What to Expect on a Service Call

1. **A Service Call can take up to an hour.**
2. **Please bring ALL your Cutco products you would like inspected, this includes straight blades, DD Edge knives, products not working well any longer.**
3. **We will sharpen anything that we are able to on site.**
4. **You will be given a client data sheet to fill out to update our database and make sure we have the most accurate information on file to serve you the very best.**
5. **Anything that needs to be sent back to the factory will be packaged, tagged and sent for you, you will receive a receipt that has all the inventory we send. You will be responsible for return shipping ($9-$16 depending on amount of items sent back).**
6. **Enclosed is a brochure that will take you through most of Cutco’s products. Please mark the items you have and use it as a wishlist to tell your rep what you are interested in seeing when you come in.**
7. **If you CAN NOT keep your appointment please call right away to reschedule as we are NOT paid to sharpen and really appreciate the courtesy.**

See link for directions: <https://elitebusinessbranding.com/service>