

Cancellation Policy & Cancellation Form

Consumers are entitled to a right of withdrawal according to the following conditions, whereby the consumer is any natural person who concludes a legal transaction for purposes which are predominantly neither commercial nor self-employed:

A. Cancellation Policy / Right of Cancellation

You have the right to withdraw from this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods.

To exercise your right of withdrawal, you must contact us (Hirota Shop, Stefanie Akita, Herderstr. 17, 65185 Wiesbaden, Deutschland, Tel.: 0178 5561170, E-Mail: info@shinjiakita.net) by means of a clear statement (e.g. a letter sent by post or e-mail) about your decision to withdraw from the contract. You can use the attached model withdrawal form, which is not required.

In order to maintain the cancellation period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the Cancellation

If you withdraw from this agreement, we have to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached us, all payments we have received from you, including delivery charges (except for the additional costs arising from choosing a different delivery method than the most favorable standard delivery we offer). This repayment will be made by bank transfer, unless otherwise expressly agreed with you; In no case will you be charged repayment fees. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return the goods to us immediately and in any event not later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the deadline of fourteen days.

You bear the immediate costs of returning the goods.

You only have to pay for a possible loss in value of the goods, if this loss of value is due to a handling that is not necessary for the examination of the nature, characteristics and functioning of the goods.

Exclusion or premature termination of the right of withdrawal

The right of withdrawal does not apply to contracts for the supply of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.

The right of withdrawal does not apply to consumers who, at the time of the conclusion of the contract, do not belong to any Member State of the European Union and whose sole domicile and delivery address are outside the European Union at the time of the conclusion of the contract.

General information

1) Please avoid damage and contamination of the goods. Please return the goods in their original packaging with all accessories and all packaging components back to us. If necessary, use a protective outer packaging. If you no longer have the original packaging, please provide suitable packaging for sufficient protection against transport damage.

2) Please do not return the goods to us unfree.

3) Please note that the above-mentioned items 1-2 are not a prerequisite for the effective exercise of the right of withdrawal.

B. Withdrawal form

If you want to cancel the contract, please fill out this form and send it back.

To
Stefanie Akita
Herderstr. 17
65185 Wiesbaden
Germany
E-Mail: info@shinjakita.net

I / we (*) hereby revoke the contract concluded by me / us (*) for the purchase of the following goods (*) / the provision of the following service

(*) _____

Ordered on (*) _____ / received on (*) _____

Name of the consumer (s)

Address of the consumer(s)

Signature of the consumer (s) (only when notified on paper)

Date

(*) Delete as appropriate