

PLASTIC BOTTLE CORPORATION

28055 North Ashley Circle, Suite 110
Libertyville, IL 60048-9635
847-367-1900
Fax: 847-367-1990
www.plasticbottle.com

Dear Valued Customers:

Regardless of any terms set forth in any purchase order presented to us, our cancellation policy shall be that orders may be cancelled at no charge up until the time we incur any costs, such as colorant, mold creation, or otherwise. If cancellation occurs after we incur costs, prior to production, you will be responsible for all such costs, but not the cost of production.

If production has begun prior to cancellation, you will be responsible for the cost of the entire order, including production costs, whether you accept delivery of the products or not.

Further, because of numerous factors, resin manufacturers are not only raising prices, they are also instituting various surcharges. However, the surcharges may go away sometime in the future. We shall provide updated pricing, as available. Please note that the custom of the industry is "price in effect at time of shipment", not at order placement.

We shall continue to strive to provide you the premium service you have come to expect from us and appreciate your understanding in these difficult times.