

PLASTIC BOTTLE CORPORATION

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Dear Valued Customers:

While we are all struggling with the effects of COVID-19, we at Plastic Bottle Corporation are instituting new procedures and requirements in order to ensure all our customers' needs continue to be met.

Effective immediately, and regardless of any terms set forth in any purchase order presented to us, our cancellation policy shall be that orders may be cancelled, at no charge, up until the time we incur any costs, such as colorant, mold creation, or otherwise. If cancellation occurs after we incur costs, but prior to production, you will be responsible for all such costs but not the cost of production.

If production has begun prior to cancellation, you will be responsible for the cost of the entire order, including production costs, whether you accept delivery of the products or not.

Further, because of hurricanes and other factors, resin manufacturers are not only raising prices, they are also instituting resin surcharges, effective November 1, 2020. However, the surcharges should go away sometime in the future. We shall provide updated pricing as available. Please note that the custom of the industry is "price in effect at time of shipment".

We shall continue to strive to provide you the premium service you have come to expect from us and appreciate your understanding in these difficult times.