



ANNUAL GENERAL REPORT

Message from our Executive Director



As we reflect on the past year, our AGM theme—Connection, Commitment, and Caring for Community—beautifully captures the spirit of what has unfolded across our programs and spaces.

Connection is where our strength begins. It is found in the relationships built across generations, in shared stories, in laughter during group activities, and in the sense of belonging that grows when people come together with purpose. This year, we witnessed how meaningful connections—between neighbours, between youth and mentors, between families and community resources—can spark confidence, joy, and growth.

Commitment is what has carried us through. Despite uncertainties in the world around us, our dedication to supporting community members—especially those who have historically faced barriers—has remained steadfast. Whether through educational initiatives, cultural celebrations, or accessible recreational opportunities, we've stayed focused on nurturing potential and creating safe, empowering spaces for learning, expression, and engagement.

Caring for community is at the heart of everything we do. It's not just about providing programs—it's about listening deeply, responding compassionately, and holding space for the diverse experiences that shape our neighbourhood. Caring shows up in the small things: in a welcoming smile, in a child's excitement to return to programming, in a parent's trust, and in the ways we consistently show up for each other.

To every individual, family, partner, and supporter who has walked with us this year—thank you. Your presence and participation have helped create a more connected, committed, and caring community. Together, we continue to build something rooted in love, resilience, and hope.

With heartfelt gratitude,

***In Community with community,
Sylvie Manser
Executive Director***

Working Together For A Better Tomorrow

Board of Directors



Peter Tobin

Chair



Joe Templin

Treasurer/Secretary



Erly Relucio

Community Representative



Eric Collard

Area Representative



Maliha Hamide

Vice Chair



Janet Statton

Area Representative



Natasha Simpson

Community Representative



Denis Moyneur

Community Representative

**Our commitment to building a connected
and caring community**

OUR PURPOSE

Mission

Banff Avenue Community House aims to alleviate the effects of poverty by providing a safe, supportive and inclusive place where children, youth and families have access to programs, services and equitable opportunities that are beneficial to the community.

Vision

We envision a community where every person has equitable opportunities to achieve personal success

Values



Inclusion and respect
Equitable opportunity
Integrity



Community Focus
Collaboration
Accountability

COMMUNITY PRIORITIES

- **COMMUNITY CONNECTIONS**

- **FAMILY ACTIVITIES & COMMUNITY EVENTS**

- **FAMILY ACTIVITIES & COMMUNITY EVENTS**

- **HEALTHY FAMILIES, HEALTHY COMMUNITY**

- **GAPS IN SERVICE**

- **COMMUNITY PROJECTS & SAFETY)**



"Connected Committed, and Caring"

CORE FUNCTIONS

Connector

#Connected

- Wraparound supports & Referral

- Equitable & available Opportunities

- Community Connections

- Community Health Nurse

- Women's Group

- Community Priorities

- Events

- Internships

- Tenant Circle

- Skill Development

- Family Activities & Adult Programming

- Clothing

- Food

- Afterschool, Sports & Camps

- Mentorship & Internship

- Opportunities

Health & Well Being

#Committed



Community

Engagement Activities

#Connected



Essential Services

#Caring



Children/Youth Services

#Committed

Transforming Lived Experience in Professional Growth

: STAFF TEAM :

- Gwendy Herring
- Zahra Babour
- Madison Bolland
- Abuk Akeg
- Ife Dadjo
- Grantha Wadud
- Tommeson Tousaint
- Alivia Vanin
- Angela Brown
- Mariana Shandwe
- Aisha Idris
- Charlotte Lukute
- Caasha Anwar
- Crystal Hayes
- Noah Belanger
- Monib Niazi
- Androse Destrat

: Interns & Junior Staff 2025 :

- Sienna Simpson
- Tans Abozakhar
- Omar Hussein
- Jean Luc Shandwe
- Naeima Amara
- David Wamba
- Fayhaa Alzuwaid
- Asma Albadry
- Kaccia Parliament
- Yahyia Soliman
- Dominic Moon
- Sabrine Raji
- Guylain Ndira
- Vanessa Moon
- Salim Kasereka



ACCESS TO RECREATION

Through various grants we were able to offer children exposure to sports such as; soccer, running, and basketball.

1030

meals were distributed throughout the summer

83%

of the children sustained or improved their literacy skills over the summer

15+

children activities, programs or opportunities provided

24

kindergarten students participated in programming

5,743

Total # of children contacts

172

Total # of unique children registered

115

hours of tutoring was provided in 2024

130

Children were equipped to start school strong

• **SUMMER CAMP** • **HIGHLIGHTS 2024**

48 unique children registered for a six weeks summer camp with 6 senior staff, and 3 junior staff. We offered a quality, well-balanced summer camp program, including:

- Numeracy/Literacy Development
- Art Activities
- Parl/Outdoor Activities
- STEM Activities
- Skills Development
- Social Emotional Learning, community connection & well being
- Physical exercise & Nutrition
- Cultural Programming
- Weekly Out-Trips



YOUTH OPPORTUNITIES

“Connected, Committed, and Caring for our community youth Empowering Youth Through Meaningful Programming”

Youth Council



Remembrance Day Presentation - Youth Handball League - Black History Celebration Event



88% ATTENDANCE

Events to connect with peers and engage in extra curriculum activities.



Youth Social

Over 30 Unique youth participated in this program. It's our most popular program.

Wraparound Supports

Helped youth with employment & Resume writing. Helped connect youth to bursary and scholarship opportunities. Mentorship & One-on-One Check-ins.



YOUTH PRIORITIES: PROVIDING YOUTH WITH OPPORTUNITIES

Including: Bursary, Youth Opportunity Info Fair-Career Counselling, Back to School support, Girls Boxing, Financial Literacy Workshops.



“YOUTH’S IMPACT AT A GLANCE”

25,326

Total # of Youth contacts

70

Total # of unique youth involved

28

of trainings and certification provided to youth

32

Youth received school support

1,446

Total # of youth volunteer hours

14

Community Youth were employed with us

12

Active play and/or sports offered

144

Hours of wraparound support was offered

“INSPIRING YOUTH FOR A BETTER TOMORROW”

COMMUNITY ENGAGEMENT

Programs' Highlight

- **Community Gardening**
- **Community Health Nurse**
- **Women's Fitness**
- **Family Activities**

- **Essential Services**
- **Wraparound Support**
- **Tenant Circle**

Healthy Families, Healthy Community

- **FoodBank**
- **Produce Giveaway**
- **Clothing+ Giveaway**
- **Wraparound Support**



1250 bags of clothing+ were distributed

1069 households were served 4 days of food per month

576 visits to Clothing+ program

“A Community Filled with Committed and Caring People”

A group of committed residents leading change and driving community solutions:

- **Tenant Circle** – A group of resident leaders organizing and advocating for tenant priorities.
- **Our Story Map** – A storytelling and planning tool to identify community needs and set shared goals.
- **Ledbury-Park Advocacy** – Tenant-led efforts to improve public spaces and push for park investment.
- **Planning Community Events** – Bringing neighbours together through tenant-led celebrations, forums, and initiatives.

Learn More About BACH's Story Map:



COMMUNITY IMPACT



49,647

Contacts were made



OCH households accessed services



Individuals were served

ESSENTIALS

\$38,200



Towards providing healthy food

\$5045



worth of clothing+ was distributed

5600



children access our foodbank

330



days of fresh food was provided in programs

PROGRAMS

450

Total attendance for fitness classes

321



Childmining

450



Children/Youth participated in sports

\$72,330



Was invested in supporting educational goals

SUPPORTS

133

Children received gifts through Shoeboxes & Toy Mountain



18/28

Employees were hired from the Community

14



Community Interns & Junior Staff

264

Total individuals received wraparound supports



OUR CONTRIBUTORS



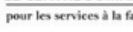
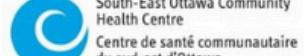
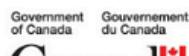
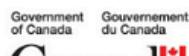
Ontario Trillium Foundation

Fondation Trillium de l'Ontario

Agence de la recherche sur la santé et le développement durable de l'Ontario



Ottawa Food Bank
La Banque d'Alimentation d'Ottawa



Financial Statement

For the Fiscal Year Ending December 31, 2024



Revenue

Source	Amount	% of Total
Municipal	\$242,889	51.40%
Federal	\$18,346	3.90%
Provincial	\$18,261	3.90%
Grants/Donations	\$193,196	40.90%
Total Revenue		\$472,692

Expenditure

Categories	Amount	% of Total
Compensation & Benefits	\$343,157	78%
Admin/Overhead Costs	\$44,099	10%
Program-Related Costs	\$52,843	12%
Total Expenses		\$440,099

Statement of Financial Position

Description	Amount
Net Revenue for the year	\$32,593



Banff Avenue Community House
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CONNECT WITH BACH

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info@banffcomhouse.ca

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