#### DOOLEY GEMBALA MCLAUGHLIN PECORA

# Drug-Free and Zero-Tolerance Policies at Work

Presented by Attorney Nick Goedde

#### Why Have Drug-Free & Zero-Tolerance Policies?

# Water treatment plant operators face many hazards every day — Zero-tolerance policies help ensure plant & worker safety.

#### Environmental Protection

Water treatment removes contaminants from water, which helps protect natural bodies of water like rivers, lakes, and streams.

#### Human Health

Water treatment makes water safe to drink and use for other purposes.

#### Sustainability

Good water management aims to minimize water use and waste and maximize water reuse and recycling.



#### Why Have Drug-Free & Zero-Tolerance Policies?

- Good water management aims to minimize water use and waste and maximize water reuse and recycling.
- Water treatment plants remove contaminants such as bacteria, viruses, heavy metals, and other dissolved solids from water sources.

Water treatment can eliminate up to **90%** of bacteria and pollutants.

#### **Respect the Work Environment**

#### Water plants pose safety hazards & hidden dangers



#### Strategies to Control Risks

- 1. Promote Hazard Awareness.
  - Ensure operators are familiar with hazard recognition techniques, communicate known hazards clearly, and know the proper way to perform dangerous tasks.
- 2. <u>Training</u>.
  - Increase staff skill level so they to are better able to perform tasks.
- 3. <u>Accommodate Physical Limitations</u>.
  - Foster an environment where everyone can contribute. If needed, shift tasks to those who are more able to perform them safely.

#### Strategies to Control Risks (continued)

- 4. Make Safety an Expectation.
  - Do not tolerate shortcuts or unsafe practices. Safe behavior is always expected, nothing less is tolerated.
- 5. <u>Team Approach</u>.
  - Personal engagement is an investment in quality. Acknowledge participants.
- 6. Positive Reinforcement.
  - Use real examples to commend teams and inspire similar behaviors.
- 7. Hold People Accountable.

Having no enforcement is the same as having no policy.



#### Identify Work Environment Hazards & Dangers







### **Confined Spaces**

- Confined spaces cause oxygen deficiency.
- Tanks, pits, and manholes can be dangerous due to the risk of asphyxiation, engulfment, and entrapment.
- Confined spaces can trap deadly gases, especially if the space is used to store or process chemicals.
- Toxic atmospheres can cause unconsciousness, impaired judgment, or death.





#### Mechanical Hazards

- Machinery can include moving parts, heavy loads, and high-pressure systems, which can lead to equipment malfunctions, entanglements, and crushing injuries.
- High pressure systems risk burns for the workers due to steam, hot vapors, and solvents.





#### **Electrical Hazards**

- Power sources, tools, cables, and equipment can cause electric shock or electrocution.
- Faulty wiring or other electrical issues allow electricity to leak into the water.
- Aging electrical wiring that has not been inspected or updated can also allow electricity to leak into the water.





#### Fires or Explosions

- Flammable vapors and increased oxygen levels can lead to fires or explosions, which can cause burns, loss of consciousness, and other serious injuries.
- Leaking chemicals can result in burns, mucous membrane irritation, and bronchial and asthma issues.





#### Slips, Trips, and Falls

- Wet floors, airborne moisture, humidity, and overflow can make it easy to slip, trip, and/or fall.
- Sludge tanks can combine slip-trip hazards with untreated water and sewage in the waters below.





Drowning

- Workers are in eminent danger of slipping and falling, resulting in drowning.
- Lone workers may be at a higher risk of drowning because there may not be anyone nearby to help in an emergency.
- If someone falls into cold water, they can enter a phase of cold incapacitation where their muscles become exhausted, and they can no longer keep their head above water.





#### **Trench Collapses**

- Trench collapses can crush a worker and be fatal. Causes include:
- <u>Soil conditions</u>: The type of soil, its water content, and how it changes with weather can all contribute to a collapse.
  Clay can also expand and then collapse.
- Improper installation: Trenches that are not installed correctly can be more likely to collapse.



#### Trench Collapses (continued)

- <u>Excess water</u>: Too much water in the area, such as stormwater runoff or wastewater, can overwhelm the trench.
- <u>Compaction</u>: Heavy vehicles, large animals, or frequent foot traffic can compact the trench, making it more likely to collapse.



#### Trench Collapses (continued)

- <u>Blocked trenches</u>: A protective layer can fail, allowing dirt and debris to get into the trench. Sludge and scum from the septic tank can also flow into the trench and cause a blockage.
- <u>Root intrusion</u>: Large plants or trees that are too close to the trench can cause problems.





#### **Exposure to Bioaerosols**

 Bioaerosols can contain microorganisms that can cause the skin, digestive system, respiratory, and nervous system diseases, and diarrhea, and allergies.





#### Medical Emergencies

- Medical emergencies are common risks associated with working in confined spaces.
- Risks also include eye injuries, hearing damage and resistance to antibiotics.





#### **Chemical Leaks**

- Chemical leaks can cause significant problems in water systems by directly contaminating the water supply with harmful substances.
- Leaking causes health issues for people and animals who consume the water.
- Leaking chemicals disrupts the ecosystem and aquatic life.
- Depending on the chemical, pipes and infrastructure can be damaged through corrosion, further compromising water quality and distribution.



#### Incidents Can Happen Suddenly

- Confined space incidents can happen suddenly, often without any warning.
- Permit-required confined spaces are characterized as high-risk workplaces, requiring regulatory permits and strict entry and safety procedures.
- Employers must take the necessary steps to ensure worker safety around confined spaces.



#### Adding Up the Hazards







### Adding Up the Hazards

- Every job has inherent risk.
- However, wastewater treatment plant employees face potentially dangerous situations <u>every day</u>.

Training and use of safety protocol is paramount in the efficient management of the facility and the workers' well-being.



#### Adding Up the Hazards (continued)



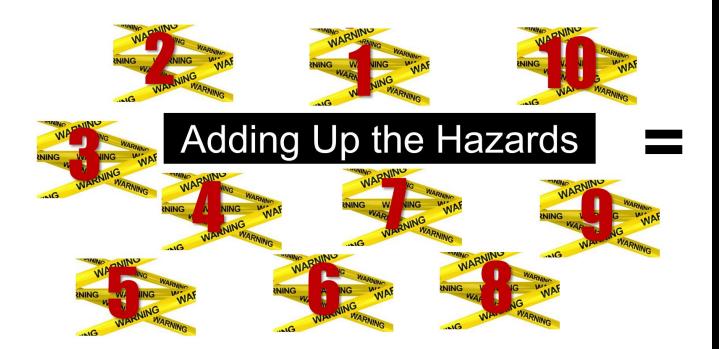
- Generally, if people are unaware of the true danger of an activity, they consider it less risky than it really is.
- Increasing awareness of the dangers can lead to a change in behavior.

#### Take Measures to Reduce Accidents

- Use a safety lanyard with a shock-absorbing feature.
- Wear safety glasses, gloves, and hearing protection.
- Follow proper procedures and techniques.
- Communicate with others.
- Have personnel trained in first aid and CPR.







Drug-Free and Zero-Tolerance Policies at Work

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## Why Institute a Drug-Free Policy?

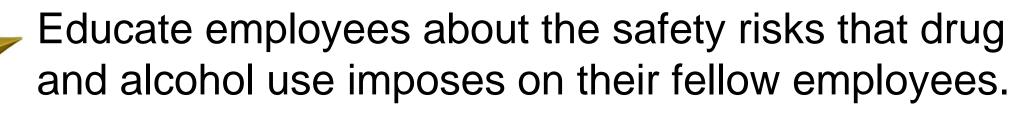
- Policies hold workers accountable.
- Employees who frequently use drugs or alcohol tend to miss work or run late more often than non-users.
- Employees who use drugs are twice as likely to change employers three or more times in a year than non-users.

#### Why Institute a Drug-Free Policy?



Employers who show a commitment to workers to maintain a safe and healthy work environment demonstrate a promise of caring for employees by improving their working conditions.

#### Why Institute a Drug-Free Policy?



Emphasize the costs associated with drug and alcohol use:

- 1. The company's bottom line.
- 2. Loss of productivity, absenteeism.
- 3. Increased healthcare costs.

### Defining a Drug-Free Policy

#### Include All Rules in the Employee Handbook.

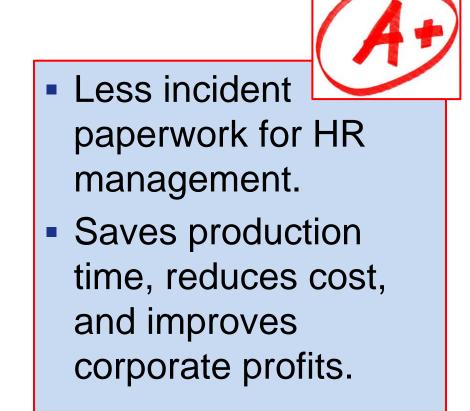
- Employees are prohibited from unlawfully consuming, distributing, possessing, selling, or using controlled substances while on duty.
- Employees may not be under the influence of any controlled substance, such as drugs or alcohol, while at work, on company premises, or engaged in company business.

### Defining a Drug-Free Policy (continued)

- Prescription or over-the-counter medications, taken as prescribed, are usually an exception to a policy. If uncertain, employees should check with HR.
- Anyone violating this policy may be subject to disciplinary action, up to and including termination.

#### **Benefits of Drug-Free Policies**

- Reduce workplace injuries.
- Lower absenteeism.
- Fewer accidents.
- Less filings for workers' compensation.



# Benefits of Drug-Free Policies

- By implementing a drug-free workplace program, the corporation shows a commitment to having a safe, healthy work environment.
- Additional benefits can include improved:
  - Employee morale (Everyone plays by the same rules).
  - Creativity (Employees feel empowered to make suggestions).
  - Emotional stability (Comfort, since employees' lives are on the line).

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# Zero-Tolerance!



#### Violate the Drug-Free Policy?

 Anyone violating the policy may be subject to disciplinary action, up to and including termination.



## In Closing

- Small mishaps turning into disastrous events is a reality in wastewater treatment facilities.
- Employees must be trained very well, and often, in the massive array of safety protocols.
- Responsible and experienced management, with a focus on safety, is essential to keeping employees and the communities safe.

#### Thank You



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