Drinking Water Monitoring & Compliance Assurance



Outline

- Compliance & Enforcement
- License to Operate
- Monitoring Schedules
- Targeted Reminders
- List Serve Messages
- Certified Labs & Collection Services
- eDocument Portal & Search Tips
- Public Notices



Compliance

- 4,400 regulated PWS in Ohio, most are in compliance with drinking water regulations
- Regular Samples Required
- Sampling is determined by:
 - Type of PWS (Community, Non-Transient Non-Community, Transient Noncommunity)
 - Source of Water (Ground vs. Surface Water)
 - Treatment Utilized
 - Population Served
- Most non-compliance is from failure to monitor



Enforcement

- Streamlined
 - Administrative Penalty Program
 - Operator Streamlined Orders
 - Lead Consumer Notice



- Traditional
 - Bilateral Compliance Agreement
 - Findings and Orders
 - Referral to Attorney General's Office
 - Action on the License to Operate



License to Operate (LTO)

- Most PWSs required to have an LTO
 - K-12 Schools and churches are exempt

- Renew by December 31st annually
 - Pre-Application (August-November)
 - Drinking Water Online Portal (DROP)
 - Invoices sent mid-November
 - Late fee of 10%





Color of LTO represents the license status



Monitoring Schedules

- Lists all required routine sampling for both entry point and distribution
- Monitoring Schedules are mailed annually mid-December
- Revised Schedules are mailed monthly and updated online
- Posted online

https://epa.ohio.gov/ddagw/pws#187151 0646-current-monitoring-schedules

- Monitor early in monitoring period
 - Lessen the chance of missing the sample
 - Time to re-sample if necessary

Adams	Darke	Hocking	Miami	Scioto
Allen	Defiance	Holmes	Monroe	Seneca
Ashland	Delaware	Huron	Montgomery	Shelby
Ashtabula	Erie	Jackson	Morgan	Stark
Athens	Fairfield	Jefferson	Morrow	Summit
Auglaize	Fayette	Knox	Muskingum	Trumbull
Belmont	Franklin	Lake	Noble	Tuscarawas
Brown	Fulton	Lawrence	Ottawa	Union
Butler	Gallia	Licking	Paulding	Van Wert
Carroll	Geauga	Logan	Perry	Vinton
Champaign	Greene	Lorain	Pickaway	Warren
Clark	Guernsey	Lucas	Pike	Washington
Clermont	Hamilton	Madison	Portage	Wayne
Clinton	Hancock	Mahoning	Preble	Williams
Columbiana	Hardin	Marion	Putnam	Wood
Coshocton	Harrison	Medina	Richland	Wyandot
Crawford	Henry	Meigs	Ross	
Cuyahoga	Highland	Mercer	Sandusky	
2020 REVISE	SCHEDULES	BY MONTH		
January	April	Ju	Ilv	October
February	May		ugust	November
March	June		eptember	December



Monitoring Schedules – Entry Point

hio
Ohio Environmental
Protection Agency

Effective Date: 01/01/2020

2020 ENTRY POINT SCHEDULE

OH2300012 AMANDA VILLAGE PWS

System Type: Community Operating Period: 1/1 to 12/31

ENTRY POINT MONITORING SCHEDULE

Sampling Facility ID: 2353935 Facility Name: AMANDA VILLAGE WTP

Location SMP ID: EP001 Facility Source: Ground Water Facility Class: CLASS 1

THIS SCHEDULE MAY NOT INCLUDE ALL MONITORING REQUIREMENTS FOR YOUR SYSTEM.

Contact your district office to review additional monitoring for operating parameters, and/or other monitoring requirements not included on this schedule. Also, monitoring schedules may be revised during the year based on sampling results.

For water emergencies that occur after hours, please call 800-282-9378

** REMINDER: ** Consumer Confidence Report (CCR) is due July 1, 2020

Chemicals	Monitoring Requirements	
INORGANICS Sample for all the analytes listed below:	1 Sample(s) Required between	6/1/2020 and 10/31/2020
ANTIMONY, TOTAL - 1074 ARSENIC - 1005 BARIUM - 1010 BEI CYANIDE - 1024 FLUORIDE - 1025 MERCURY - 1035 NICKEL -	*	
NITRITE - 1041	1 Sample(s) Required between	1/1/2020 and 5/31/2020
NITRATE - 1040	1 Sample(s) Required between	1/1/2020 and 5/31/2020
RADIOLOGICALS <u>Sample for all the analytes listed below:</u> GROSS ALPHA - 4002 RADIUM-228 - 4030	1 Sample(s) Required between	6/1/2020 and 10/31/2020
SYNTHETIC ORGANIC CHEMICALS (SOC) GROUP 1 <u>Sample for all the analytes listed below:</u> ALACHLOR (LASSO) - 2051 ATRAZINE - 2050 SIMAZINE - 2037	1 Sample(s) Required between	1/1/2020 and 5/31/2020
VOLATILE ORGANIC CHEMICALS (VOC)	1 Sample(s) Required between	6/1/2020 and 10/31/2020

Monitoring Schedules – Distribution System

Effective Date: 01/01/2020

2020 DISTRIBUTION SCHEDULE

1/1/2020 and 1/31/2020

2/1/2020 and 2/29/2020

OH2300012 AMANDA VILLAGE PWS

System Type: Community Operating Period: 1/1 to 12/31

Ground Water Rule Substantial System

THIS SCHEDULE MAY NOT INCLUDE ALL MONITORING REQUIREMENTS FOR YOUR SYSTEM

Contact your district office to review additional monitoring for operating parameters, and/or other monitoring requirements not included on this schedule Also, monitoring schedules may be revised during the year based on sampling results.

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** REMINDER: ** Consumer Confidence Report (CCR) is due July 1, 2020



2020 DISTRIBUTION SCHEDULE

DISTRIBUTION MONITORING SCHEDULE

1 Sample(s) Required between

1 Sample(s) Required between

	•	Facility Name: AMANDA, VILLAGE OF DISTRIBU	TION Facility Class	i
Location	SMP ID: DS000			
Chemicals		Monitoring Requirements		
ASBESTOS -	1094	l Sample(s) Required between	6/1/2020 and 10/31/2020	<u>A</u>

Collect one sample at a tap served by asbestos-cement pipe. Due to limited Laboratory capacity and a 48 hour filtering requirement your lab early in the monitoring period to schedule a sampling date.

	z sampre(s) recipient services	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
	l Sample(s) Required between	3/1/2020 and 3/31/2020
	1 Sample(s) Required between	4/1/2020 and 4/30/2020
	1 Sample(s) Required between	5/1/2020 and 5/31/2020
	l Sample(s) Required between	6/1/2020 and 6/30/2020
	1 Sample(s) Required between	7/1/2020 and 7/31/2020
	l Sample(s) Required between	8/1/2020 and 8/31/2020
	 Sample(s) Required between 	9/1/2020 and 9/30/2020
	 Sample(s) Required between 	10/1/2020 and 10/31/2020
	 Sample(s) Required between 	11/1/2020 and 11/30/2020
	 Sample(s) Required between 	12/1/2020 and 12/31/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between	1/1/2020 and 1/31/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between 1 Sample(s) Required between	1/1/2020 and 1/31/2020 2/1/2020 and 2/29/2020
TOTAL CHLORINE - 1000		
TOTAL CHLORINE - 1000	l Sample(s) Required between	2/1/2020 and 2/29/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between 1 Sample(s) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020
TOTAL CHLORINE - 1000	1 Sample(5) Required between 1 Sample(5) Required between 1 Sample(5) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020 4/1/2020 and 4/30/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between 1 Sample(s) Required between 1 Sample(s) Required between 1 Sample(s) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020 4/1/2020 and 4/30/2020 5/1/2020 and 5/31/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between 1 Sample(s) Required between 1 Sample(s) Required between 1 Sample(s) Required between 1 Sample(s) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020 4/1/2020 and 4/30/2020 5/1/2020 and 5/31/2020 6/1/2020 and 6/30/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between 1 Sample(s) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020 4/1/2020 and 4/30/2020 5/1/2020 and 5/31/2020 6/1/2020 and 6/30/2020 7/1/2020 and 7/31/2020
TOTAL CHLORINE - 1000	1 Sample(s) Required between	2/1/2020 and 2/29/2020 3/1/2020 and 3/31/2020 4/1/2020 and 4/30/2020 5/1/2020 and 5/31/2020 6/1/2020 and 6/30/2020 7/1/2020 and 7/31/2020 8/1/2020 and 8/31/2020

OH2300012 AMANDA VILLAGE PWS

Operating Period: 1/1 to 12/31 System Type: Community Ground Water Rule Substantial System

Effective Date: 01/01/2020

THIS SCHEDULE MAY NOT INCLUDE ALL MONITORING REQUIREMENTS FOR YOUR SYSTEM.

Contact your district office to review additional monitoring for operating parameters, and/or other monitoring requirements not included on this schedule. Also, monitoring schedules may be revised during the year based on sampling results.

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** REMINDER: ** Consumer Confidence Report (CCR) is due July 1, 2020

DISTRIBUTION MONITORING SCHEDULE

Sampling	Facility ID: DS1	Facility Name: AMANDA, VILLAGE OF DISTRIBUTION	Facility Class: CLASS 1
Location	SMP ID: DS202	ADDRESS NOT KNOWN	

Chemicals Monitoring Requirements

7/1/2020 and 9/30/2020 at: DS202 DISINFECTION BYPRODUCTS Dual Sample Required between

Sample for all the analytes listed below:

1) TOTAL HALOACETIC ACIDS (HAA5) - 2456

TTHM - 2950

Sampling	Facility ID: DS1	Facility Name: AMANDA, VILLAGE OF DISTRIBUTION	Facility Class: CLASS 1
Location	SMP ID: LC###	Refer to your Lead and Copper plan for SMP IDs	

Chemicals Monitoring Requirements

LEAD - 1030 AND COPPER - 1022 10 Sample(s) Required between 6/1/2020 and 9/30/2020

Lead consumer notice must be completed no later than two business days after receipt of the sample results. The verification form for consumer notice must be submitted to Ohio EPA no later than five business days after receipt of the sample results. Lead and copper sample monitoring point (SMP) IDs (LC###) must be current and reflect properly tiered sites according to OAC Rule 3745-81-86. Submit lead and copper SMP ID revisions to your Ohio EPA District Office. Forms and templates are available online at http://epa.ohio.gov/ddagw/pws/leadandcopper.aspx. For questions contact your Ohio EPA District Office representative.

Samples should be collected at the same time and place as the Total Coliform samples.

Facility ID: DS1 Facility Name: AMANDA, VILLAGE OF DISTRIBUTION Facility Class: CLASS 1 SMP ID: D\$201 Location ADDRESS NOT KNOWN

1 Sample(s) Required between 12/1/2020 and 12/31/2020

Chemicals Monitoring Requirements

DISINFECTION BYPRODUCTS Dual Sample Required between 7/1/2020 and 9/30/2020 at: DS201

Sample for all the analytes listed below:

TOTAL COLIFORM (TCR) - 3100

TOTAL HALOACETIC ACIDS (HAA5) - 2456

2) TTHM - 2950

Revised Monitoring Schedule List

Analyte Group Total Coliform

Total Coliform Total Coliform

Total Coliform

DBPs

Nitrate

Nitrite

Revised	Schedule List for : October 1, 20	020		
PWS ID	PWS Name	Facility ID	Facility Name	
OH0346119	END ZONE BAR AND DRIVE-THRU	DS1	DISTRIBUTION	
OH1251912	DONNELSVILLE ELEMENTARY CAMPUS	DS1	DONNELSVILLE ELEMENTA	ARY CAMPUS DIS
OH1556612	CAUSEWAY CAMPGROUND	DS1	CAUSEWAY CAMPGROUND	DISTRIBUTION
OH1559822	BEAVER CREEK MEADOWS FARMHOUSE	DS1	BEAVER CK MEADOWS FR	MHSE DISTRIBUT
OH1638512	CHILI CROSSROADS CHURCH PWS	DS1	CHILI CROSSROADS CHUR	CH DISTRIBUTIO
OH1836812	CLEVELAND METROPARKS/ALBION WOODS P	ICN1853731	CLEV METROPKS ALBION	WOODS PIC
OH1836812	CLEVELAND METROPARKS/ALBION WOODS P	ICN1853731	CLEV METROPKS ALBION	WOODS PIC
OH1836812	CLEVELAND METROPARKS/ALBION WOODS P	ICNDS1	CLEV.METROPKS/ALBION	
OH2353324	ROCKMILL BREWERY	2362401	ROCKMILL BREWERY	//hi
OH2353324	ROCKMILL BREWERY	DS1	DISTRIBUTION	Ohio Environme Protection Age
OH2631412	ODNR-HARRISON LAKE ST PK	DS1	ODNR-HARRISON LAKE S	OH1836812
OH2834112	JOHN ANTHONY OF NOVELTY, INC. PWS	DS1	JOHN ANTHONY OF NOV	System Type:
OH2876012	COACH HOUSE PWS	DS1	COACH HOUSE DISTRIBU	
OH2876951	DDC CLINIC-SUNSHINE TRAINING CENTER	2862498	DDC CLINIC-SUNSHINE T	THIS SCHEDUL
OH2876951	DDC CLINIC-SUNSHINE TRAINING CENTER	2862498	DDC CLINIC-SUNSHINE T	Contact your dist Also, monitoring
OH2876951	DDC CLINIC-SUNSHINE TRAINING CENTER	2862498	DDC CLINIC-SUNSHINE T	7400, montoning
OH2876951	DDC CLINIC-SUNSHINE TRAINING CENTER	DS1	DISTRIBUTION	ENTRY PO
OH2876951	DDC CLINIC-SUNSHINE TRAINING CENTER	DS1	DISTRIBUTION	
OH2876961	HEMLY HARDWARE PWS	2862509	HEMLY HARDWARE PLAN	Sampling F Location S
OH2876961	HEMLY HARDWARE PWS	DS1	DISTRIBUTION	Chemicals
OH2958512	HUFFMAN METROPARK MOMBA WELL PWS	2962424	HUFFMAN METROPARK N	NITRITE - 10
OH2958512	HUFFMAN METROPARK MOMBA WELL PWS	2962424	HUFFMAN METROPARK N	NITKITE - 10
OH2958512	HUFFMAN METROPARK MOMBA WELL PWS	DS1	HUFFMAN METROPARK N	NITRATE - 10
OH3200612	RAWSON VILLAGE WATER	DS1	RAWSON, VILLAGE OF D	
OH3232112	CORY RAWSON SCHOOLS	DS1	CORY RAWSON SCHOOL	V
OH3241312	SYCAMORE SPRINGS GOLF COURSE	DS1	SYCAMORE SPR GOLF C	
OH3333012	FRANCE LAKE AND SAULISBERRY PARK	DS1	FRANCE LK & SAULISBER	
OH3946412	FREEDOM VALLEY OF HURON COUNTY LLC	DS1	FREEDOM VALLEY OF H	(Well)
OH4900212	CHOCTAW UTILITIES, INC.	4962411	CHOCTAW UTILITIES STU	\vee
OH4900212	CHOCTAW UTILITIES, INC.	4962411	CHOCTAW UTILITIES STU	
OH4900212	CHOCTAW UTILITIES, INC.	4962411	CHOCTAW UTILITIES STU	
OH4900212	CHOCTAW UTILITIES, INC.	4962411	CHOCTAW UTILITIES STU	Raw Tap
OH5553616	THE LIGHT ON THE HILL VENUE	5562260	THE LIGHT ON THE HILL	RS00# LT200#
OH5553616	THE LIGHT ON THE HILL VENUE	DS1	DISTRIBUTION	Or
************				GWR00#



2020 MONITORING SCHEDULE

OH1836812 CLEVELAND METROPARKS/ALBION WOODS PICNIC

Operating Period: 10/1 to 11/30 System Type: Transient Noncommunity

Ground Water Rule Minimal Treatment System

Effective Date: 10/16/2020

THIS SCHEDULE MAY NOT INCLUDE ALL MONITORING REQUIREMENTS FOR YOUR SYSTEM.

Contact your district office to review additional monitoring for operating parameters, and/or other monitoring requirements not included on this schedule. Also, monitoring schedules may be revised during the year based on sampling results.

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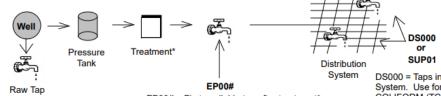
ENTRY POINT MONITORING SCHEDULE

Sampling Facility ID: 1853731 Facility Name: CLEV METROPKS ALBION WOODS PIC Location SMP ID: EP001 Facility Source: Ground Water Chemicals Monitoring Requirements

NITRITE - 1041 Not Required

NITRATE - 1040 1 Sample(s) Required between 10/1/2020 and 12/31/2020

Where to Collect Samples For a Small Public Water System



EP00# = First available tap after treatment*. Use for NITRATE and NITRITE samples

* If system does not have treatment, EP00# is the first tap after the well.

DS000 = Taps in Distribution System. Use for TOTAL COLIFORM (TCR) samples

SUP01 = Seasonal Startup Sample. Collected before serving water to the public.

Reminders to Sample

- Postcards
- Automated Calls
- Email blasts
- Apparent Violations
- List Serve Messages
- Personal Calls & Emails
- Site Visits

INORGANICS SAMPLING REMINDER

As of April 13, 2020, we do not have your drinking water system's sample result for the following monitoring period: Jan. 1 - May 31, 2020

Required sampling: From the first tap after treatment (entry point to system)

PLEASE COLLECT THE INORGANICS SAMPLE BEFORE THE END OF THE MONITORING PERIOD.

If you have already sampled, please contact your laboratory and have them send the results electronically to Ohio EPA. If you have not sampled, please contact a certified laboratory to obtain the proper sample container and collect a sample for analysis AS SOON AS POSSIBLE.

Failing to sample for total coliform or nitrate will cost you \$150 or more in penalties for each monitoring violation. Save a Dime. Sample on Time!

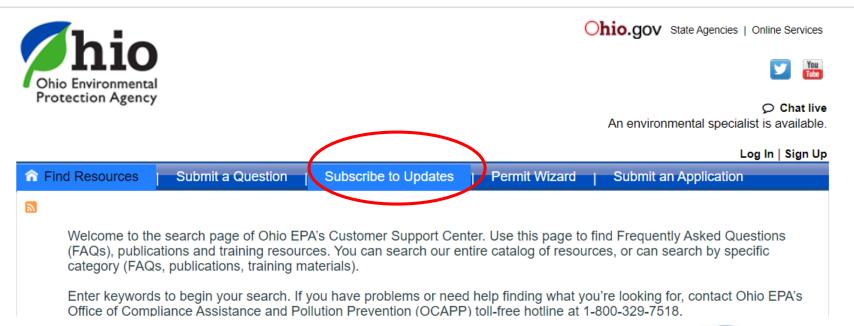
Questions? Please call Kathleen Pinto at (614) 644-2752.



List Serve Messages

To sign up for messages:

https://ohioepa.custhelp.com/





List Serve Messages

Divison of Drinking and Ground Waters

Sign-up to receive an electronic version of Spigot News from the Division of Drinking and Ground Waters	Subscribe Unsubscribe
Sign-up to receive a hard copy version of Spigot News from the Division of Drinking and Ground Waters. Note! Please provide your full address for mail delivery.	Subscribe Unsubscribe
Information regarding monitoring and compliance for public drinking water systems.	Subscribe O Unsubscribe
Information on rulemaking activity from the Division of Drinking and Ground Waters.	Subscribe Unsubscribe
Information on rulemaking activity from the Division of Drinking and Ground Waters, Underground Injection Program.	Subscribe Unsubscribe
Information from the Operator Certification Program for drinking water and wastewater operators.	Subscribe O Unsubscribe
Information for certified laboratories submitting public water system drinking water data to the DDAGW using electronic Drinking Water Reports (eDWR).	Subscribe Unsubscribe
Information for public water systems submitting data to DDAGW using electronic Drinking Water Reports (eDWR).	Subscribe Unsubscribe
Harmful Algal Blooms (HAB) Mailing List - updates for public water systems and laboratories	Subscribe Unsubscribe
Resiliency and Water Security - Emergency management information for public works	Subscribe Unsubscribe

Certified Laboratories & Sample Collectors

- Any Certified Drinking Water Lab can be used
- List is updated periodically
 - https://epa.ohio.gov/Portals/28/documents/labcert/Combined-Lab-List.pdf

- Sample Collection Services
 - Contract to have samples collected
 - To be added email <u>ddagw@epa.ohio.gov</u>
 - https://epa.ohio.gov/Portals/28/documents/pws/DWSample.pdf



eDocument Portal

- All public documents from 2009 on available
- Confidential information is not published

- For access, start at the Ohio EPA Home Page https://epa.ohio.gov
 - Scroll down and click this button



Click on the folder icon to begin searching





eDocument Search Tips

- Do not use Full Text Search
- Use Secondary ID = PWS ID (OH#######)

eDocument Search







Public Noticing

DRINKING WATER NOTICE

Monitoring requirements not met for PWS NAME

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of <u>whether or not</u> our drinking water meets health standards. During the <u>MONITORING PERIOD NAME</u> time period we did not monitor for the following contaminants and therefore cannot be sure of the quality of our drinking water during that time: <u>ANALYTE</u>

What Should I Do?

This notice is to inform you that PWS Name did not monitor and report results for the presence of the contaminants listed above in the public drinking water system during the MONITORING PERIOD NAME time period, as required by the Ohio Environmental Protection Agency. You do not need to take any actions in response to this notice.

Upon being notified of this violation, the water supply was required to have the drinking water

What Is Being Done?

PWSID: OH###### Facility ID: #######

Date Distributed:

analyzed for the above-mentioned parameter(s). The water supplier will take steps to ensure that adequate monitoring will be performed in the future. $ \frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \left(\frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \left(\frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \left(\frac{1}{2} \int_{-\infty}^{\infty} \frac{1}{2} \int_{-\infty}^{$
A sample was (will be) collected on
Sample results and additional information may be obtained by contacting PWS NAME at:
Contact Person: Phone Number:
Mailing Address:
Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Required Components:

- Why violation was issued (MR, TT, MCL, etc.)
- Analyte of concern
- What customer should do
- What PWS is doing to correct issue
- PWS contact info
- "Please Share" paragraph



Important Links

Monitoring Schedules

https://epa.ohio.gov/ddagw/pws#1871510646-current-monitoring-schedules

Current Apparent Monitoring Violation List
 https://epa.ohio.gov/ddagw/pws#113432744-advisories-and-apparent-violations

Certified Drinking Water Laboratories
 https://epa.ohio.gov/Portals/28/documents/labcert/Combined-Lab-List.pdf

Sample Collection Services
 https://epa.ohio.gov/Portals/28/documents/pws/DWSample.pdf

eDocument Portal

http://edocpub.epa.ohio.gov/publicportal/edochome.aspx



Questions?

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Nikki.Hochstetler@epa.ohio.gov

nitrate, nitrite, synthetic organic compounds

Local EPA District Office

total coliform bacteria, lead and copper

CCR@epa.ohio.gov

Consumer Confidence Reports

