

Refund and Delivery Policy – List of Services and Prices - Terms and Conditions

Refund and Delivery Policy

Appraiser and Client enter into and agree to a simple one-page contract for appraisal services which includes or requires:

- Appraiser must properly identify the appraisal problem (SR7-2 in Uniform Standards of Professional Appraisal Practice (USPAP 2020-2021) to include (but not limited to) intended use, report type, type of valuation service, disclosures, Scope of Work, fee structure for large formal written appraisals and a USPAP Certification Statement signed and kept in appraiser's workfile which is retained for five years (final report and photos). An unsigned contract and Oral Appraisal Report Disclosures (OARD) form can be requested and delivered prior to contracting for appraisal services.
- No refunds are permitted once the appraisal service is provided under oral agreement for oral appraisals or for written appraisals unless appraiser was determined by peer review or legal entity to have acted unethically, incompetently or negligently.

List of Services and Prices

For online, remote, virtual, live and interactive oral appraisals of single items or general residential contents, the initial introductory price for 60 days starting April 24, 2020 is:

- \$90.00 per one-half man-hour of oral report online and interactive services, payable in advance by direct bank deposit. Further time can be purchased during the oral online appraisal, as needed, by direct bank deposit online.
- For written appraisals, a retainer amount will be established in the Novotny Appraisal Svc contract. Both parties will enter into that agreement prior to proceeding with the appraisal service requested by the client and identified in the contract by Novotny.

Terms and Conditions

- Contract is established and agreed to in Los Angeles County, San Gabriel CA
- General personal property appraisers are not specialists in the many various types of property such as tribal/ethnic objects, art, collectibles, metal, glass, ceramics, furniture etc.
- Object identifications are based on readily apparent identity and 40 years of providing valuation services. Common and low valued objects may be valued without the need for confirming research.
- Value opinions without confirming research are subject to error (possibly significant if not detected).
- Clients who do not request value confirmation research agree to accept the possibility of valuation errors and hold appraiser harmless for errors and omissions.
- I assume and believe that my opinions would be confirmed with research.
- The use of extraordinary assumptions could affect assignment results.
- The CLIENT agrees to document the appraiser's oral object identifications and values by means of hand-written notes or digital recording. No written report is provided