



# Banff Avenue Community House

## ANNUAL REPORT 2023

### COMING TOGETHER

# Our Mission and Vision

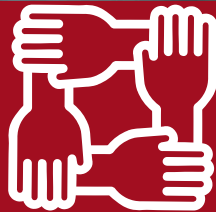
"Working Together For A Better Tomorrow."

## Mission

We aim to alleviate the effects of poverty by providing a safe, supportive and inclusive place where children, youth and families have access to supportive programs, services and equitable opportunities that are beneficial to the community.

## Vision

We envision a community where every person has equitable opportunities to achieve personal success





# 2023 BOARD OF DIRECTORS



**Peter Tobin**

Chair



**Maliha Hamide**

Area Representative



**Joe Templin**

Treasurer



**Denis Moyneur**

Community Representative



**Eric Collard**

Area Representative



**Hassnaa Salman**

Community Representative



**Greg Bender**

Area Representative



**Janet Stratton**

Area Representative



**Erly Reclucio**

Community Representative

## COMMUNITY HOUSE STAFF TEAM

### Meet the Team

Together we are facilitating, leading and developing supportive programs & services for our neighbours



**Sylvie Manser**

Executive Director



**Gwendy Herring**

Community Engagement Coord



**Tommeson Toussaint**

Community Support Coordinator



**Madison Bolland**

Child/Youth Supervisor



**Aisha Idris**

Essential Service Leader



**Cayla Dalgetty**

Essential Service Leader



**Magartu Roubbo**

Program Leader



**Crystal Hayes**

Kindergarten Program Leader



**Ayak Akeg**

Program & Tutor Leader



**Marcel Alexander**

Essential Service Leader

Who's leading the work

# Overcoming Difficulties


2022

Coming Together

Lockdown

Derecho Storm

Gun Violence



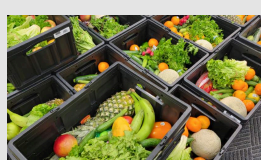
Despite the difficult year, the strong sense of community, and belonging prevailed through various community engagement activities and planning.

This is what makes Ledbury unique and stronger together.





# RESTORING OUR COMMUNITY



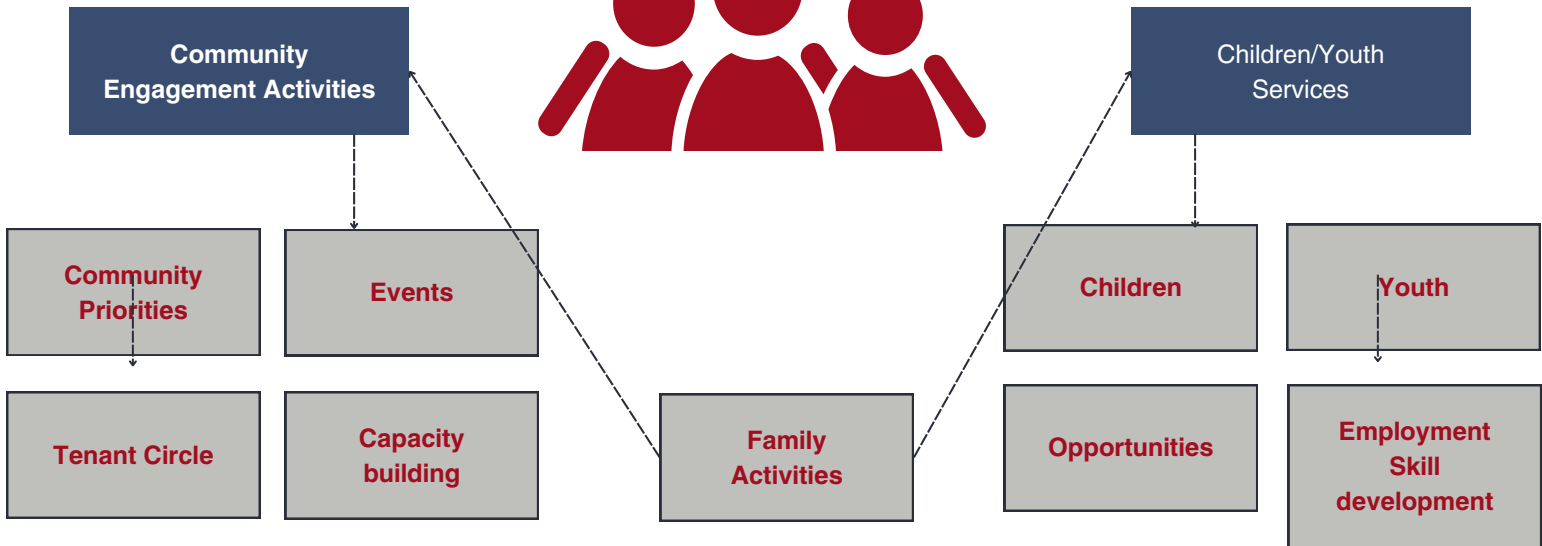
## Taking Steps Towards Healing

Community members came together and thought of ways to restore a safe and engaged community. There were staff and partnership meetings on how best to support the families, we did debriefings and planning took place, and lots of discussions on how to bring resources to those most impacted. Through SEOCHC we were able to get trauma counselling, We couldn't do any of this without our partners.

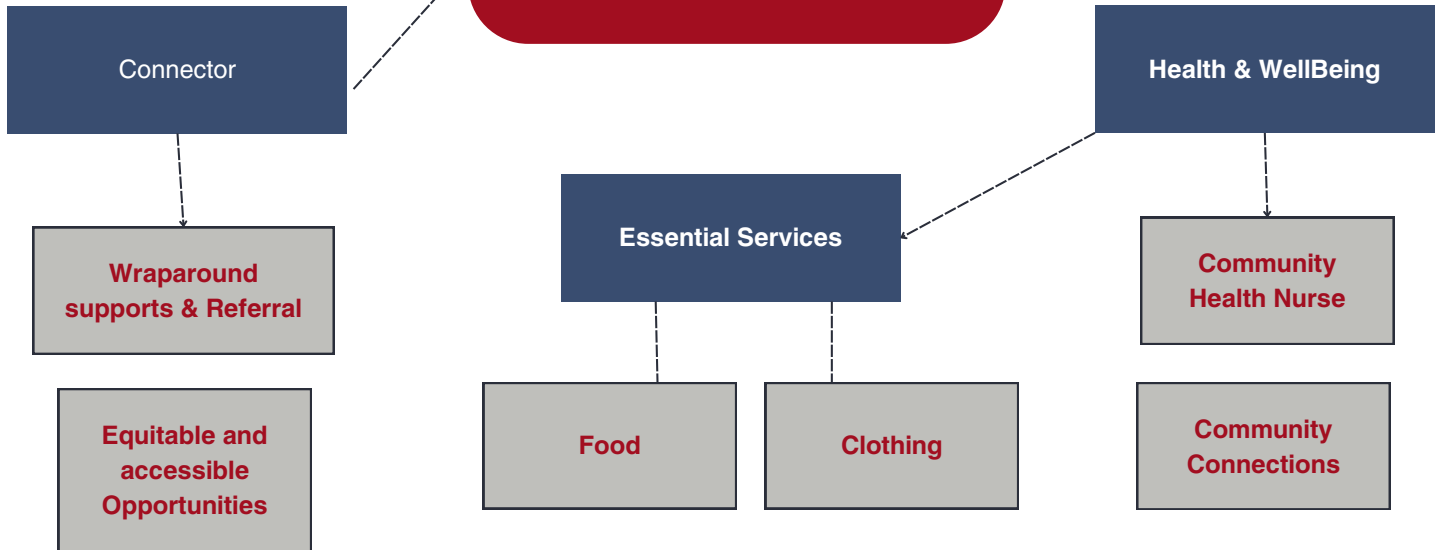


# What Do We Do?

"Working Together For A Better Tomorrow."



## CORE FUNCTIONS



# Goals for 2022

# Coming Together



## Priority # 1

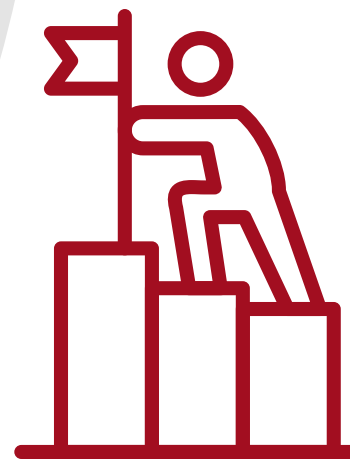
**Re-connecting/ In-person  
programming**



## Priority # 2

**Fostering Health &  
well-being**

*Our goals were simple: reconnect and have in-person programming as well as fostering health and well-being throughout all of our core functions. And keeping this embedded in all that we do.*





# COMMUNITY ENGAGEMENT

Through different activities were able to build on assets of the community by staying connected, bringing people together to plan, standing up for safety, strengthening our neighbours through workshops and addressing community concerns together.

## Tenant Circle

End of summer BBQ, Hallowe'en fun, Holiday dinner



## Community events

Community Clean Up, Open House, Safety audit



## Engagement activities

Online & Family games, Partnership connections



## Strengthening Skills

Through a community development process





# Putting **Health** and **Well-Being** at the Forefront



South-East Ottawa  
Community  
Health Centre  
Centre de santé  
communautaire  
du sud-est d'Ottawa



*In March, we welcomed our new community health nurse **Rishma** who comes to the community house every Monday afternoon. She shares a wealth of knowledge, especially pre and post natal care, blood-pressure checks and learn more about managing or preventing diabetes.*

# Children and Youth

## Programs & Supports



Children and youth play an integral role in the community. They are the future and we are committed to having supports available, programs to belong to and equitable opportunities for all to reach their personal success.



- \*Exposure to sports for youth
- \*Homework Club
- \*Girls and Guys Mentoring Groups
- \*Youth Workspace

- \*Educational Supports
- \*Tutoring Services
- \*Summer Camp
- \*Employment opportunities

## Our commitment to **diversity, equity and inclusion**

Through listening, learning and actioning



Banff Avenue Community House approach to diversity, equity and inclusion is a continuous process. Equity, inclusion, belonging, are at the heart of our commitment to community-led partnerships that help children and families thrive. We continue to center community voices in system level discussions on an equitable and just place for all.







# Essential Services

**4140 meals distributed**

We are committed to providing access to cultural & healthy FOOD



A key function of the community house is ensuring families have access to essential services such as food and clothing. Needless to say this need is growing each year. Our numbers over visits to essential services have nearly tripled this past year and unfortunately we do not see this easing up anytime soon. Therefore, we will continue to ensure essential supports are here in community.





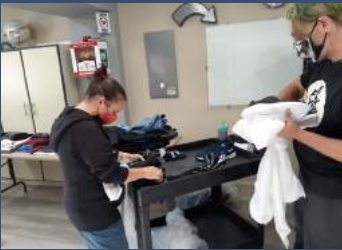


# Essential Services

Clothes distributed to our community



We are committed to providing access to clothes AND hygiene products!



We are really pleased with the revamping of our clothing plus giveaway that was moved upstairs and is accessible every couple weeks to our neighbours. It is not uncommon for us to receive numerous calls from outside the neighborhood looking for this same support. Clothing children is a costly ordeal and we're grateful to be able to reuse recycle and share this essential service.





# Community Impact



**47884**

Contacts were made



**108**

OCH households accessed services



**517**

Individuals served

## ESSENTIALS



**\$96,200**

Was invested in providing healthy food

**360**

hours was put towards clothing+ giveaway



**\$8900**

Worth of meals



**67,000lbs** of produce

## PROGRAMS

**1040**



Hours of services were by community volunteers



**1944**

Hours of tutoring was conducted



**\$64,800**

Was invested supporting educational goals

## SUPPORTS



**3918**

Received toys, household items, giftcards, school supplies, flashlights, Covid tests/masks, & learning kits



**16 /25**

employees were hired from the Community



**302**

referrals were made

- Provided **7** employment workshops and **13** employment opportunities
- **3 \$1500** bursaries were awarded in 2018
- **124** children were equipped with backpacks and school supplies

# FINANCIAL SNAPSHOT

BANFF AVENUE COMMUNITY HOUSE  
STATEMENT OF OPERATIONS  
FOR THE YEAR ENDED DECEMBER 31, 2022

	General	Bursary	2022
	<u>Fund</u>	<u></u>	<u></u>
<b>REVENUES</b>			
Grants			
City of Ottawa	\$197,257	\$ -	\$197,257
United Way Ottawa	115,288	-	115,288
Other Charities	60,898	-	60,898
Community Foundation of Ottawa	24,959	-	24,959
Government of Canada (HRSDC)	21,072	-	21,072
Government of Ontario (MOH)	12,847	-	12,847
Contributions			
General funding	17,021	-	17,021
GST / HST recovery	4,056	-	4,056
Bursary	-	2,502	2,502
Interest	1,272	-	1,272
	<u>454,670</u>	<u>2,502</u>	<u>457,172</u>
<b>EXPENSES</b>			
Program expenses			
Salaries and benefits	261,994	-	261,994
Coalition fund management	81,816	-	81,816
Program supplies and services	30,220	-	30,220
Food purchases	23,571	-	23,571
Bursary	-	4,500	4,500
Travel expenses	3,625	-	3,625
Professional development	859	-	859
Overhead expenses			
Professional fees	10,397	-	10,397
Repairs and maintenance	8,876	-	8,876
Telecommunications	6,544	-	6,544
Office	4,949	-	4,949
Insurance	1,820	-	1,820
Advertising and promotion	1,331	-	1,331
Bank fees	240	-	240
	<u>436,242</u>	<u>4,500</u>	<u>440,742</u>
<b>EXCESS OF REVENUES OVER EXPENSES</b>	<b><u>\$ 18,428</u></b>	<b><u>\$(1,998)</u></b>	<b><u>\$ 16,430</u></b>

BANFF AVENUE COMMUNITY HOUSE  
STATEMENT OF FINANCIAL POSITION  
DECEMBER, 2022

	<u>2022</u>
<b>CURRENT ASSETS</b>	
Cash	\$412,021
Accounts receivable (Note 3)	<u>10,745</u>
	<u>\$422,766</u>
<b>CURRENT LIABILITIES</b>	
Accounts payable and accrued liabilities (Note 4)	\$ 14,421
Deferred revenue (Note 5)	<u>227,499</u>
	<u>241,920</u>
<b>NET ASSETS</b>	
Bursary	7,374
Unrestricted	64,412
Internally restricted - operating reserve (Note 8)	<u>109,060</u>
	<u>180,846</u>
	<u>\$422,766</u>



BANFF AVENUE COMMUNITY HOUSE  
CASH FLOW STATEMENT  
FOR THE YEAR ENDED DECEMBER 31, 2022

	<u>2022</u>
<b>NET INFLOW OF CASH RELATED TO THE FOLLOWING ACTIVITIES:</b>	
<b>OPERATING</b>	
Excess of revenue over expenses	\$ 16,430
Change in non-cash operating working capital items:	
Accounts receivable	973
Accounts payable and accrued liabilities	(13,241)
Deferred revenue	<u>99,497</u>
	<u>87,229</u>
<b>NET CASH INFLOW</b>	<b>103,659</b>
<b>CASH, BEGINNING OF YEAR</b>	<b><u>308,362</u></b>
<b>CASH, END OF YEAR</b>	<b><u>\$412,021</u></b>



Collaborating, supporting, and investing in the Banff Avenue Community House is making a difference in people's lives.

Thank you partners, funders and contributors.

The Banff Avenue Community House gratefully acknowledges the financial support of the City of Ottawa/maison communautaires Banff avenue remercie sincèrement la Ville d'Ottawa de son soutien

# COMMUNITY CONTRIBUTORS



# THANK YOU!