

Chrome Plumbing And Gasfitting Pty Ltd – Website Terms of Use

This website (Site) is operated by Chrome Plumbing And Gasfitting Pty Ltd (ABN 62 639 949 125) (we, our or us). It is available at www.chromeplumbingandgasfitting.com.au and may be available through other addresses or channels.

Acceptance of Terms

By accessing and/or using our Site, you agree to these website terms of use (Terms) and our Privacy Policy (available on our Site). Please read these Terms carefully and immediately cease using our Site if you do not agree to them.

Exclusion of competitors

You are prohibited from using our Site, including the materials and information on our Site (Content), in any way that directly or indirectly competes with our business.

Geographical limitation

Services offered on or through our Site are intended for locations within New South Wales, Australia where we operate. Any reference to services outside of this geographical area is indicative only and subject to our prior approval.

Information

The Content is not comprehensive and is for general information purposes only. It does not take into account your specific needs, objectives or circumstances, and it is not advice. While we use reasonable attempts to ensure the accuracy and completeness of the Content, we make no guarantees and we make no representation or warranty in relation to it, to the maximum extent permitted by law.

Licence to use our Site

We grant you a non-exclusive, royalty-free, revocable, worldwide, non-transferable licence to use our Site in accordance with these Terms. All other uses are prohibited without our prior written consent. You must be at least 18 years old, or accessing the Site under the supervision of a parent or legal guardian.

Prohibited conduct

You must not do or attempt to do anything that is unlawful, prohibited by any laws applicable to our Site, which we would consider inappropriate, or which might bring us or our Site into disrepute. This includes (without limitation):

- a. breaching an individual's privacy or legal rights
- b. using our Site to defame, harass, threaten, menace or offend any person
- c. interfering with any user using our Site
- d. tampering with or modifying our Site, including transmitting viruses or using harmful code
- e. using our Site to send unsolicited communications
- f. assisting a third party to engage in any of the above
- g. attempting to gain unauthorised access to systems, networks or data
- h. using the Site or Content for commercial solicitation, lead harvesting, automated data extraction or similar purposes

Security and transmission

Transmission of information over the internet is not completely secure. We cannot guarantee the security of information transmitted to or from our Site. You provide information at your own risk.

Enquiries and emergency matters

Submitting a general enquiry or booking request through the Site does not constitute an emergency response or guarantee job acceptance. For urgent matters, you must contact our office directly by phone to confirm availability.

User Content

Where you upload, post or submit information including photographs, videos or other material depicting property, plumbing fixtures or issues (User Content), you warrant that you have the authority to provide such material and grant us a worldwide, irrevocable, perpetual, transferable, royalty-free licence to use, store and reference such material for quoting, assessment, safety and compliance purposes.

You remain solely responsible for User Content and warrant that it does not infringe any rights of a third party or violate any applicable laws. We do not endorse or approve User Content and may remove content at any time without notice.

Intellectual Property Rights

Unless otherwise indicated, we own or licence all rights, title and interest in our Site and the Content. Your use of the Site does not grant you any intellectual property rights. You must not:

- a. copy or use Content in whole or in part
- b. reproduce or distribute Content to any third party
- c. alter, frame, embed or create derivative works from the Content

Third party sites

Our Site may contain links to websites operated by third parties. We do not control, endorse or approve those websites and you should make your own investigations as to their suitability.

Online quoting and pricing

Any quote, estimate or cost indication provided on or through our Site is indicative only and subject to a site inspection and assessment by our authorised personnel. We reserve the right to amend or withdraw any estimate prior to issuing a formal written quote.

If any Content on our Site, including pricing or specifications, contains an error or inaccuracy, we may correct the error without any liability or prior notice.

Service availability

We reserve the right to decline, limit or schedule service requests submitted through the Site, including where resources or technical requirements are not suitable or available.

Warranties and disclaimers

To the maximum extent permitted by law, we make no warranties or representations about our Site or the Content, including that they will be accurate, reliable, uninterrupted, secure or free of error or viruses.

You access and use our Site at your own risk.

Limitation of liability

To the maximum extent permitted by law, we are not liable for any loss, damage or expense suffered or incurred by you or any third party in connection with your use of our Site, any interruption or outage, or any reliance on inaccurate or outdated Content.

Nothing in these Terms excludes your statutory rights under the Australian Consumer Law. Where liability cannot be excluded, it is limited to the maximum extent permitted by law.

Indemnity

To the maximum extent permitted by law, you indemnify us from and against all liability arising from your use of our Site or any breach of these Terms or applicable laws.

Discontinuance

We may discontinue the Site or exclude any person from using it at any time without notice. We are not responsible for any resulting loss.

Termination

These Terms are effective until terminated by us at any time without notice. Any obligations that are intended to continue will survive termination.

Disputes

If a dispute arises, written notice must be given outlining the issue and proposed resolution. Senior representatives of both parties must meet and attempt to resolve the dispute within seven days. Nothing in this clause limits a party's right to seek urgent injunctive relief.

Severance

If any part of these Terms is held invalid or unenforceable, the remainder continues in effect.

Jurisdiction

Your use of our Site and these Terms are governed by the laws of New South Wales, Australia. You irrevocably submit to the exclusive jurisdiction of the courts of New South Wales and their appellate courts.

If you access our Site from outside Australia, you are responsible for compliance with local laws.

Variations

We may vary these Terms from time to time by publishing updated terms on our Site. Continued use of the Site constitutes acceptance of any updated Terms.

Contact us

For any questions or notices, please contact us:

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