



# ANNUAL REPORT 2022



## MISSION STATEMENT

Banff Avenue Community House aims to alleviate the effects of poverty by providing a safe, supportive, and inclusive place where children, youth and families have access to programs, services, and opportunities.

## MANDATE

To relieve poverty for low-income individuals, children/youth, and families in the following ways:

- To provide food, clothing, and other basic amenities to persons of low income;
- To provide mentorship programs, workshops and seminars for parents, children, and youth in need;
- To operate a drop-in centre for youth in need which offers structured educational, recreational, and social programs for youth in need;
- To provide outreach and intervention programs for vulnerable youth;
- To advance education by providing scholarships based on objective criteria and by providing tutoring services and educational programs to children and youth in need.



## VISION

We envision a community where every person has equitable opportunities to achieve personal success.



## OUR CORE VALUES

- **Inclusion & Respect:** We embrace a culture of inclusiveness and mutual respect for all.
- **Community Focus:** Engaged and driving our goals.
- **Equitable opportunity:** We believe everyone deserves equal opportunities to find personal success.
- **Collaboration:** We believe that we can accomplish more when we work collaboratively to achieve shared goals.
- **Integrity:** We are open, honest, and respectful, holding ourselves to the highest ethical standards.
- **Accountability:** We hold ourselves accountable to our stakeholders and the community.



## OUR CORE FUNCTIONS

- **Community Focused:** Empowerment, Engagement; Community Development Initiatives, Capacity Building
- **Child/Youth Programs:** Peer/Mentor Groups, Critical Hours Programming, Educational Enhancements, Ledbury-Banff Bursary, Social Recreation.
- **Access to Basics:** Food Security Programs (Foodbank Services, Fruit & Vegetable Distribution, Community Kitchen) and Clothing.
- **Connector to Services:** Information & Referrals; Collaborations, Civic Engagement, Healthy Communities.

## COMMUNITY FACTS & FIGURES



**495**  
**RESIDENTS**



**118**  
**TOWNHOMES**

3, 4 & 5 Bedrooms



### TOP 5 LANGUAGES SPOKEN AT HOME

- French
- English
- Arabic
- Somali
- Creole



**244**  
**CHILDREN**

0-17 Years Old



**244**  
**YOUNG ADULTS**

<30 Years Old



**136**  
**ADULTS**

30-59 Years Old



**10**  
**SENIORS**

60+ Years Old



Connected with 87% of households in the community – over 40,000 community contacts made last year!



11 Community Members employed in 2021.



79% of students in Homework Club reached their identified academic goals.



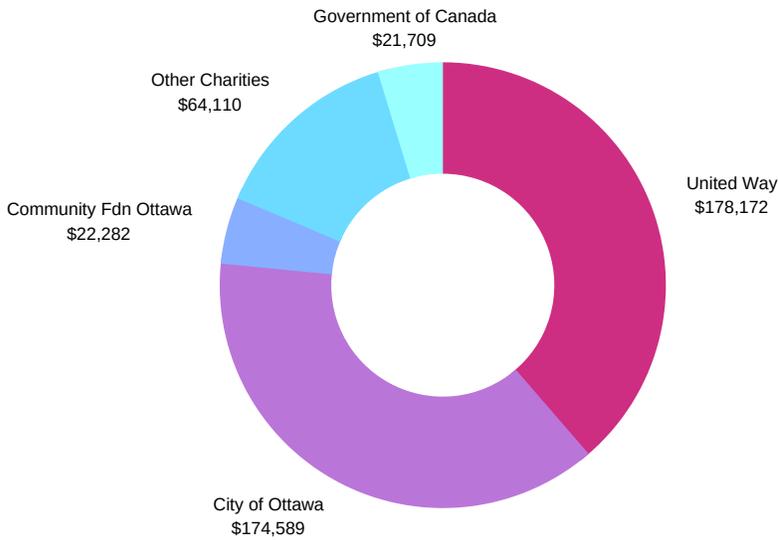
70% of the community access Food Bank supports.



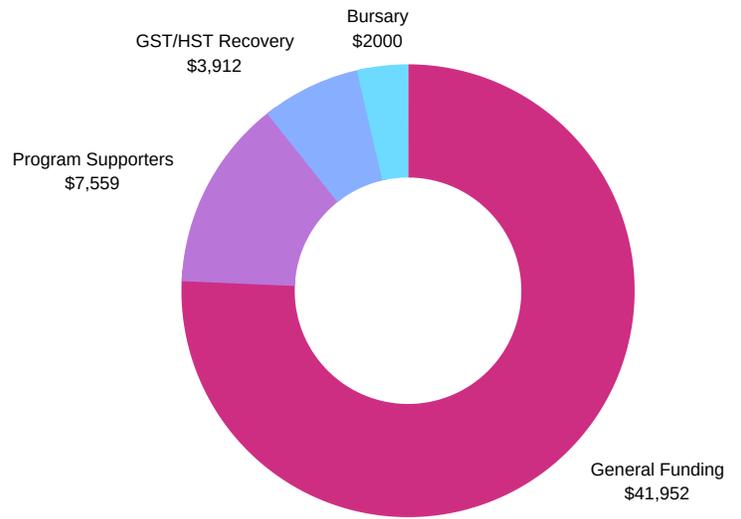
Awarded 3 students with \$1500 Post-Secondary Bursary

# 2021 FINANCIAL REPORTING

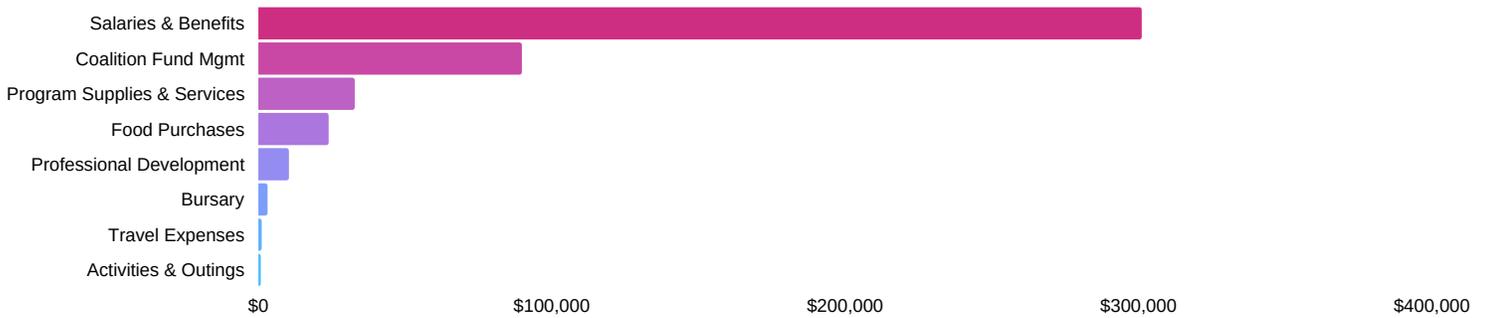
## REVENUES: GRANTS



## REVENUES: CONTRIBUTIONS



## PROGRAM EXPENSES



## OVERHEAD EXPENSES



**TOTAL REVENUE:**  
**\$516,853**

**TOTAL EXPENSES:**  
**\$486,339**

**NET ASSETS:**  
**\$155,044**

## OUR TEAM

It takes a team of dedicated staff to serve the rich and diverse circle of families in the Banff-Ledbury community. We continue to be committed to carrying out our mission and providing the programs and services that our residents cherish and rely on. Throughout the year we staff various positions based on our community's changing needs. You'll find the BACH staff on the frontlines, leading initiatives, staying connected and distributing essential goods.

### TEAM MEMBERS

Sylvie Manser, Executive Director | Gwendy Herring, Community Engagement Leader  
Sylveena Felicien, Communications Leader | Vilda Simpayo, Program Leader  
Ayak Akeg, Program Leader | Noor Salim, Program Leader | Aisha Idis, Access to Basics Leader  
Cayla Delgetty, Access to Basics Leader | Yunbo Zuo (Evie), Placement Student  
Rishma Rhemtulla, SEOCHC Community Nurse



## BOARD MEMBERS

Peter Tobin (Chair) | Maliha Hamidee (Vice-Chair) | Joe Templin (Treasurer) | Crystal Dion (Secretary)  
Eric Collard | Greg Bender | Janet Stratton | Erly Relucio | Denis Moyneur

## CORE FUNCTIONS

### STAYING CONNECTED

We continued to find creative ways to stay connected throughout the year. Although we offered small group in-person program when COVID spiked in the community this meant that we relied on regular phone conversations, at-the-door chats, many outdoor activities, and online groups. We also stayed in touch through emails, monthly community newsletter, regular outreach and through our phone intake conversations.



### ACCESS TO BASICS

Feeding and clothing costs continue to rise exponentially over the course of the year. With many of our residents living below the poverty line, we have seen and felt the importance of providing our community members with affordable and reliable access to basics.

#### *Food Access*

We continued with the past model from 2020; setting food pickup appointments and keeping our large carts stocked with food to choose from. Our ongoing champions are our community partners, helping us respond to the needs of the community. The Fruits & Veggies program saw an increase in access and our essential food program also provided healthy pre-cooked meals, ideal for families with parents who worked on the frontline and/or shift work.

#### *Clothing Cupboard*

We have shifted to a 'shopping' model that allows our residents to set an appointment to choose from available items. We've seen a wonderful response to the new method, resulting in increased use of the Clothing Cupboard and we plan to continue offering this service

## CHILDREN & YOUTH



We provide a variety of programs for all ages that focus on prevention and early intervention to help lessen the risk for local children & youth. Empowering our young residents helps to build the foundations that they need to create positive change for themselves, their families and communities.

### **HOMEWORK CLUB**

The Homework Club is an afterschool program that serves children from 4-18 years old. Participants are provided with educational support tailored to their level and given access to devices, internet and resources needed to complete projects. Program leaders help students and work together to ensure that assistance serves each child's needs. Activities include STEAM learning workshops, social play and engagement designed to promote literacy, math and other key components of learning.

### **TUTORING**

One-on-one tutoring is geared towards any child that needs extra help with their studies, equipping them with the tools they need to reach their academic goals. This service is facilitated both online and in-person depending on students' comfort level and aims to help them build their confidence while developing learning skills and strategies.

### **PRESCHOOL ACTIVITIES**

Since the start of the pandemic we have used a mixed-method approach with our youngest learners; combining both in-person afterschool care with age-appropriate Preschool Activity Kits for children aged 3-6 years, delivered weekly.

### **YOUTH CLUBS**

Each weekly we provide a safe and inclusive space for youth to find academic supports for youth 13+ at the Ledbury Park Pavilion. We provide physical-distancing opportunities depending on our attendees' comfort levels and continue to keep welcoming and designated spaces available for those looking to engage in solo or quiet playtime.

# COMMUNITY ENGAGEMENT



## FAMILY CONNECTIONS

Over 100+ students in the Banff-Ledbury community received backpacks filled with school essentials to start the academic year strong! They were also able to choose from a variety of gently used running shoes thanks to wonderful partners who provide ongoing support.

We held 2 popular Family Movie in the park evenings. Although it was a cold evening, families enjoyed the time outdoors and the sweet snacks like popcorn and hot chocolate!

We were able to create 75+ outdoor play kits that were distributed in the community and helped kids stay active. Having opportunities to play outside in new and engaging ways helped kids decrease their screen time and enjoy the benefits of physical play.

## SUMMER PROGRAM

While we weren't able to take outstrips this year, we were still able to have a wonderful summer. We used creative play, educational and active programming that kept kids stimulated and also ran segmented groups to keep numbers down; 6-9 year olds in the morning and 10-13 year olds in the afternoon.



## CLEAN & GREEN

Our opportunity to clean-up our streets and plant our herb garden, a great success! We saw that many residents were interested in gardening and the Friends of Banff Garden was established. With a successful application to the Just Food Organization we were approved for a build of 10 community garden plots in 2022.

## MOTHERS & DAUGHTERS

Our 3rd annual Mother/Daughter event was lovely and special. Our Girls Group celebrated their Superhero Moms with a delicious breakfast to recognize them for all their hard work. A great event for all!

## OPEN HOUSE

Bad weather couldn't hold us back! When we hosted our outdoor Open House, we found that it was a great time to meet with local kids and families. We had the REDBLACKS mascot on-site and of course pizza made it a wonderful time for all.

## COMMUNITY ENGAGEMENT

While it's not always easy to navigate today's world, we remain committed to being there for our community members. Many of our residents are newly arrived in Canada and sometimes finding resources can be difficult. Banff Avenue Community House is here to offer support where it's most needed.



### KEY HIGHLIGHTS

**FAMILY MOVIE NIGHTS IN THE PARK**

**75 PLAY KITS DISTRIBUTED TO LOCAL CHILDREN AND YOUTH**

**DISTRIBUTED OVER 100 BACKPACKS TO STUDENTS TO EQUIP THEM WITH SCHOOL SUPPLIES**

**CLEANING KITS FOR FAMILIES**

**WINTER WEAR & BOOTS GIVEAWAY**

**3-ON-3 BASKETBALL TOURNAMENT (80+ ATTENDEES)**

# OUR SPONSORS & PARTNERS



thank  
you