Ohio EPA's eBusiness Center (eBIZ) Information **Tips & Tools** for **eDMR** Services

> Presented By: Jacob Zink Ohio EPA Division of Surface Water (DSW) August 10, 2022



Accounts & Who Needs Them

<u>Accounts are set up for you – Not the Company/Business</u>

EACH person accessing the eBusiness center will need **two (2) accounts:**

- **1.** OHID $\Theta OH|ID$ (NOT Ohio EPA's website)
- 2. eBusiness Center
 - Same Email for both accounts
 - First time you log into each they will sync together
 - User name & passwords should not be shared Not left for the next person in that position
 - *If you change jobs your accounts stay with you (facilities/permits are added/removed)*

The Legal Permit holder for the facility/site will ALSO need to set up their OWN accounts!

A **<u>PIN</u>** - needed for electronic submissions requiring a <u>signature by an authorized person</u>

- PIN = your signature (belongs to you, NOT to be used by others)
- YOUR Identity is verified (Outside System Lexus Nexis uses your <u>Personal Information</u>)
- You create & answer your own security questions to ensure you are the person submitting
- Having trouble? <u>Reach out before you are locked out!</u>

Ohio Environmental Protection Agency

Accessing the Ohio EPA eBusiness Center ← → C # ohid.ohio.gov/wps/portal/gov/ohid/hom 🚯 DSW - Migrated_H... 📒 Imported 🔗 OHID 📣 Time & Date 😪 State Oversight Res... 💋 Test 🗰 Cisco Self Portal 💋 **Start Here** (As of Nov. 2021) 2 0 Q OHID ECURITY DEVELOPERS MANAGE OHID ACCOUN Secure access to State of Ohio services ith a more secure and private experience during online in rame Licers with an OHID account can access multiple Sta Log into OHID (https://ohid.ohio.gov) This is **NOT Ohio EPA's website** (completely separate) educed Costs for Agencies em to easily access and navigate state and age ath operational efficiencies, 24 x 7 technical suc any device with one set of logon credently Need a separate account



(this is NOT your eBIZ account)

If you go to <u>ebiz.epa.ohio.gov</u> – you'll be

directed back to the OHID site





- Once logged into OHID Go to Navy Blue Bar- Select App Store
- Filter by State Agency
- Search for Environmental Protection Agency Locate the <u>Ohio EPA eBusiness Center App</u> & Request Access
- Open the App to access the eBusiness Center (Click on Star to save App to your Dashboard)
- Need to update OHID/eBIZ personal account information? Done here under Account Settings (Changes will also show in your eBIZ account)

Ohio Environmental Protection Agency

eBIZ Home Page

(EDMR & STREAMS)

- Account Name (For eBIZ top right)
- My Account
 - Request PIN (Also View & Activate)
 - PIN Mgt. Update Security Questions (CaSe SeNsItIvE)
- Facilities Column (View/Edit)
 - 1st Add permit(s) to your account
 - 2nd Choose your Role & Request Access to the Service

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Ohio Environmental Protection Agency				
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eDMR - <u>Legal Permit Holder</u> = <u>Responsible Official (RO</u>) - (Request service for yourself)

If you are Not the Legal Permit Holder then you are a **Delegated Submitter**

- **RO** can delegate privileges to others online (quicker/no form)
- Delegate Submitter needs to use a Delegation of Authority Form (signed/notarized by the RO)

Main Reasons Service Requests Are Denied – wrong role was chosen and/or forms not completed & notarized properly

- Delegations Column
 Some Services Legal permit holder can delegate privileges to others online to report on their behalf
- Click on a Service to Open



<u>The Legal Permit Holder = Responsible Official (RO)</u>

Responsible Official (RO) - Does NOT mean the same thing for STREAMS & eDMR as it does for other services

- Regulations define who a Responsible Official can be, by title & responsibilities (Owner, President, VP, CEO, Elected Official, Mayor, etc... 40 CFR Part 122.22)
- <u>STREAMS</u> & <u>eDMR</u> If you are **NOT the Legal Permit Holder** You are **NOT the Responsible Official**

This is because, the RO is ultimately the one responsible for:

- Knowing when there are violations & making sure they are reported
- Having the authority & resources to resolve violations (money, staff, etc.)
- Ensuring documents are prepared under their direction / supervision
- Ensuring that qualified personnel properly gather AND evaluate the information submitted
- Certifying that the information submitted is, to the best of their knowledge true, accurate, and complete.
- Certifying they are aware that there are significant penalties for submitting false information, including the possibility of fine
 and imprisonment for knowing violations.

The RO is also responsible for:

- Notifying OEPA if others will be collecting data/submitting reports on their behalf (DMRs)- Delegation of Authority Form
- <u>Signing & submitting permit & renewal applications</u>

<u>**RO**</u> - needs their OWN Accounts & PIN & there can be more than one for a facility



Add Permits / Associating Facilities / Compliance

First Step:

Add the permit(s) you want to report for, or renew, to your account.

Permit Naming Structure # 2<mark>1S</mark>00005*AD

- 2 = NWDO (District)
- = Industrial (Type)
- S = Metal Fabrication (Type)
- *AD = 1st Permit Issued (B is second...)

Finding your permit online Visit Ohio EPA Website

Ohio EPA/Divisions & Offices/Surf Permitting/ Individual Wastewater Information



NWDO

CDO



Division of Surface Water December 1, 2015 NPDES Permit Station Number Prefix Designation

1 I N 0 0 0 0 5 * A D

District	Number	Туре	Letter	pretreatment permit. It does
Southeast	0	Industrial	l I	not discharge to waters of
Southwest	1	Public	P	the State. The following apply
Northwest	2	General	G	to general permits: CD Big Darby Crook Watershod
Northeast	3	construction storm	water, CO Olentan	gy Watershed construction
Central	4	storm water, RM n	narina storm water	permit. OHG870001 is for
		pesticide application	on.)	

Letter	General	Industrial	Public
Α		Pulp and Paper Mills	Municipality – Under 0.1 MGD
В	Petroleum Bulk Storage	Power Plant	Municipality – 0.1 to 0.5 MGD
С	Construction	Metal Finishing	Municipality – 0.5 to 1.0 MGD
D		Steel Mill	Municipality – 1.0 to 10 MGD
E		Inorganic Chemical Plant	Municipality – 10 to 50 MGD
F		Organic Chemical Plant	Municipality – Greater than 50 MGD
G	Industrial Storm Water	Refinery/Oil Producer	County/Sewer District - Under 0.1 MGE
н	Hydrostatic Test Water	Food Processor	County/Sewer District - 0.1 to 0.5 MGD
- I		Storm Water	Storm Water
1		Sand and Gravel Producer	County/Sewer District - 0.5 to 1.0 MGE
K	Household Sewage Treatment	Tannery; Rendering Plant	County/Sewer District - 1.0 to 10 MGD
	Systems		
L	Household Sewage Treatment	Coal Washer	County/Sewer District - 10 to 50 MGD
	Systems		
M	Coal Surface Mines		County/Sewer District -50 MGD or more
N	Non-Contact Cooling Water	Misc. – Groundwater Remediation	Federal Facility
0	Geothermal		
Р		Acid Mine Drainage	State Facility
Q	(Q or Q1) MS4	Plastic Fabrication	Regional Authority
R	Industrial Storm Water	Rubber Fabrication	Semi-Public – Less than 0.05 MGD
s	Small Sanitary Discharges	Metal Fabrication	Semi-Public – Greater than 0.05 MGD
Т	Temporary Discharges	Railroad Facilities	Schools and Hospitals
U	Petroleum Related Corrective		PUCO
	Actions		
v	Small Sanitary Discharges that		Mobile Home Park
	Cannot Meet BADCT		
W	Water Treatment Plants		Subdivisions & Apartment Complexes
Х			Miscellaneous
Y			Mobile Home Park
Z			Extension of R's
	Next Available Number in Chrono	logical Order Remit Ver	tion Number in Alphabetical Order

Individual Wastewater Discharge × +

\leftarrow \rightarrow C epa.ohio.gov/divisions-and-offices/surface-water/permitting/individual-wastewater-discharge-permit-information



Surface Wate

Programs

Stay Compliant Make a Difference Monitor Pollution Get Funding Find R

o EPA / Divisions & Offices / Surface Water / Permitting / Individual Wastewater Discharge Permit Information

Individual Wastewater Discharge Permit Information • Loan entity unae • State • State

💋 Individual Wastewater Discharge 🕱 🕹 Detailed Facility Report (10-10) 🗙 🔶	~	-	
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💋 Ohio IBA Applicatio. 🍈 DSW - Migrated, H 📒 Imported 🔘 OHID 🛷 Time & Data 👶 State Oversight Res 💋 Sert. 🚔 Circo Self Portal. 💋 Applicatio	n Guiden 🚫 CHID		





eDischarge Monitoring Report (eDMR) Service

Late/Non-Submittal of DMRs - Biggest Group - Facilities in Significant Non-Compliance

- DMRs are <u>created</u> on the 1st of every month
- Due on the <u>20th</u> Have 20 days to enter your data (NO reason for late reporting)
- RO can delegate privileges to you ONLINE to report! Instant access! (No form needed! Most RO's are approved for eDMR service same/next day)

TIPS – Stay in compliance

- Plan Sampling early get results back on time
- Set reminders on calendar & phone to enter your data
- Download the <u>excel version</u> of your DMR on 1st of the month
- Enter Data as you get it Don't have to log in



1st Step to Access DMRs for a Facility On Main Page - Facilities Column Click "View/Edit" to <u>Add Facility & Request Service</u> (Can Remove Facilities as well)

- Click Add Facility
- Enter Regulatory Program ID (Permit #) (Leave this part *XX off)
- Click Next

Keep search criteria at a minimum <u>Instructions/TIPS on each page to help you!</u>

eBusiness Center								
usiness Home My Account + Service Admin +				🥖 dd				
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Available Services (What is this?)		1		1				
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Conference and Events Resistration	Request	Inactiva	viewladit					
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Vivision of Surface Water NPDES Permit Applications (STREAMS)		Active						
WWW License and Registration Service		Inactive	view/edit					
DWWM Solid Waste/CBDD Disposal Fees (Submit Report)	Request	Inactive	view/edit					
05W 401 Certification and Isolated Wetlands Permit		Active	view/edit					
e-Discharge Monitoring Reports (eDMR)	Deactivate	Active	view/edit	view/edit				
e-Drinking Water Reports	Request	Inactive	view/edit					
E2 Administration	Deactivate	Active	view/edit	view/edit				
Seneric File Upload	Request	Inactive						
Hazardous Waste Report (eDRUMS)	Request	Inactive	view/edit					
DEEF Grant Service (No PIN Required)	Request	Inactive						
Pay Ohio EPA Fees Online	Deactivate	Active	view/edit					
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	Select and Manage Facilities Associated with Your Service	
	Please select a facility from the list below. If you do not s for each additional facility you wish to add. Once you hav	see the facility you want in the list, you may need to add a facility to your service profile by clicking "Add Facility" below. Repeat we added one or more facilities, click Next to submit your request.
	Srowser Settings Update: Minor internet browser security setting	ing updates are required in order to use Air Services in both Google Chrome and Microsoft Edge. See attachment for
	Note: If you have been delegated access to a facility, but do n be granted access to the listed facility once you have complete	s states an active link to the facility below, this is an indication that access to the facility for this service requires a PNN. You will edu be PNN activation process.
	Service: e-Discharge Monitoring Reports	(eDMR)
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Accessing Your DMRs

Click on Agency Core ID and Click Next

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eBusiness Home My Account Service Admin Service Activation - Facility Search Results Service Activation - Facility Search Results Your search criteria returned 1 facility. To select a facility click on the Agency Core ID. If more than one record for the same facility is found, select the one with the appropriate Agency Core ID and/or Regulator you are applying for.	ory Program ID for the service	Browser Settings Update: Minor internet browser secur directions/screenshots related to the necessary securi Note: If you have been delegated access to a facility, be granted access to the listed facility once you have of Service: e-Discharge Monitoring Rep Facility Association Information (Total Facility Name V	ity setting updates are required in order to use Air Services in t ty setting updates. but do not see an active link to the facility below, this is an ind completed the PIN activation process. Dorts (eDMR)	both Google Chrome and Microsoft Edg dication that access to the facility for the facility for the facility	e. See attachment for his service requires a PIN. You will Add Facility
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Ohio EPA 50 West Town Street, Suite 700 Columbus Ohio 43215 (614) 644-3020 v11.8.0 (prod) eBusiness Center Home - About Us - Privacy Statement - Email Us - Contact Us - Feedback - Lopout			Ohio EPA 50 West Town Street, Suite 700 Columbus Ohio 43215 ((614) 644-3020 v11.8.0 (prod).	Next Cancel

Ohio Environmental Protection Agency

Accessing Your DMRs

Choose Role

Responsible Official

(RO) – Legal Permit Holder

Delegated Submitter

(Delegation of Authority Form – Needs RO signature / Notarized)

<u>Read & Agree</u> <u>Certification Statement</u>



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eBusiness Home My Account - Service Admin -

e-DMR Service Request

e-DMR Service Request			
Facility Associations			
Facility ID	Facility	Responsible Official (Help)	Delegated Submitter (Help)
274855	e-DMR Test Facility 2 123 Test St Testville, OH 44444		

 I certify under the penalty of law that I have personally examined and am familiar with the information submitted herein and based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment. (EDMR) By transmitting this information using this Personal Identification Number (PIN), I certify that: (1) I have been authorized by Ohio EPA to use this PIN; (2) I am aware of and understand the requirements of my PIN Subscriber Agreement and it is my belief that I have complied with the terms of that agreement in all respects and am using this PIN in accordance with that Agreement; (3) I reviewed, or had the opportunity to review, the electronic version of the information, and I am transmitting the information havingly; (4) I am without any reason to believe that the confidentiality of my PIN or security questions has or may have been compromised now or at any time prior to this submission; and (5) I understand that I may be subject to civil and criminal liability for falsely certifying.

By transmitting this information using this Personal Identification Number (PIN), I certify that: (1) I have been authorized by Ohio EPA to use this PIN; (2) I am aware of and understand the requirements of my PIN Subscriber Agreement and it is my belief that I have complied with the terms of that agreement in all respects and am using this PIN in accordance with that Agreement; (3) I reviewed, or had the opportunity to review, the electronic version of the information, and I am transmitting the information knowingly; (4) I am without any reason to believe that the confidentiality of my PIN or security questions has or may have been compromised now or at any time prior to this submission; and (5) I understand that I may be subject to civil and criminal liability for falsely certifying.

I have read and agree with the above statement.

PIN:

Please answer this security question:



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Accessing eDMR

Available Services (What is this?)				
Service	Action	Status	Facilities	Delegations
Air Services	Request	Inactive	view/edit	
Asbestos Services		Inactive	view/edit	
Certified Operator Minimum Staffing Reporting		Active		
Conference and Events Registration	Request	Inactive	view/edit	
livision of Surface Water Credible Data	Deactivate	Active	view/edit	view/edit
Division of Surface Water NPDES Permit Applications (STREAMS)		Active		
WWM License and Registration Service		Inactive	view/edit	
MWM Solid Waste/Cⅅ Disposal Fees (Submit Report)	Request	Inactive	view/edit	
SW 401 Certification and Isolated Wetlands Permit		Active	view/edit	
-Discharge Monitoring Reports (eDMR)	Deactivate	Active	view/edit	view/edit
-Drinking Water Reports	Request	Inactive	view/edit	
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azardous Waste Report (eDRUMS)	Request	Inactive	view/edit	
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/ater/Wastewater Exam Providers	Request	Inactive		
/ater/Wastewater Operators	Request	Inactive		
r/Wastewater Training Providers	Request	Inactive		



- Click on eDischarge Monitoring Reports to get to the Monthly DMRs
- Click on "View Reports"
- Check this page for "Announcements" where we will inform you of changes, issues, updates to the system, etc.



Completing DMRs

Search Panel - Use to your Advantage

Multiple Facilities? - select permit you want

Status - Check box for Type of DMR you want

All boxes checked - ALL DMRs/ALL Permits show (Takes time to load)

New – Blank DMRs (Due) – Except Stormwater Permits/Benchmark Sampling

Open – DMRs that have been started / Not Submitted yet

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	Action e-D	wirk liest Facility 2	9DP00001^AP	Open	2022	01/20/2022	08/12/2021	-	uuessoir	



DMRs

DMRs are generated the 1st of each month Created based on what the permit requires

Check the Status Column

Address any DMRs that say **Open or NEW**

(They are Due, or they are a duplicate accidentally created)

Action Button: Complete DMRs

<u>Choose</u>

Edit Report– open the online DMR form - have to be logged in **Download pdf** – Allow Print Your DMR (Blank or Completed) **Download Excel** – this option is useful because

- * can save file to your computer
- * Enter data as you go, without having to log in
- * Easier to enter comments
- * Copy & paste the information into the online form





Tips for Completing DMRs

Ohio Environmental Protection Agency	ebus	Silless Cer	itei				
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Home 🕐 Help							
harge Monitoring	Discharge Monitoring > Create New Reports > Online Entry	/ > Form 4500					_
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	1					Prev 1 2 Next	
r System 🙁		Param Name: Flow Rate	Color, Severity	Odor, Severity	Turbidity, Severity	Dissolved Oxygen	
low I ab Submission		Param Code: 00056	00083	01330	01350	00300	
reate New Reports		Units: GPD	Units	Units	Unite	mg/l	
reate New Reports		Sample Type: Total Estimate	Estimate	Estimate	Estimate	Grab	
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Check Frequency in the Header of the Table – 1x/Day, 1x/Month...



A Codes

Print for Reference Choose Correct code for situation (Difference between compliance/Non-Compliance)

Common Issue

If analysis shows "Non-Detect" for your sample result = use AA Code with Detection Limit (AA space 0.5)

Say You Didn't Collect a Sample:

Plant not normally Staffed - Saturday, Sunday, Holiday, Applies only to daily sampling (1/day) - AN Reason Other than one Covered by a different A code (say Tech forgot) - AH

Sample Site Not accessible (Flooded /Frozen over) - AC Plant Not Discharging that day – AH

Just a few Examples...

Some require a specific comment, Some do not

VIEW	VIEW A CODES:							
Value	Description							
A A	Below Detectable Limit: Use this code when the quantitative analysis for a substance is done according to an approved analytical method and either does not detect the substance or detects it at a level below the Method Detection Limit (MDL). Enter the MDL value after the AA code separated by a single space (ex. AA 5.0). No comment is required.							
АВ	Analytical Data Lost: Use this code when the analytical data for a sample has been lost. This applies only to recorded data (e.g. paper records, data disks, etc.). This code is not to be used when a sample is lost. In such a case, the sample would be considered not to have been taken. The circumstances causing the use of this code should be explained in a Specific Comment on the first date of occurrence for each parameter.							
AC	Plant Not Discharging: Use this code when no wastewater was discharged on that date thereby precluding the collection of samples. Enter this code for all parameters which were required on that date. No comment is required.							
AD	Automatic Analyzer Out of Service: Use this code when an automatic analyzer, which is normally used to analyze samples at the treatment works, is inoperative. The circumstances causing the use of this code should be explained in a Specific Comment on the first date of occurrence for each parameter.							
AE	Analytical Data Not Valid: Use this code if the analytical data for a given sample is for some reason not valid. The reason that the data is not valid should be explained in a Specific Comment on the first date of occurrence for each parameter.							
AF	Sample Site Inaccessible Due to Flooding or Freezing: Use this code if a sample could not be collected because the designated sampling site was flooded or frozen-over. This code should be used for all parameters required to be sampled at the site on the day that it was inaccessible.							
АН	Sample Not Taken, Explanation Included: Use this code when a required sample is not taken for a reason other than one covered by another "A" code. An explanation as to why the sample was not taken must be entered as a Specific Comment for that parameter and date.							
LA	Above Range of Automatic Analyzer: Use this code when the concentration of a substance is above the level that an automatic analyzer is capable of measuring. This code should only be used for parameters that are normally analyzed by an automatic analyzer. The upper limit of the automatic analyzer should be reported in a Specific Comment on the first date of occurrence for each parameter.							
АК	Biological Sample Too Numerous to Count: Use this code when the number of bacterial colonies for each dilution tested exceeds the acceptable number of colonies given by the analytical method used. (Appropriate dilutions should be used to obtain an acceptable count of bacterial colonies.)							
AL	No Discharge During Monitoring Period: This code is valid only for reports submitted on paper or via Swimware. DO NOT USE THIS CODE in e-DMR. If no discharge occurred for the full monitoring period, select the No Discharge check box at the top of the e-DMR form.							
AN	Sample Not Taken, Plant Not Normally Staffed (Saturdays, Sundays, and Holidays): Use this code to indicate when samples are not collected on days that the treatment plant is not normally staffed. The use of this code is limited to Saturdays, Sundays, and officially recognized municipal holidays if the treatment plant is not normally staffed on those days. This code is only acceptable for							

Comments

Comments Required by an "A" Code

- choose the correct column/parameter, AND correct date
- Enter reason & <u>keep explanation short</u>
- Do not hit return /enter key
- Do not use special characters (&, # , etc.)
- MAKE SURE YOU CLICK ADD/SAVE Comment!!!!

General Comments – End of Report

- Make sure you Enter the reason <u>keep explanation short</u>
- Do not hit the return /enter key
- Do not use special characters (&, # , etc.)
- MAKE SURE YOU CLICK ADD/SAVE Comment!!!!

Param Name: Param Code: Units: Frequency: Sample Type:	Flow Rate 00056 GPD 1/Day Total Estimate	Color, Severity 00083 Unite 1/Day Estimate	Odor, Severity 01330 Units 1/Day Estimate	Turbidity, Severity 01350 Units 1/Day Estimate	Dissolved Oxygen 00300 mg/l 1/Month Grab	
08/12/2021 08/13/2021						^
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08/16/2021 08/17/2021						
08/18/2021 08/19/2021						
08/20/2021 08/21/2021						
08/22/2021						-



Validating Reports



Ohio Environmental Protection Agency

Validating Reports

Cells highlighted Green – Warning - data outside limits

Example -Range is 0.05 - 0.08 ug – Result of 0.102 *exceeds that* range and it may be an effluent violation)

Cell highlighted Red – Error – Cannot Submit until Corrected

- Check units gpd vs. mgd, mg vs ug
- Check comments
 - Is a comment required? (AH Code for that parameter required a comment)
 - Proper code used? AA has to include the detection limit
 - Did you use a special character?
 - Did you hit enter/return key?
 - Comments too long? " & "), AA code requires a space and then the MDL to be entered

Param Name:	Phosphorus, Total (P)	Fluoride, Total (F)	Zinc, Total Recoverable	Copper, Total Recoverable	Total Toxic Organics
Param Code:	00665	00951	01094	01119	82090
Units:	mg/l	mg/I	ug/l	ug/l	ug/l
Frequency:	1/Month	1/Month	1/Month	1/Month	1/Month
Sample Type:	Composite	Composite	Composite	Composite	Grab
04/01/2021	AC	AC	AC	AC	AC
04/02/2021	AC	AC	AC	AC	AC
04/03/2021			AN	AN	AN
04/04/2021			AN	AN	AN
04/05/2021	AC	AC	AC	AC	AC
04/06/2021	AC	AC	AC	AC	AC
04/07/2021	AC	AC	AC	AC	AC
04/08/2021	AA 5	0.28	.102	AA .01	AH
04/09/2021			AC	AC	AC
04/10/2021			AN	AN	AN
04/11/2021			AN	AN	AN
04/12/2021			AC	AC	AC

ADD SPECIFIC COMMENTS AND EXPLANATION:

COLUMN Phosphorus, Total (P) V ROW 04/01/2021 V



Verify DMR was Transferred to SWIMS

Ohio Environm Protection Age	ental ency		eBusi	ness Cen	ter				
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Please Read ALL Messages Carefully!

Always check your table to make sure it says "Submitted (Transferred to SWIMS)"

If there are any problems, reach out to us at <u>dsw.ebizhelp@epa.ohio.gov</u>



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eBiz live help available Weekdays 8AM - 5PM except state holidays ebizhelpdesk@epa.ohio.gov

(877) 372-2499 | (877) EPA-BIZZ

<u>eDMR / STREAMS</u>

Dsw.ebizhelp@epa.ohio.gov

Certified Operator Minimum Staffing Reporting Service

Wastewater

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