

Practice Plan Refund Policy

At Church Street Dental Practice, we are committed to providing exceptional dental care and service to all our patients. In alignment with this commitment, we have established the following refund policy for our practice plan members:

Non-utilisation of Services: We do not provide refunds to practice plan members who have not utilised our services. Our practice plans are designed to ensure continuous access to preventive and comprehensive dental care, and membership fees are not contingent upon individual usage.

Appointment Reminders: We make every effort to ensure that our practice plan members are reminded of their upcoming appointments through various communication channels, including but not limited to emails, phone calls, and text messages. It is the responsibility of our members to schedule and attend their appointments to fully benefit from their membership.

Cancellation of Practice Plan: In the event that a practice plan member chooses to cancel their membership, no refund will be provided. Membership fees are non-refundable once the plan has been initiated, regardless of the utilisation of services during the membership period.

This policy has been established to maintain fairness and consistency in our operations while upholding the quality of care and services provided to all our patients. If you have any questions or require further clarification regarding our refund policy, please do not hesitate to contact us.

Thank you for your understanding and continued support of Church Street Dental Practice.

Sincerely,

Church Street Dental Practice