

"Improving the quality of life in rural communities"

Ohio Rural Community Assistance Program

Technical Assistance and Services for Small Communities

Presented by Bud Mason, RCAP
OTCO Compliance Workshop 10/18/2016

Ohio RCAP



Part of a national non-profit organization to help rural communities



Ohio RCAP Funded By



Division of Drinking and Ground Waters









Project Development

Management & Finance

Energy / Water Audits

Rate Analysis

Asset Management

CMOM Planning

Training for Local Officials

GIS Data Collection & Mapping

Environmental Reports

Grant Writing & Administration

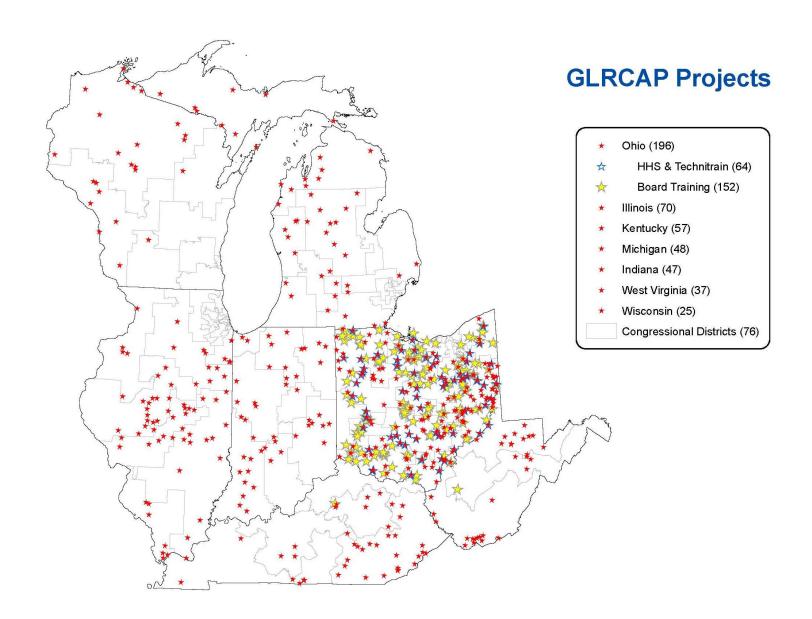
Community Planning: Land Use, Economic Development, Downtown Revitalization

What is RCAP?

- The Rural Community Assistance Partnership (RCAP) is a national, non-profit organization - provides technical assistance and training on water, wastewater, & other community development issues.
- Field staff serving all 50 states and Puerto Rico
- Ohio RCAP is part of the Great Lakes RCAP region. Great Lakes RCAP is administered by the WSOS Community Action Commission, Inc., a 501(c)3 non-profit agency in Fremont, Ohio.



Great Lakes RCAP Projects









RCAP works with utilities to build *technical*, *managerial*, and *financial capacity* to construct and operate water and sewer infrastructure.

Ohio RCAP Partners

Federal

- ✓ USDA Rural Development & Rural Housing Service
- ✓ US Environmental Protection Agency
- ✓ Department of Health and Human Services
- ✓ Housing & Urban Development (HUD)

State

- ✓ Ohio Water Development Authority
- √ Ohio EPA
- ✓ Ohio Public Works Commission
- ✓ Ohio Development Services Agency
- Appalachian Regional Commission
 Development Districts

Grant Funded and Low Cost Services for Small Towns/Rural W&S Districts



- Many services offered at no cost to communities.
- Enrollment based on project type, community size, median income and other factors.
- Majority of client communities receive services at no cost. Many hire us to perform additional services not covered by grants.

Water and Wastewater



Who do we serve?

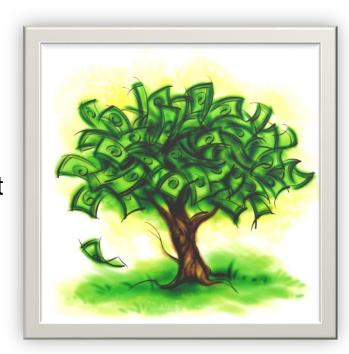
Priority for grant-funded services is communities under 3,000 population.

Work with client communities 'as long as it takes' to bring a project to fruition.

Provide guidance and coordination through project planning and funding process.

How do we help?

- Project planning
- Project funding
- Financial management
- Asset management program development
- Improve operational efficiencies
- Governing board and staff training
- Facilitate shared services agreements
- Mediate community disputes

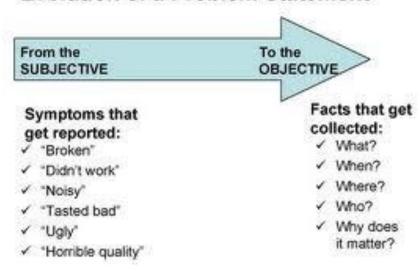


Project Development



Defining the Problem

Evolution of a Problem Statement



Needs Assessment



Develop a Funding Strategy

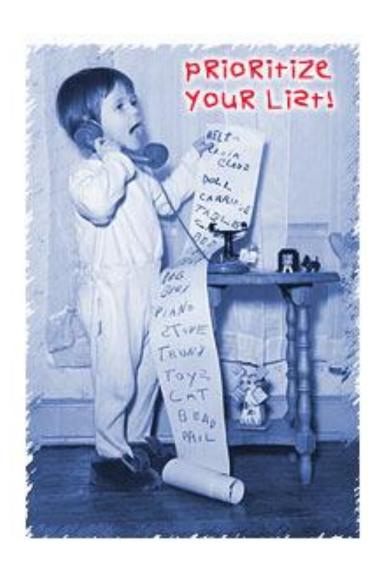
	FUNDING SCENARIOS																
RCAP				Project:	Smalltown, 0			Sewer Pr	oject		Date:		July 1, 2010				
				Scenario		Scenario		Scenario		Scenario		Scenario		Scenario		Scenario	
Rural Community Assistance Program				1		2		3		4		5		6		7	
CUSTOMERS (EDU)				100		100		100		100		100		100		100	
TOTAL PROJECT COST				1,000,000	\$	1,000,000	\$	1,000,000	\$	1,000,000	\$	1,040,000	\$	1,000,000	\$	1,010,000	
TOTAL ANNUAL OMR			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
FINANCING																	
ARC Grant			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	100,000	
Army Corps or STAG			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
CDBG W&S Grant			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	300,000	
CDBG Formula Grant			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
OPWC Grant			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	200,000	
OPWC Credit Enh (Interest)			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
USDA Grant			\$	-	\$	-	\$	-	\$	-	\$	312,000	\$	-	\$	-	
Local Funds (Cash, Tap Fees, Etc.)			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	50,000	
OWDA Market	20	4.33%	\$	1,003,500	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
OEPA WPCLF	20	0.00%	\$	-	\$	1,003,500	\$	-	\$	-	\$	-	\$	-	\$	-	
OPWC Loan	30	0.00%	\$	-	\$	-	\$	1,000,000	\$	-	\$	-	\$	-	\$	-	
OWDA Community Asst	30	1.50%	\$	-	\$	-	\$	-	\$	1,003,500	\$	-	\$	-	\$	360,000	
USDA Loan	40	2.50%	\$	-	\$	-	\$	-	\$	-	\$	728,000	\$	-	\$	-	
Total Financing			\$	1,003,500	\$	1,003,500	\$	1,000,000	\$	1,003,500	\$	1,040,000	\$	-	\$	1,010,000	
ANNUAL DEBT																	
Annual Private Bank Paym	nent		\$	76,013	_	-	\$	-	\$	-	\$	-	\$	-	\$	-	
Annual Ohio EPA Payment			\$	-	\$	50,175	\$	-	\$	-	\$	-	\$	-	\$	-	
Annual OPWC Payment			\$ \$	-	\$	-	\$	33,333	\$	-	\$	-	\$	-	\$	-	
Annual OWDA Payment				-	\$	-	\$	-	\$	41,785	\$	-	\$	-	\$	14,990	
Annual USDA Payment			\$	-	\$	-	\$	-	\$	-	\$	29,001	\$	-	\$	-	
USDA Reserve			\$	-	\$	-	\$	-	\$	-	\$	2,900	\$	-	\$	-	
ANNUAL DEBT & OMR			\$	76,013	\$	50,175	\$	33,333	\$	41,785	\$	31,901	\$	-	\$	14,990	
Total Future Av. Mo. Cost Per Customer			\$	63.34	\$	41.81	\$	27.78	\$	34.82	\$	26.58	\$	-		12.49	
Total Private Bank Payback				1,520,260		-	\$	-	\$	-	\$	-	\$	-	\$	-	
Total Ohio EPA Payback				-	\$	1,003,500	\$	-	\$	-	\$	-	\$	-	\$	-	
Total OPWC Payback			\$	-	\$	-	\$	1,000,000	\$	-	\$	-	\$	-	\$	-	
Total OWDA Payback			\$		\$	-	\$	-	\$	1,253,548	\$	- 4 400 004	\$	-	\$	449,703	
Total USDA Payback *Rlue font indicates formula cell				-	\$	-	\$	-	\$	-	\$	1,160,031	\$	-	\$	-	

^{*}Blue font indicates formula cell.

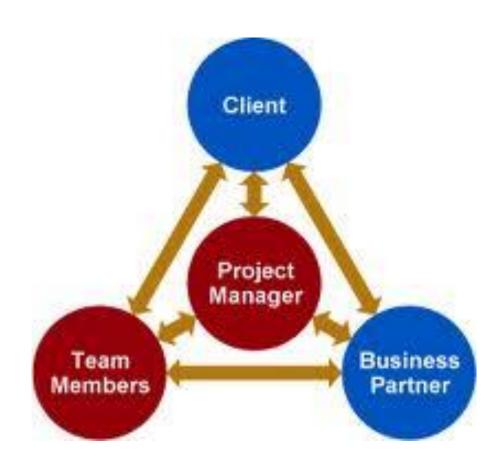
^{**} Loan terms and interest rates can be changed and payments/payback will change accordingly.

^{***} Please note that OWDA's loan fee is included where applicable. For OWDA and WPCLF loans, a 0.35% fee is charged.

Prioritize Needs



Project Team



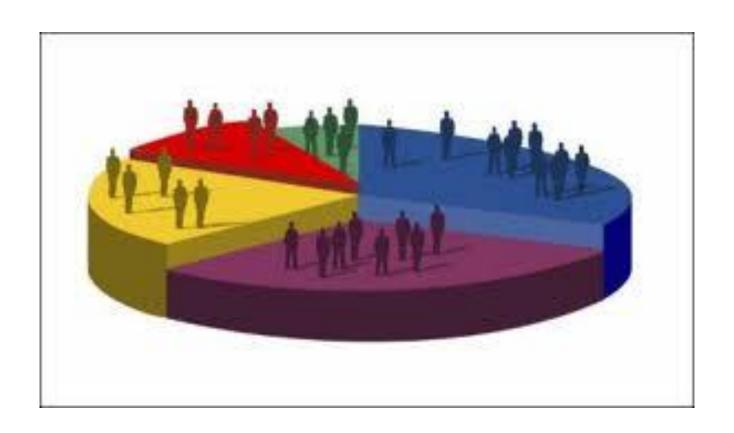
Develop a Schedule



Tasks



Service Area & Demographics



Document Health Hazards



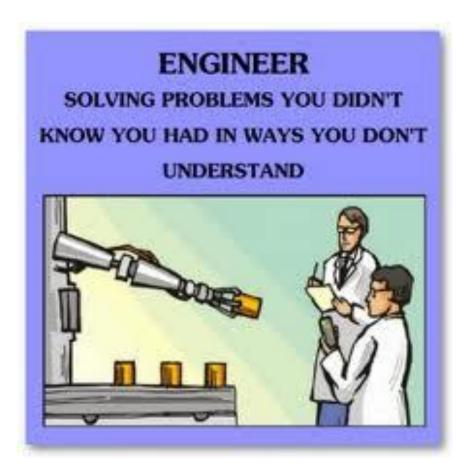
Project Manual



Project Files



Hiring an Engineer



Qualification Based Selection



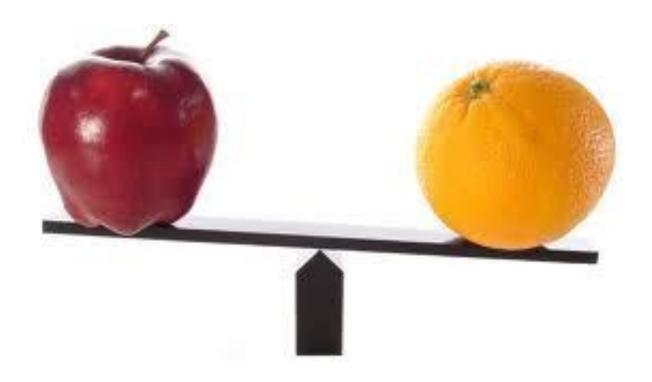
Develop a Request for Qualifications



Selection Committee



Review & Rate



Interview



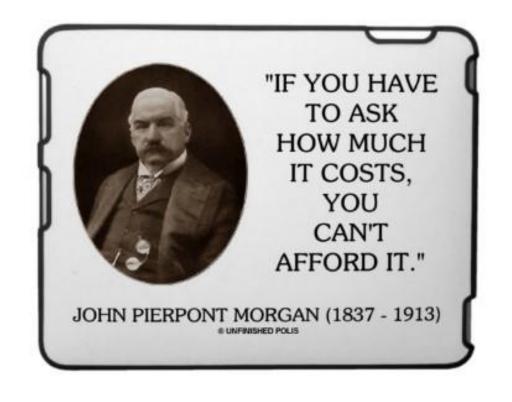
Negotiate



Alternatives & Costs



Affordability



K.I.S.S.



Facility Development

- Coordination/facilitation among community, funders, regulators, consultants
- Develop financing plan and write grant & loan applications for funding
- Conduct appropriate public hearing and meetings
- Prepare Capacity Assurance Plans
- Administration of grants*
- EAs*



Case Study: Buckland



New Sewer Facilities

- Improperly Functioning Onsite Systems (F&Os)
- Illegal Discharge to Surface Waters
- Gravity Collection, Lagoon Treatment, 1 Pump Station
- Around 96 Connections
- 82% Grant & OEPA PF
 (OPWC & CDBG)/18% Loan
 0% OEPA 20 yr Loan/1.5% OWDA
 30 yr

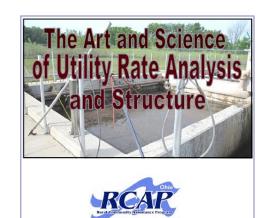


- TPC \$2,484,152/\$4,639 Loan Cost Per Connection
- New Rates Estimated at \$45.00

Financial Management







- Assist with the development and implementation of billing policies and procedures
- Perform Utility Rate Studies
- Help develop strategies, policies and legislation to reduce delinquent accounts
- Assist in completing financial reports to funders

Utility Rate & Structure Analysis



Evaluation of expenses and revenues

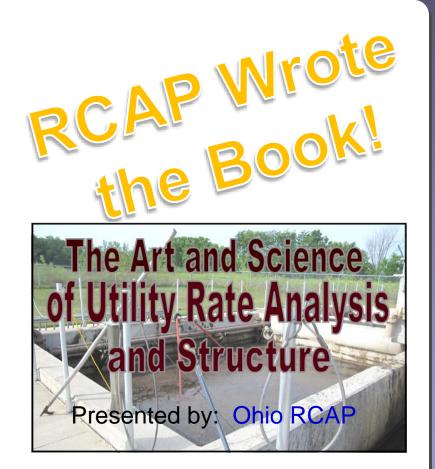
Development of budgets and projections

Review of fund balances and projections for reserve

Recommendations for rate change

Evaluation of rate affordability

Short course board training



Sample Rate Study Analysis



"Improving the quality of life in rural communities"

Total Operating Income St, 411,611 St, 161,006 St, 2881,174 St, 518,007 St, 437,221 St, 277,885 St, 136,202 St, 335,708 St, 336,279 St, 438,271 St		2011	2012	2013	2014	2015	ypical Year		2017	2018	2019	2020	202
Notice Properties Propert						2.470/		Considered offendable as 1 10/ as 1 50/	2200	2.200/	2.221/	2.440/	2.53
### Part	rates as % or Mini (\$24,784 - 2014 ACS) @ 4,500	gallons per mon	tn					Considered amordable at 1.1% to 1.5%					
Designer for shrowers						44.04		*3% increase 2017 & after	40.23	47.37	45.00	30.47	
Overget for services 14.11.611 31.181.009 32.888.174 31.481.617 31.471.61 31.471.60 31.77.805 31.98.777 31.481.61 31.481.005 31.881.77 31.481.61 31.481.005 32.881.71 31.481.61													
Color Operating Receipts		£1 411 £11	\$1.161.00G	Ć2 000 174	¢1 610 427	Č1 427 121	Ć4 377 00E	Arranged Errore	Ć1 216 222	Ć1 255 700	Č1 206 270	Ć1 420 271	Č1 401 41
Teal Operating Fund													
Departing Exponence								minus granty loan funus received					\$1,481,41
Departing Exponence	Tatal Constitution Income	£1 411 £11	\$1.161.00E	£2 000 174	£1 £10 437	Č1 427 131	Ć1 277 00E	•	£1.216.222	Ć1 3EE 700	Ć1 206 270	Č1 420 271	£1 401 41
	Total Operating Income	\$1,411,611	\$1,161,006	\$2,898,174	\$1,618,437	\$1,437,121	\$1,277,885		\$1,316,222	\$1,355,708	\$1,396,379	\$1,438,271	\$1,481,41
Personent Administration \$1,000 \$13,000 \$22,812 \$23,002 \$25,911 \$25,811													
File Time Wages 10.08.3 524.01.7 524.8 528.07 526.00 52.8 74 528.7 528.													
Part Time Wages 15.08-93	Personnel Admin/BPA							*Used 2015 Actuals					\$29,92
Pumpers Salary	Full Time Wages	\$263,396	\$240,137	\$244,935	\$259,006	\$238,784		for operating costs	\$245,948	\$253,326	\$260,926	\$268,753	\$276,81
Sample S	Part Time Wages	\$10,963	\$24,300	\$53,265	\$101,296	\$108,454	\$108,454	* Then added 3%	\$111,708	\$115,059	\$118,511	\$122,066	\$125,72
Same	Pumpers Salary	\$6,586	\$6,087	\$6,206	\$6,494	\$7,309	\$7,309	inflationary increases	\$7,528	\$7,754	\$7,987	\$8,226	\$8,47
PRIS 546,738 541,566 544,653 554,871 532,469 553,469 554,043 555,664 557,334 590,04 560,00 Workers Comp 513,128 513,667 510,165 510,740 513,163 511,163 513,558 513,55	Overtime		*	*	*****			annually	*	*****	*		\$43,21
Worker Comp		\$318,256	\$309,938	\$367,178	\$431,881	\$417,637	\$417,637		\$430,166	\$443,071	\$456,363	\$470,054	\$484,15
Medicar	PERS	\$46,758	\$41,586	\$44,653	\$54,971	\$52,469	\$52,469		\$54,043	\$55,664	\$57,334	\$59,054	\$60,82
Unemployment 54,959 51,306 52,451 52,311 52,327 52,327 52,327 52,469 52,543 52,543 52,619 52,66	Workers Comp	\$13,128	\$16,677	\$10,816	\$10,740	\$13,163	\$13,163		\$13,558	\$13,965	\$14,384	\$14,815	\$15,26
Unemployment 50 50 50 50 53.866 53.866 53.866 54.803 54.123 54.266 54.374 54.566 64.000 56.256 56.000 56.000 56.256 56.000 56.000 56.211 53.657 56.509 56.767 56.000 56.000 56.211 53.657 54.000 56.00	Medical	\$138,596	\$140,588	\$180,283	\$161,994	\$111,241	\$111,241		\$114,578	\$118,016	\$121,556	\$125,203	\$128,95
Medicare	Life Insurance	\$4,959	\$1,306	\$2,451	\$2,311	\$2,327	\$2,327		\$2,397	\$2,469	\$2,543	\$2,619	\$2,69
Medicare	Unemployment	\$0	\$0	SO	\$0	\$3,886	\$3,886		\$4.003	\$4.123	\$4.246	\$4,374	\$4.50
Dental Si.1575 S4.577 S4.011 S3.854 S3.409 S3.409 S3.511 S3.617 S3.725 S3.837						\$6,030	\$6,030		\$6,211	\$6,397	\$6,589	\$6,787	\$6.99
Tech Supervisor (contracted cert operator)	Dental	\$1,575	\$4,577	\$4,011	\$3,854				\$3,511	\$3,617	\$3,725		\$3,95
Contract Supervisor 50 58,313 51,130 50 50 50 50 50 50 50 50 50 50 50 50 50		\$209,269	\$208,736	\$247,014	\$240,126	\$192,525	\$192,525		\$198,301	\$204,250	\$210,377	\$216,689	\$223,18
Subtotal Personnel/Fringez/Contract Labor S67,569 S572,527 S663,057 S756,812 S672,322 S672,322 S690,627 S711,346 S732,686 S754,667 S777,34 S77,681 S77,681 S77,681 S77,686 S754,667 S777,34 S77,681	Tech Supervisor (contracted cert operator)	\$40,044	\$45,540	\$47,735	\$64,805	\$62,160	\$62,160		\$62,160	\$64,025	\$65,946	\$67,924	\$69,96
Subtotal Personnel/Fringez/Contract Labor \$567,569 \$572,527 \$663,057 \$736,312 \$672,322 \$672,322 \$680,627 \$711,346 \$732,686 \$753,686 \$77,37 \$77,37 \$77,63 \$77	Contract Supervisor	\$0	\$8,313	\$1,130	SO	SO	\$0		SO	\$0	\$0	\$0	\$
Communications S. 8.167 56,596 57,999 58,188 57,537 57,537 57,63 57,996 58,236 58,483 58,77 Accounting/Auditing 59,488 515,562 511,750 52,197 52,200 52,200 52,200 52,266 52,334 52,404 52,476 525; Insurance (vehicle & general) 525,753 525,755 527,467 529,261 523,764 523,764 524,477 521,511 525,968 526,747 527,57 Unitities (hearing & treatment) 597,047 561,381 5107,102 516,207 5129,951 5129,591 5133,850 5137,685 5142,001 5146,261 5150,64 Chemicals 5103,382 572,614 583,314 586,727 563,840 563,840 565,755 567,728 569,760 571,852 574,00 Equipment Maintenance 562,660 51,990 50 50 50 50 50 50 50 50 50 50 50 50 50		\$40,044	\$53,853	\$48,865	\$64,805	\$62,160	\$62,160		\$62,160	\$64,025	\$65,946	\$67,924	\$69,96
Accounting/Auditing 99,488 515,362 511,750 52,197 52,200 52,00 52,266 52,334 52,404 52,476 52,576 1ncurance (whicke & general) 525,753 525,755 527,467 529,261 523,764 523,764 524,77 525,211 525,968 526,747 527,544 524,77 525,211 525,968 526,747 527,544 5	Subtotal Personnel/Fringes/Contract Labor	\$567,569	\$572,527	\$663,057	\$736,812	\$672,322	\$672,322		\$690,627	\$711,346	\$732,686	\$754,667	\$777,30
Insurance (vehicle & general) 525,755 527,467 529,261 523,764 513,764 524,477 525,211 525,968 526,747 527,54 521,641 521,764 527,54 521,641 521,764 527,54 5	Communications	\$8,167	\$6,598	\$7,999	\$8,188	\$7,537	\$7,537		\$7,763	\$7,996	\$8,236	\$8,483	\$8,73
Utilities (heating & treatment) 597,047 \$61,381 \$107,102 \$182,097 \$128,981 \$199,51 \$133,850 \$137,865 \$142,001 \$148,261 \$150,66. Chemicalls \$103,862 \$72,614 \$83,314 \$86,727 \$63,840 \$565,755 \$67,728 \$67,728 \$69,760 \$7,052 \$74,000 \$103,862 \$72,814 \$83,314 \$86,727 \$63,840 \$56,575 \$67,728 \$67,728 \$67,728 \$77,050 \$103,862 \$19,089 \$22,382 \$25,459 \$20,006 \$1,838 \$1,838 \$1,838 \$1,838 \$1,950 \$2,008 \$2,008 \$2,009 \$2,009 \$103,700 \$100,031 \$77,44 \$77,976 \$82,61 \$54,462 \$87,16 \$63,700 \$100,103 \$100,700 \$100,700,700 \$100,700,700 \$100,	Accounting/Auditing	\$9,488	\$15,362	\$11,750	\$2,197	\$2,200	\$2,200		\$2,266	\$2,334	\$2,404	\$2,476	\$2,55
Chemicals 5103,382 572,614 583,314 586,727 563,840 563,580 565,755 567,728 569,760 571,852 574,000 560,000 50 50 50 50 50 50 50 50 50 50 50 50	Insurance (vehicle & general)	\$25,753	\$25,755	\$27,467	\$29,261	\$23,764	\$23,764		\$24,477	\$25,211	\$25,968	\$26,747	\$27,54
Chemicals \$103,882 \$72,614 \$83,314 \$86,727 \$63,840 \$63,540 \$65,755 \$67,728 \$69,760 \$71,852 \$74,000 \$60,000 \$60,000 \$60,000 \$60 \$60,000 \$60 \$60,000 \$60	Utilities (heating & treatment)	\$97,047	\$81,381	\$107,102	\$162,037	\$129,951	\$129,951		\$133,850	\$137,865	\$142,001	\$146,261	\$150,64
Facility Maintenance \$19,069 \$22,302 \$25,459 \$20,006 \$1,830 \$1,830 \$1,830 \$1,830 \$1,850 \$2,006 \$2,069 \$2,15		\$103,382	\$72,614	\$83,314	\$86,727	\$63,840	\$63,840		\$65,755	\$67,728	\$69,760	\$71,852	\$74,00
Facility Maintenance 519,089 522,382 525,459 520,006 51,838 51,838 51,950 52,008 52,068 52,069 52,118 51,009 51,00	Equipment Maintenance	\$6,260	\$1,990	SO	\$0	so	\$0		\$0	\$0	\$0	50	5
GazylOl \$10,158 \$10,375 \$10,303 \$10,531 \$7,744 \$7,744 \$7,976 \$8,216 \$8,462 \$8,716 \$8,976 \$10,400 \$10,4			*						***		-		\$2,13
Vehicle Partz/Supplies \$14,556 \$24,425 \$19,366 \$19,782 \$12,415 \$12,415 \$12,415 \$12,415 \$12,777 \$13,171 \$13,566 \$13,973 \$14,366 \$15,978 \$15,005 \$12,107 \$17,938 \$45,862 \$13,769 \$13,709 \$14,003 \$14,629 \$15,008 \$15,520			\$10,375	\$10,303	\$10,531					\$8,216	\$8,462	\$8,716	\$8,97
Meters \$5,586 \$12,107 \$17,988 \$45,682 \$13,789 \$13,789 \$13,789 \$14,603 \$14,629 \$15,068 \$15,520 \$10,520 \$10,520 \$10,520 \$10,520 \$10,720 \$20,021 \$10,000 \$10,000 \$10,000 \$10,000 \$10,000 \$10,000 \$10,000 \$10,000 \$10,000 \$11,000 \$10,000													\$14.39
Sludge 523,750 531,500 522,890 515,645 517,505 517,505 518,030 518,571 519,128 519,702 520,255 518,030 518,571 519,128 519,702 520,255 518,030 518,030 518,571 519,128 519,702 520,255 518,030				+,		+					,	+,	\$15.98
Charge Backs (indirect charges) 548,000 548,000 548,000 530,000 5 380,000 5													\$20,29
Infrastructure Improvement \$17,126 \$43,714 \$138,557 \$112,199 \$70,974 \$70,974 \$73,103 \$75,296 \$77,555 \$79,882 \$82,27 VA Other \$1,243 \$50 \$996 \$5315 \$101 \$101 \$104 \$107 \$110 \$114 \$110 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 \$160,514 \$165,330 \$170,289 \$175,398 \$180,64 Subtotal Nonpersonnel Operating Expenses \$630,506 \$549,316 \$727,329 \$738,658 \$507,497 \$537,497 \$553,622 \$570,231 \$587,337 \$604,958 \$623,10 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 \$160,514 \$165,330 \$170,289 \$175,398 \$180,64 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 \$155,839 Other (includes maintenance, postage, office expenses, permit etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,839 \$155,83	-												\$34.77
VA Other \$1,243 \$0 \$936 \$315 \$101 \$101 \$104 \$107 \$110 \$114 \$11 Other (includes maintenance, postage, office expenses, permits etc.) \$240,901 \$153,113 \$206,248 \$195,108 \$155,839 \$155,839 \$160,514 \$165,330 \$170,289 \$175,398 \$180,64 Subtotal Nonpersonnel Operating Expenses \$630,506 \$549,316 \$727,329 \$738,658 \$507,497 \$537,497 \$553,622 \$570,231 \$587,337 \$604,958 \$623,10							*,		,				\$82.27
Other (includes maintenance, postage, office expenses, permits etc.) 5240,901 5153,113 5206,248 5195,108 5155,839 5155,839 5160,514 5165,330 5170,289 5175,398 5180,64 5100,000 5100,00	•												\$11
expenses, permits etc.) S240,901 \$153,113 \$206,248 \$195,106 \$155,839 \$155,839 \$160,514 \$165,330 \$170,289 \$175,398 \$180,665 \$100,614 \$165,330 \$170,289 \$175,398 \$180,665 \$100,614 \$165,330 \$170,289 \$175,398 \$180,615 \$100,6			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				,101						
		\$240,901	\$153,113	\$206,248	\$195,108	\$155,839	\$155,839		\$160,514	\$165,330	\$170,289	\$175,398	\$180,66
	Subtotal Nonpersonnel Operating Expenses	\$630,506	\$549,316	\$727,329	\$738,658	\$507,497	\$537,497		\$553,622	\$570,231	\$587,337	\$604,958	\$623,10
Total Operating Expenses \$1.198.075 \$1.121.843 \$1.390.386 \$1.475.470 \$1.179.819 \$1.209.819 \$1.244.249 \$1.281.576 \$1.320.024 \$1.359.624 \$1.400.41	Total Operating Expenses	\$1.198.075	\$1.121.843	\$1,390,386	\$1,475,470	\$1.179.819			\$1,244,249	\$1.281.576	\$1,320,024	\$1,359,624	\$1,400,41

Management & Operations



- Assist with the development and implementation of operating policies and procedures
- Clearinghouse for sample rules, ordinances and resolutions
- Asset Management Plan Preparation*
- GIS Mapping/Inventory Development*
- Energy Audits*

Energy Audits to Save Money





General Facilities & Buildings

Water Treatment Facilities

Wastewater Facilities

Ohio RCAP's licensed professional engineer is one of the leading experts in the country for small water and sewer utility energy audits.

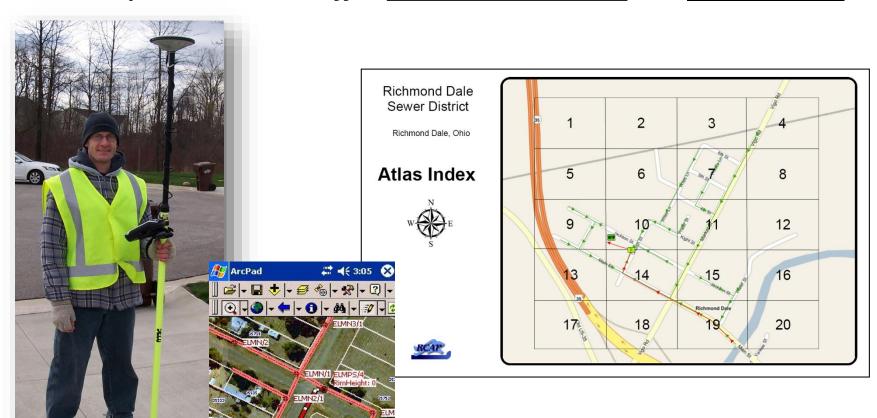
- Analyze opportunities to conserve energy through changes, modifications, or upgrades to equipment and operations.
- End result is often significant energy and budget cost reduction opportunities.
- We have seen potential savings from 6% to 60%, with just over 25% being the average.

The RCAP GIS Team

286373.0 5958917.4 (1:2641



RCAP is pleased to now offer GPS Data Collection and GIS Mapping



Sample Inventory



"Improving the quality of life in rural communities"

Manholes

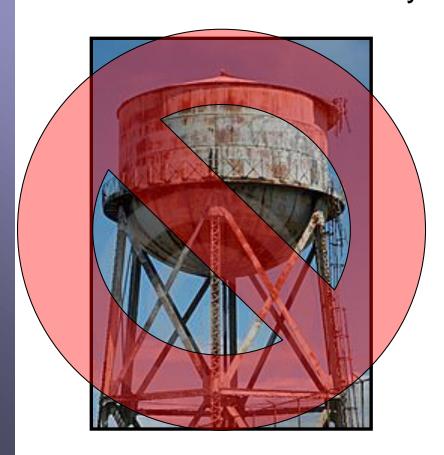
AssetName*	Location*	AssetCategory*	AssetMaterial	Condition*	AssetStatus*	InstallationDate*	ExpectedUsefulLife 4	Replacement Costs	Rehabilitation Costs (Relining)	Map Book	Notes
BSsanMH1	FRANKLIN 112	Collection	Assuming Brick	Good	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	
BSsanMH3	W PROSPECT 40	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	SQUARE MH
BSsanMH2	W PROSPECT 7	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	
BSsanMH5	W PROSPECT 30	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	IN CREEK
BSsanMH4	W PROSPECT 30	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	BURIED
BSsanMH26	FREDERICK / OVERBROOK	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	IN CREEK
BSsanMH25	FREDERICK 8	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	
BSsanAbPsanMH02	DRIGGS 26	Collection	Assuming Brick	Poor	Not in Use - Abandoned	01/01/1941				4	ABANDONED
BSsanMH37	ALEXANDER 4	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	
BSsanMH36	ALEXANDER 12	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	
BSsanMH38	OVERBROOK	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	IN CREEK
BSsanAbPsanMH03	OVERBROOK	Collection	Assuming Brick	Poor	Not in Use - Abandoned	01/01/1941					ABANDONED
BSsanAbPsanMH04	OVERBROOK	Collection	Assuming Brick	Poor	Not in Use - Abandoned	01/01/1941				4	ABANDONED
BSsanMH55	SR 40	Collection	Assuming Brick	Poor	Active	01/01/1961	150.0	\$5,000.00	\$3,000.00	5	IN CREEK
BSsanAbPsanMH01	OVERBROOK / PROSPECT	Collection	Assuming Brick	Poor	Not in Use - Abandoned	01/01/1941				4	ABANDONED
BSsanMH7	OVERBROOK	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00		BURIED
BSsanMH8	OVERBROOK	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	4	BURIED
BSsanMH10	ELM 14	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	2	BURIED
BSsanMH11	CENTER LN	Collection	Assuming Brick	Fair	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	5	
BSsanMH28	BROOKSIDE / DRIGGS	Collection	Assuming Concrete	Good	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	
BSsanMH27	DRIGGS 15	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	5	Vented Lid
BSsanMH43	SR 40 / BROOKSIDE	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00		Vented Lid
BSsanMH45	SR 40 896	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	DIDNT OPEN
BSsanMH46	SR 40 / WALNUT	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	DIDNT OPEN
BSsanMH47	SR 40 892	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	DIDNT OPEN
BSsanMH48	SR 40 / PATTERSON	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH49	PATTERSON / SR 40	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH51	PATTERSON	Collection	Assuming Concrete	Fair	Active	01/01/1961	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH22	PATTERSON / CHESTNUT	Collection	Assuming Concrete	Good	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH32	LOCUST / CHESTNUT	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	BURIED
BSsanMH17	LOCUST 13	Collection	Assuming Concrete	Good	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH31	CHESTNUT 10	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH16	POPLAR 2	Collection	Assuming Concrete	Fair	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	
BSsanMH12	BROOKSIDE / POPLAR	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00		PAVED OVER MH OR CO
BSsanMH13	POPLAR 14	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	BURIED
BSsanMH52	SR 40	Collection	Assuming Concrete	Fair	Active	01/01/1961	150.0	\$5,000.00	\$3,000.00	5	BEHIND RESTAURANT
BSsanMH21	PATTERSON	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	Vented Lid
BSsanMH20	PATTERSON	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	6	FULL SEDIMENT / Vented Lid
BSsanMH19	PATTERSON	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	3	FULL SEDIMENT / Vented Lid
BSsanMH18	PATTERSON 13	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	3	BURIED PARTIALLY / Vented Lid
BSsanMH30	CHESTNUT 24	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00		BURIED
BSsanMH42	BROOKSIDE	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	BURIED
BSsanMH29	BROOKSIDE	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00		BURIED
BSsanMH6	OVERBROOK 45	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	1	BURIED
BSsanMH15	POPLAR	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00		BURIED
BSsanMH23	ROSS / BLUFF ALLEY	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	6	BURIED
BSsanMH53	NATIONAL RD	Collection	Assuming Concrete	Poor	Active	01/01/1961	150.0	\$5,000.00	\$3,000.00		BURIED
BSsanMH50	NATIONAL RD	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	6	BURIED
BSsanMH14	POPLAR	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	BURIED
BSsanMH9	ELM	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	1	BURIED
BSsanMH44	NATIONAL RD	Collection	Assuming Concrete	Poor	Active	01/01/1993	150.0	\$5,000.00	\$3,000.00	5	BURIED
BSsanMH54	NATIONAL / BASEBALL FIE	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	7	BURIED
BSsanMH24	ROCKWELL / ROSS	Collection	Assuming Brick	Poor	Active	01/01/1941	150.0	\$5,000.00	\$3,000.00	6	BURIED
								\$245,000.00	\$147,000.00		

Asset Management Plan Development



"Improving the quality of life in rural communities

Minimize lifecycle cost through improved preventive maintenance and timely asset rehabilitation



CUPS Che	ck-Up Pro	gram for	Small	Systems	Set-up Switch	Utility Create User Help Exit
My Home	M y Inventory	* **	y & M	My Finances	M y Check-	up My CUPSS Plan
Virginia Water Autho	rity Asset Inver	itory		Print Worl	sheet Example	Asset Risk Matrix
Asset Name		9		ssociated Asset 💌 😯		Click on an asset to see the risk information.
Location Asset Category	Select Category	₩ 🚱	Select A: Asset Type	ssociated Location 💌 🚭 Select Asset Type	[Add]	e of Failure
Can this Asset be	Select Status	v 0				Low Risk Medium Risk
Repaired? Can this asset be rehabilitated?	Yes No O					Probability of Failure
Condition	Select Condition R	ating N	• •			Inventoried Asset List
Criticality	Select Criticality R	ating	<u>∨</u> •			Source
Redundancy	Select Redundancy	<u>∨</u> 0				Well 1 2 ■ ■
Installation Date	0		Original Cost	0		Well 2 🕮 🖹 🛅
Expected Useful Life	0		ement Costs Maintenance Cost		₩ ②	Distribution System Valve Valve 2
Optional Information	ation (Review)					Mechanical Valve Mecha
Frequency of Rou	tine Maintenance	Daily 💌 🕙	Start Date			Pump B
]	Maintained /	According to I	actory Recommendation	0	Pump D 🔎 🗷 🛅 Building
	Model Number			0		Building Facility 🕮 🗷 🛅
	Manufacturer	elect Existing N	1anufacturer	•		
	Supplier Name	Select Existing S	Supplier 💌	_ 0		
	Address					
	City, State, Zip	Sel	lect State			
	Phone, Fax	100				
	Notes			^ >		

Sharing Services

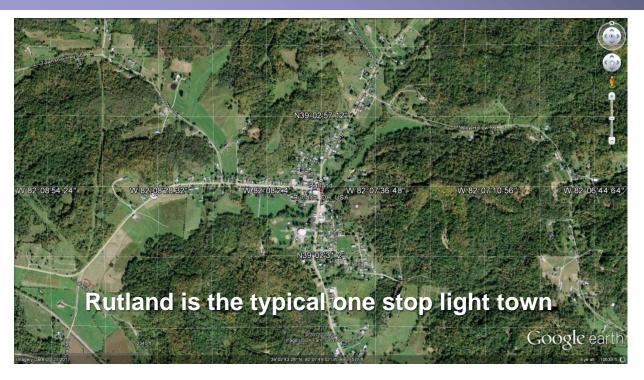


The range of different types of partnerships

Informal Cooperation	Contractual Assistance	Joint Powers Agency	Ownership Transfer
Vork with other systems, ut without contractual bligations	Requires a contract, but contract is under system's control	Creation of a new entity by several systems that continue to exist as independent entities (e.g. regional water system)	Takeover by existing or newly created entity
camples: Sharing equipment Sharing bulk supply purchases Mutual aid arrangements	Examples: Contracting operation & management Outsourcing engineering services Purchasing water	Examples: Sharing system management Sharing operators Sharing source water	Examples: Acquisition and physical interconnection Acquisition and satellite management One system transferring ownership to another to become a larger existing system or a new entity

Shared Service Rutland & Meigs County





- > 200 connections
- Pressurized collection system with failing grinder pumps.
- ➤ Unable to make debt payment (\$500,000 OWDA at 7.5%)



Initial Recommendation

Rate increase

Average Monthly Rates	Water	Sewer	Combined W &S bill
Was	\$25.00	\$35.50	60.50
Needed	\$62.10	\$72.45	134.55

- Median Household Income \$ 27,500 2000 Census
- Combined W&S bill is 5.9 % of MHI with Projected Increase

Timeline - Last 4 years



- Completed water and sewer rate analysis
- Negotiate debt restructure with OWDA. Agreed to waive prepayment penalties if change in ownership.
- Assisted County in formation of W&S District
- Drafted sales agreement between Rutland and W&S District
- Provided sample Rules & Regulations to the new W&S District

Timeline - Last 4 years



- Completed loan and grant applications
- Conducted public information meetings

Bulk water contract schedule to expire in May 2013 (RCAP facilitated negotiations with the water supplier)

Timeline - Current



- Meigs County W&S District purchased water and sewer assets from the Village of Rutland.
- Transition Completed
 - □ Funding secured from OWDA to refinance Rutland's sewer debt
 - Grant funding secured to pay for GIS Mapping, Asset Management
 Planning & Sustainable Utility Rate Analysis
- New Operating Rules and Regulations
- RCAP developing an Asset Management Plan with GIS mapping and CMMS work orders system to improve utility system management. (Full implementation in 18 months)

Restructuring Results



Before Restructuring

- **\$500.000 @ 7 ½ %**
- Overhead cost concentrated in 3 small village funds
- No cash reserves
- Grinder pumps failing with no replacement plan
- Poor payment history inhibits bulk water purchase contract renewal negotiations.
- System knowledge in operators head
- Rates out of control

After Restructuring

- **\$500,000 @ 1 ½ %**
- Overhead spread out over multiple funds with a 3 million budget
- Operating, emergency & capital reserves established
- Asset Management in process
- Rates stabilized

Cost Savings



Debt Service reduced by	\$16,000
-------------------------	----------

Operationa	I savings of	\$16,000
		T -)

Overhead cost reduced by	y <u>\$16,000</u>
--------------------------	-------------------

■ Total savings of \$48,000

Anticipated cost savings equal 20% of the annual budget.

Final Recommendation



We were able to stabilize rates with debt restructuring and Asset Management

Average Monthly Rates	Water	Sewer	Combined W &S bill
Was	\$25.00	\$35.50	\$60.50
Rutland	\$62.10	\$72.45	\$134.55
County	\$30.50	\$29.50	\$60.00

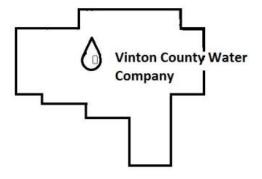
Meigs County owns and operates the utilities

The Systems at a Glance



Vinton County Water Company

- Member owned Not -for-Profit
- Served a very rural area
- Served about 600 connections
- Distribution System bought treated surface water
- System is about 20 years old



Jackson County Water Company

- Member owned Not -for-Profit
- Serves a very rural area
- Serves about 6,000 connections
- Treats and distributes ground water (one part of system – purchased treated surface water)
- System is about 40 years old



20 Years of Partnering



"Improving the quality of life in rural communities"

Jackson County Water Company Starts selling Water 1970

Jackson begins helping Vinton 1992

Vinton gets fined disinfection by products rule 2007

ARRA 2009

















Vinton County Water Company Starts Selling Water 1992 Vinton's Operator Quits 2007 Vinton hires Jackson to operate system 2008 Vinton becomes part of Jackson 2009

Negotiating to Sell Vinton County





- Financed both Vinton County Water and Jackson County Water in the beginning
- Brought the two water systems together for some meetings to discuss a sale early on
- Payment problems / poor financial health

Negotiating to sell Vinton County Wa



- Could not keep operator
- High TTHMs exceeded MCLs (and no money to address problems)
- Board did not have training and experience to efficiently make operational decisions

Negotiating to sell Vinton County Wat



- JCWC had been helping VCWC for over ten years - Learned the system
- Economies of scale for the new wells & treatment
- Fits within long term plan
- Fixed part of JCWC violations (G-Line)

Negotiating to sell Vinton County Water



- An INDEPENDENT view of all sides to the question.
 - RCAP completed a five year forecast and rate recommendations for Vinton County Water
 - □ Visioning session with the Board of Vinton County Water to look for alternative solutions
 - Worked with JacksonCounty Water to determine their needs.



The Results:

- Customers of both systems receive reliable service
- Both utilities are in Compliance
- Rates are affordable
- Improved local buy in and stakeholder relations.
- Vinton County Water is more Sustainable

Training



Council/Board Training

- 101 Utility Management
- 201 Financial Management
 Available via classroom or online
- Budgeting & Rate Setting
- Project Development
- Asset Management
- CMOM
- GIS
- Water Audits
- Other Special Topics



Community Development

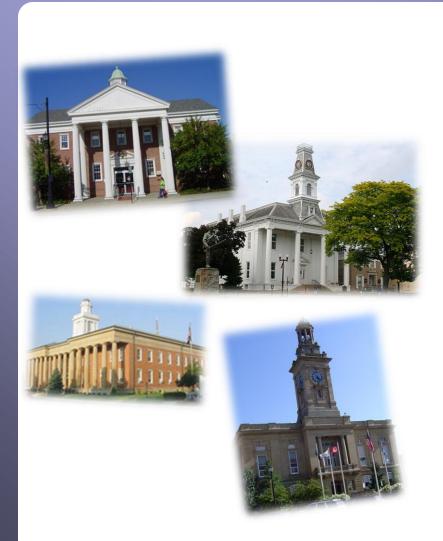




The RCAP goal is to help **fill the gaps** in local services with affordable, effective, results-oriented assistance and to bring to the local community the specific services or planning products and processes that are most needed.

Community Development Services





- Transportation planning
- Land Use Planning
- Impediments to Fair Housing Reports
- Grant & resource searches
- Grant administration
- Meeting facilitation
- Visioning and goal setting
- Leadership programs
- Community needs/attitude surveys

Comprehensive Planning



- RCAP involves the people via community meetings, stakeholder groups, surveys...
- RCAP has written plans at the County, Municipal, and Township level.



 RCAP can partner with others to provide a local dimension to the process.

Economic Development





- Comprehensive Economic Development Strategies for EDA funding or simply to maximize your assets
- Revolving Loan Fund administration
- Economic Development CDBG applications and administration
- Team with local development practitioners to seek and apply for resources to make projects happen

National RCAP Publications





http://www.rcap.org/commpubs

While you're there, check out the resource library!



Contact Us

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Bud Mason Technical Assistance Provider 740-341-2536

cmason@wsos.org

Thanks & Questions



Umproving the quality of life in rural communities



Check out Ohio's toolkit - <u>www.ohiorcap.org</u>
Ohio RCAP Contacts available on the Web