

March 16, 2020

COVID-19 Coronavirus Statement

Dear Valued Customer,

Conway Dressings is committed to continuing to maintain a safe and healthy workplace and manufacturing facility for our customers and our employees. We are closely monitoring the ongoing COVID-19 coronavirus outbreak according to the guidelines and recommendations of the CDC (Center of Disease Control and Prevention). We want to share with you our actions to protect our employees, customers, and our great products.

As usual, Conway Dressings follows Good Manufacturing Practices (GMPs) and continues to manufacture all products without any physical contact with any of their components throughout the entire manufacturing and packaging process.

At the end of each production day at Conway, the plant is completely cleaned and sanitized on all surfaces from top to bottom by an experienced sanitation crew, meeting and often exceeding guidelines set forth by the FDA.

Conway's employees are encouraged to closely monitor their health and wellbeing, as well as the health of their fellow employees. Conway provides multiple hand washing stations and hand sanitizers throughout our facility and at every entry point. Conway continues to require all employees to stay home if they experience symptoms of illness. Any employee displaying symptoms of illness are required to leave our facilities immediately until all symptoms have passed and they are cleared to return to work. Conway has always provided generous sick leave pay to all its employees.

Conway Dressings continues to adhere to a strict policy regarding any visitors to our plant, warehouse, and/or offices. All non-employees may enter Conway's building by appointment only. Once arriving at our facilities all visitors are required to use provided sanitation supplies (meeting CDC suggested hygiene practices) before entry. All entrances are locked and monitored with 24-hour video surveillance.

Conway Dressings has suspended business air travel and has implemented virtual meetings with our staff throughout the country for the time being.

In everything that we do, Conway Dressings is focused on our commitment to provide our customers with safe, premium products. We will continue to follow these strict safety guidelines to maintain a safe workplace for our employees while still maintaining our high-quality standards for production, both during this critical time and beyond.

Thank you for your continued partnership,

Scott Heineman

n

President/Owner Conway Dressings

Quality is Our Tradition

Conway Import Co., Inc., 11051 W. Addison Street, Franklin Park, IL 60131 PH: 800-323-8801 • Fax: 800-304-4021 • E-Mail: Conway@conwaydressings.com www.conwaydressings.com