verbal and written communication

Knowledge

- Understanding of Web, iOS and Android platform capabilities and familiarity with developer ecosystems
- Knowledge of Agile software development practices
- Deep knowledge of banking industry's market trends in digital and opportunities that can maximize business value
- Knowledge of latest digital trends (eg., AI, IOT, AR, etc) and their use-cases in banking domain