

# RSL Healthcare Consulting, LLC

## Setting a New Benchmark for Patient Safety



Randy Langsam,  
Senior Risk Manager/Healthcare Compliance Manager

Office-based surgical facilities have always been a convenient and comfortable alternative to hospitals/ASC's but still must adhere to federal and state regulations for maintaining compliance, infection control and a high level of patient safety.

RSL Healthcare Consulting, LLC is a compliance and risk management firm that helps office-based surgical facilities maintain regulatory requirements by using holistic approaches to Risk Management / Healthcare compliance.

A partner in patient safety, RSLHCC offers a full spectrum of quarterly risk management, quality assurance services including, but not limited to onsite compliance visits, full access to their wealth of knowledge and expertise in ever changing standards to establish operational efficiency, achieve regulatory compliance, and maintain the highest level of patient safety.

"We ensure that surgical facilities comply with all regulatory guidelines to provide top-notch medical care," says Randy Langsam, Senior Risk Manager/Healthcare Compliance Manager of RSL Healthcare Consulting.

RSLHCC tailors each visit to meet their specific needs while still fulfilling all state, federal and accrediting body regulations. As a team, we formulate a viable corrective plan of action based on our assessment. Each visit includes, at a minimum, inspecting

the operating room(s), verifying all surgical equipment is appropriately maintained, medications are in full compliance, sterilization, properly performed and documented, charts contain the required and appropriate documentation from first consultation note through discharge and post-op notes and more.

RSL Healthcare Consulting also emphasizes facilities maintain the highest level of infection control practices. With continuous review and education, RSLHCC instills a formula for the staff to insure documentation for all areas that meets and exceeds regulatory compliance and infection control standards

While helping clients achieve operational excellence, RSL Healthcare Consulting understands that documentation is one of the most critical parts of a healthcare organization's commitment to compliance. In line with this, it assists them to document all policies and procedures, including pre- and post-operative records, to maintain compliance and ensure positive patient outcomes.

Further differentiating RSL Healthcare Consulting is its commitment toward each project. Its 24/7 customer support channel answers even the smallest of customer queries.



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It would be best if every outcome was perfect. This is another area where RSLHCC best showcases the efficacy of its services. When there is an occurrence, there is instant involvement from the Risk Manager. This assists the client through the process of whatever is needed to remedy the situation. Sometimes it's completing an occurrence report and reviewing it with staff as a learning experience. Other times it requires reporting to the state and accrediting bodies. Whatever the situation, RSLHCC will assist, review and retrain to make the facility a safer place for patients and employees.

RSLHCC also offers OSHA, Basic HIPAA training and risk management programs for non-surgical clients to assist them in remaining compliant with state and federal mandates.

When it comes to achieving compliance and providing the highest level of patient safety and satisfaction, RSLHCC will be there to uphold the golden standard of patient safety. **HB**