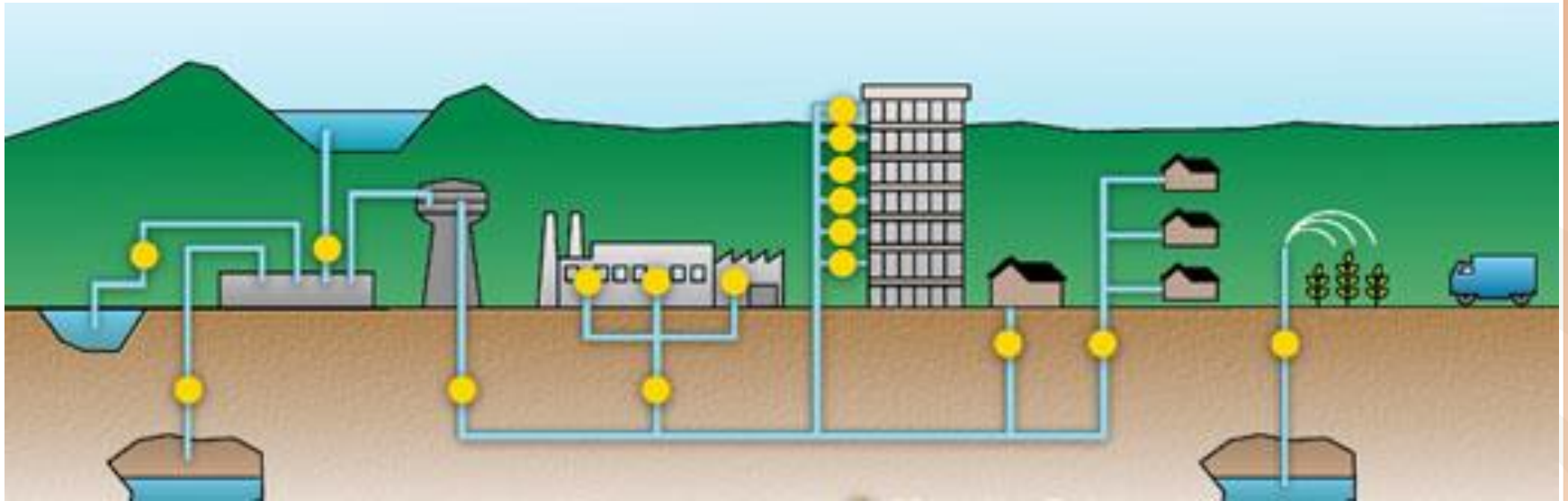
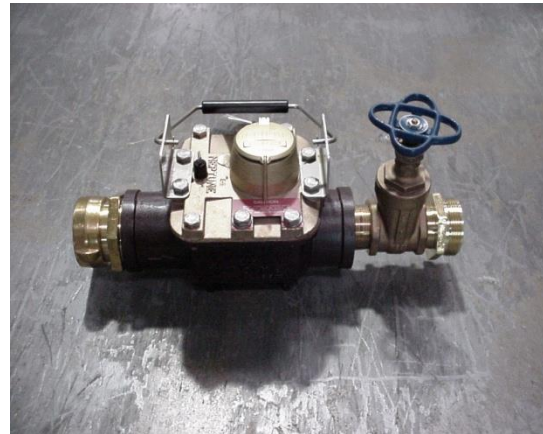
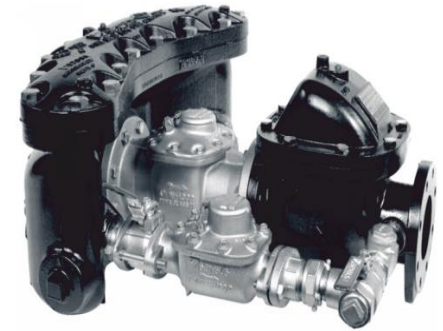
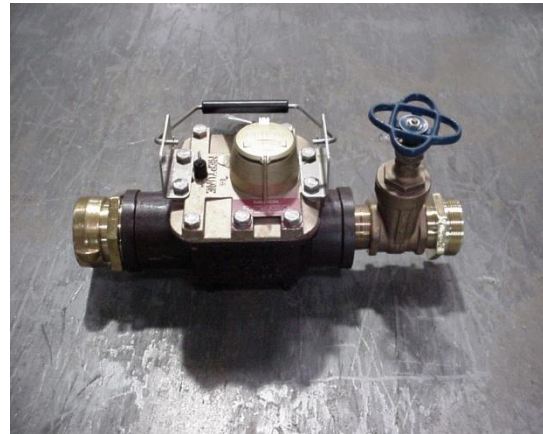
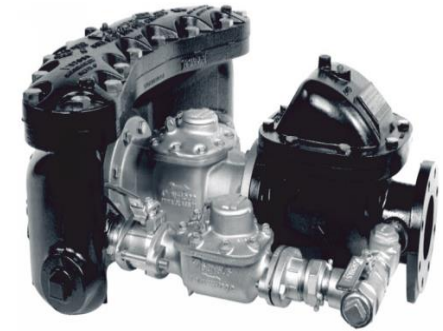


# Commercial & Industrial Large Water Meters







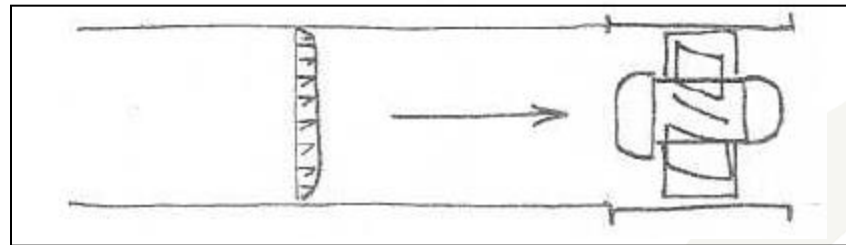
# Specifications

- **Clean Water Applications**
- **Maximum Operating Temperature: 80 deg F**
- **Maximum Operating Pressure: 150/175 PSIG**
- **Accuracy to within AWWA Standards of +/- 1.5%**
- **Velocity Meters**
- **Accuracy Calibration Vanes**
- **Unitized Measuring Elements (UME)**
- **All Register Options are available**



## Correct vs. Irregular flows

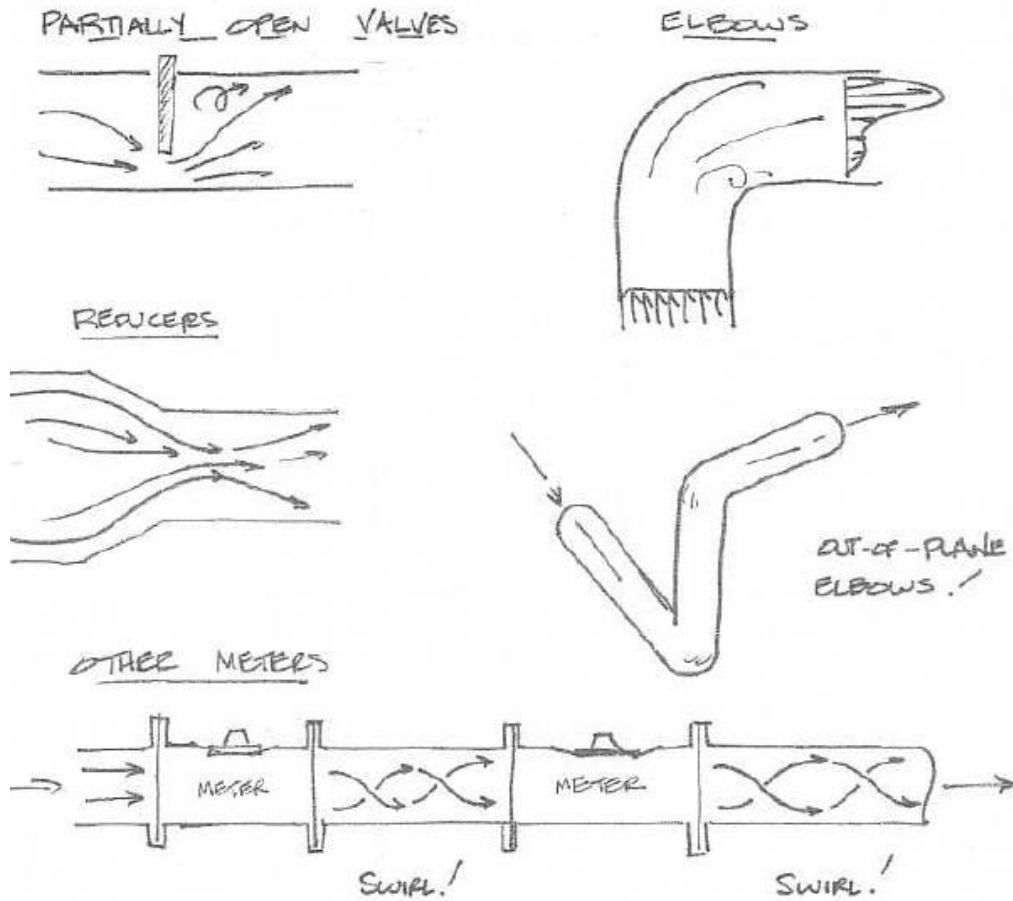
- For best performance, a turbine meter expects a uniform velocity profile.
- No swirl is allowed.



- Generally speaking, 8-10 diameters of straight pipe upstream will correct velocity profile, but not always.
- This extra length promotes mixing, and helps to eliminate flow irregularities.

# Correct vs. Irregular flows

- But what causes irregular flows?



- Generally, any abrupt change in the plumbing is a potential source of flow irregularities.

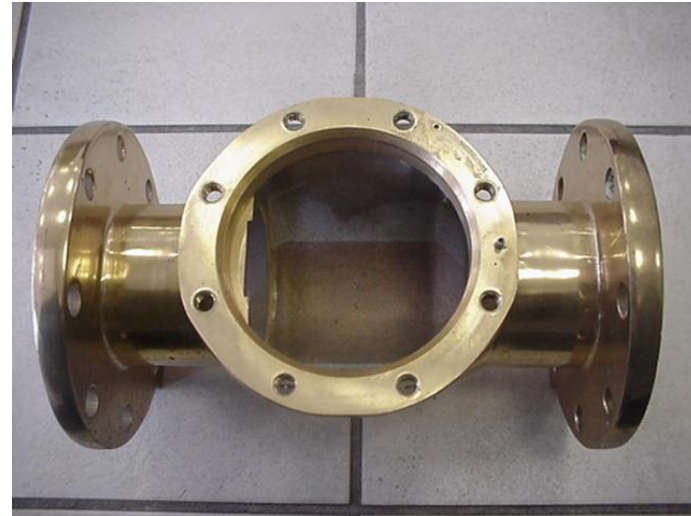
# Turbines



- Clean Water Applications
- Cold water Measurement
- Velocity Meter
- Velocity is proportional to the water flow rate
- Turbine rotor is used to measure the velocity
- Turbine rotor is magnetically coupled to the register

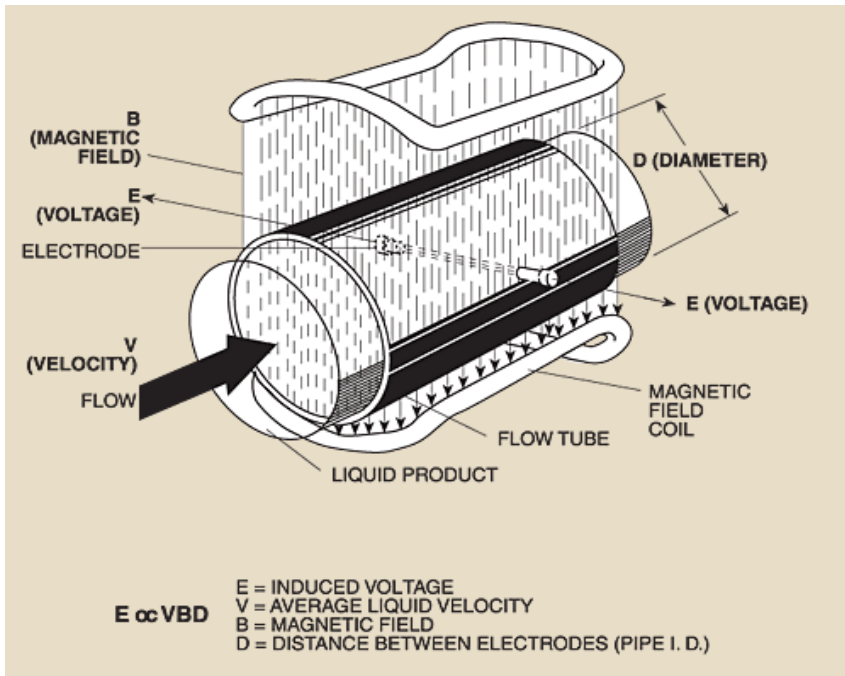


# Turbine Meters - How Do They Work?



# In-Line Magmeters

- Faraday's Law: When a conductive fluid passes through a magnetic field, a voltage proportional to flow is induced



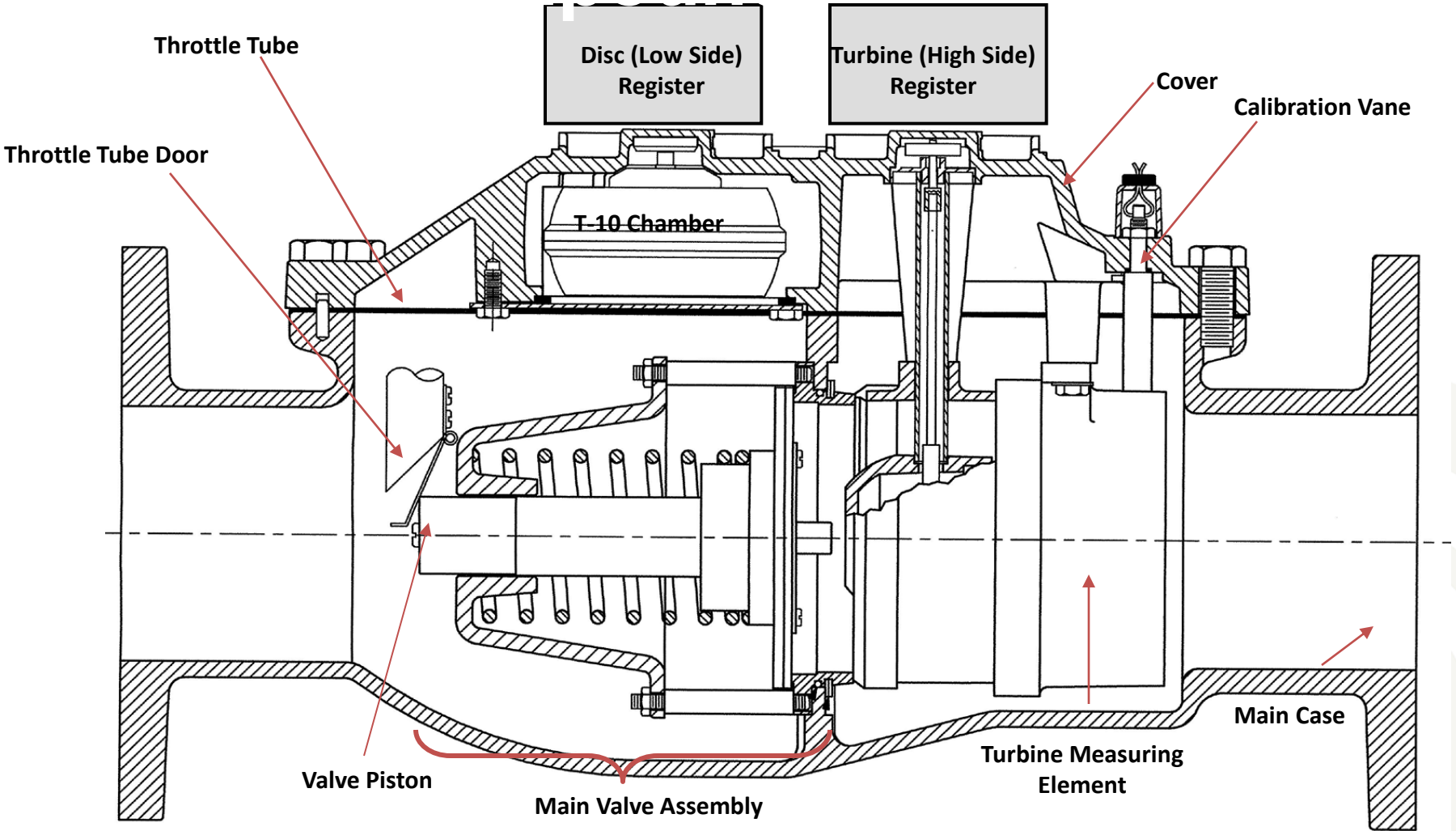
# Compound Meters - How Do They Work?



- Two meters in one maincase
  - PD meter for low flow rates
  - Turbine for moderate to high flows
- Hydraulic valve
  - to transition flows from PD meter to turbine and vice-versa
- Two registers
  - register for the PD meter and a register for the turbine meter
- Automatic Throttling Valve
  - to protect the PD meter from premature wear
- Test Ports
  - facilitates testing

# One Register vs. Two Registers

- **One Register Benefits**
  - Ease of reading
  - Billing System
- **Two Register Benefits**
  - Quickly identify problem with disc side
  - No coordinator to connect high & low side together
  - No oil required
  - Easier to calibrate
  - Facilitates a true UME design



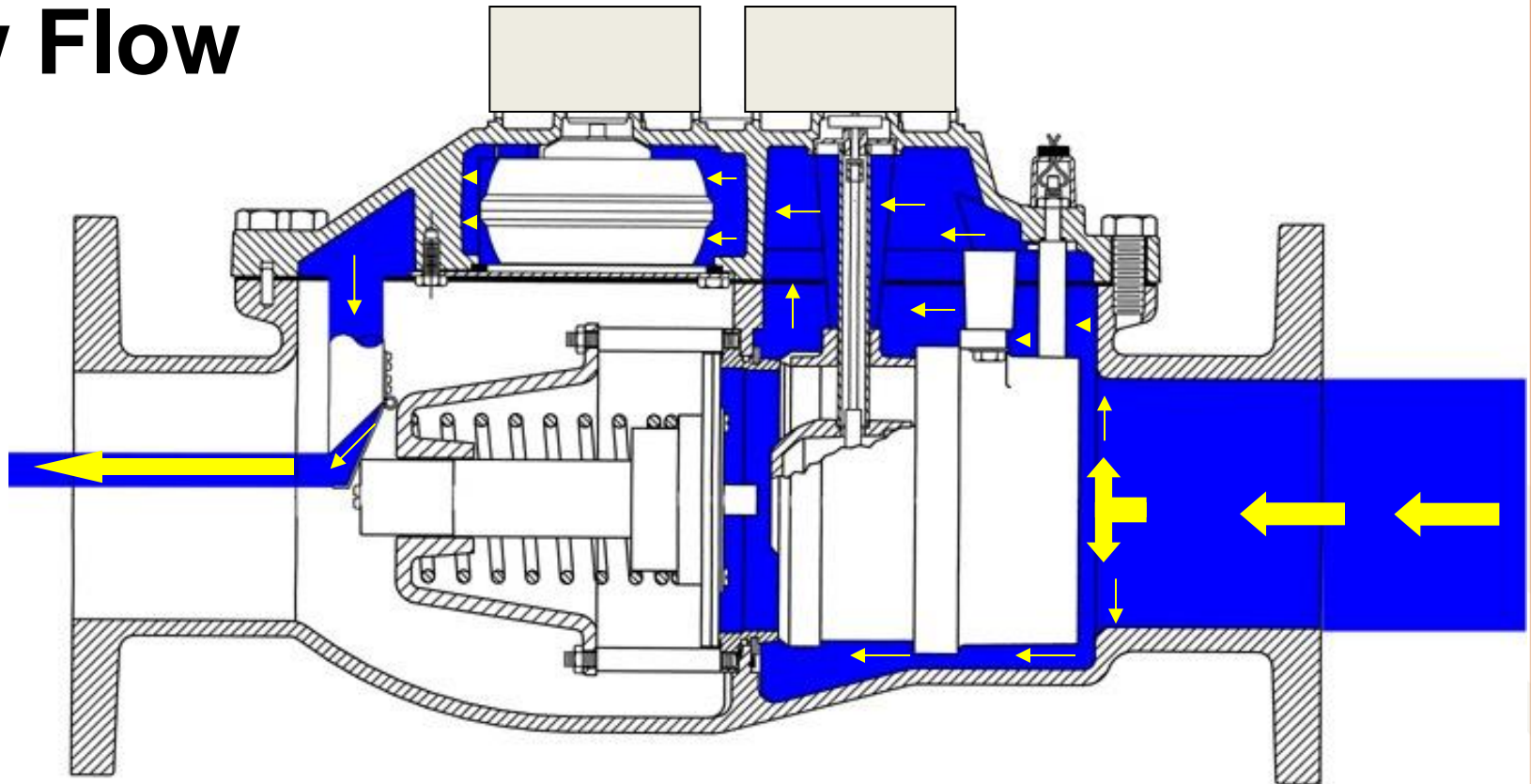


# Compound Meters



- Cold Water Measurement
- No Lead Alloy
- NSF 61 certified
- 2" - 10" Sizes
- Flow Range: 1/8-2000 gpm
- Low to High Flow Rates
- High & Low Side Register
- Patented Hydraulic Valve
- Narrow Crossover Range
- Automatic Throttling Valve
- UME / Calibration Vane
- Test Ports

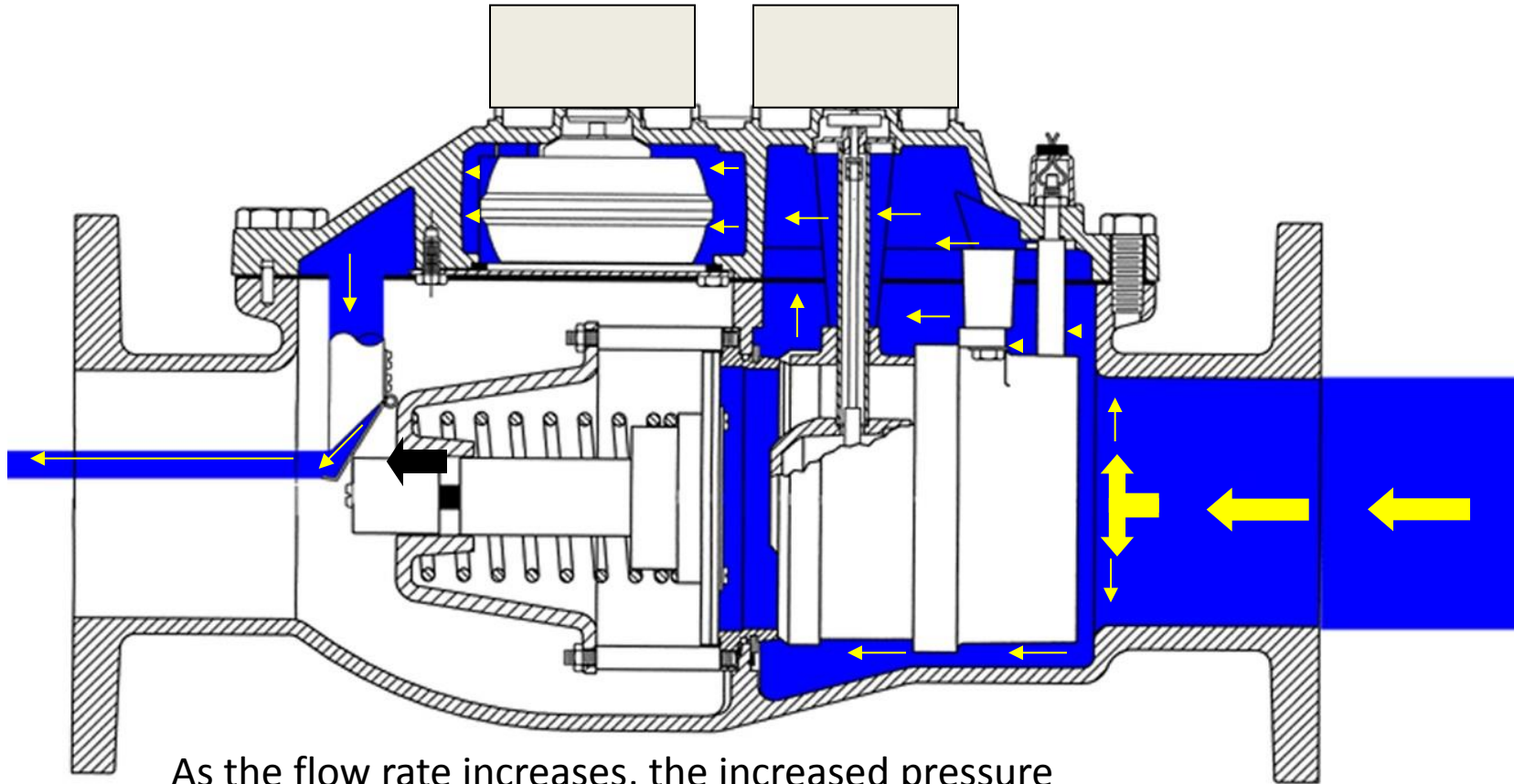
# Low Flow



At low flow, the main valve prevents water from flowing through the Turbine element.

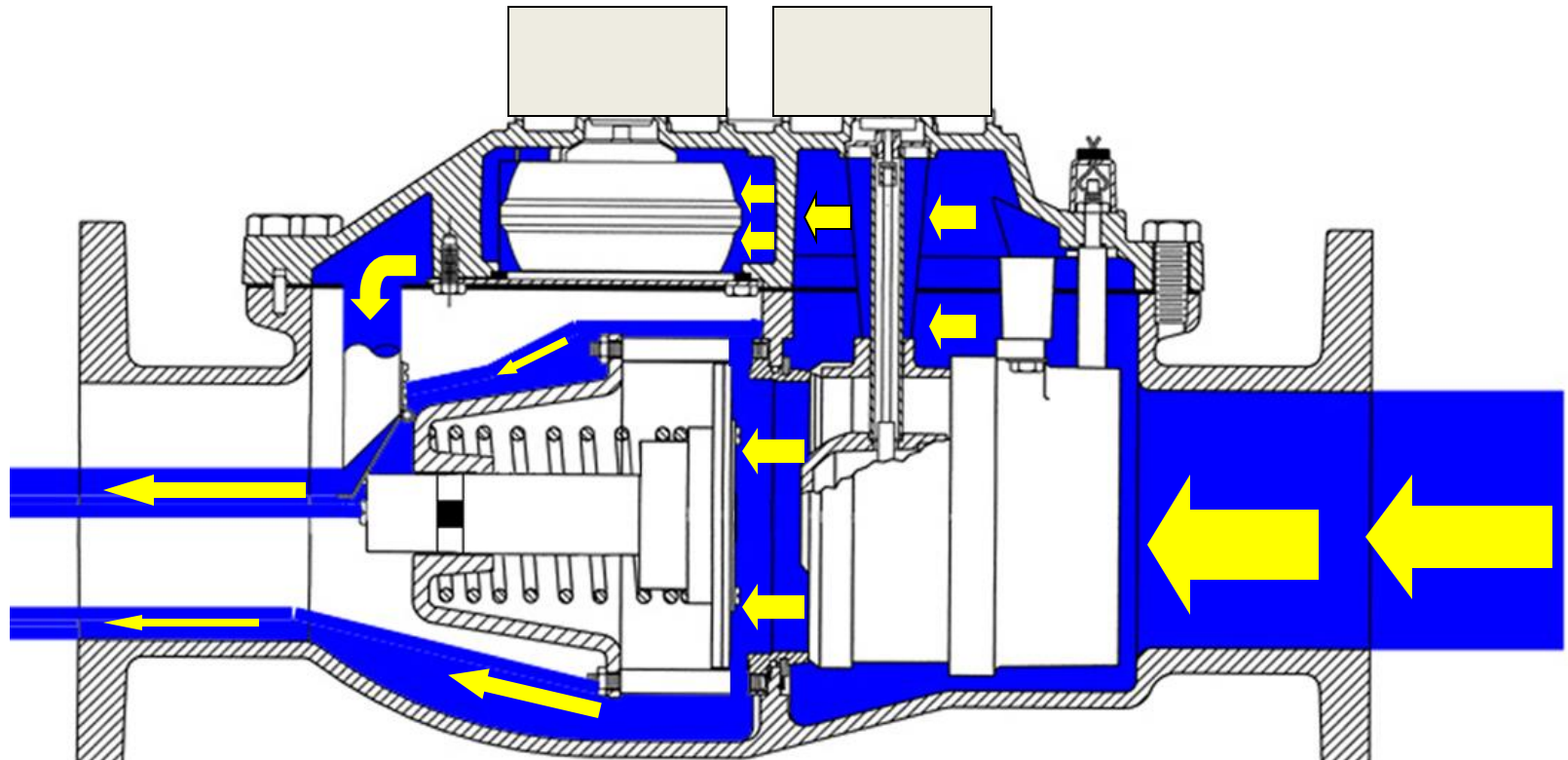
All water is diverted through the cover, into the T-10 chamber and out the throttle tube.

# Crossover Imminent



As the flow rate increases, the increased pressure differential causes the valve piston to move rearward, closing the throttle tube door, reducing the flow through the T-10 chamber.

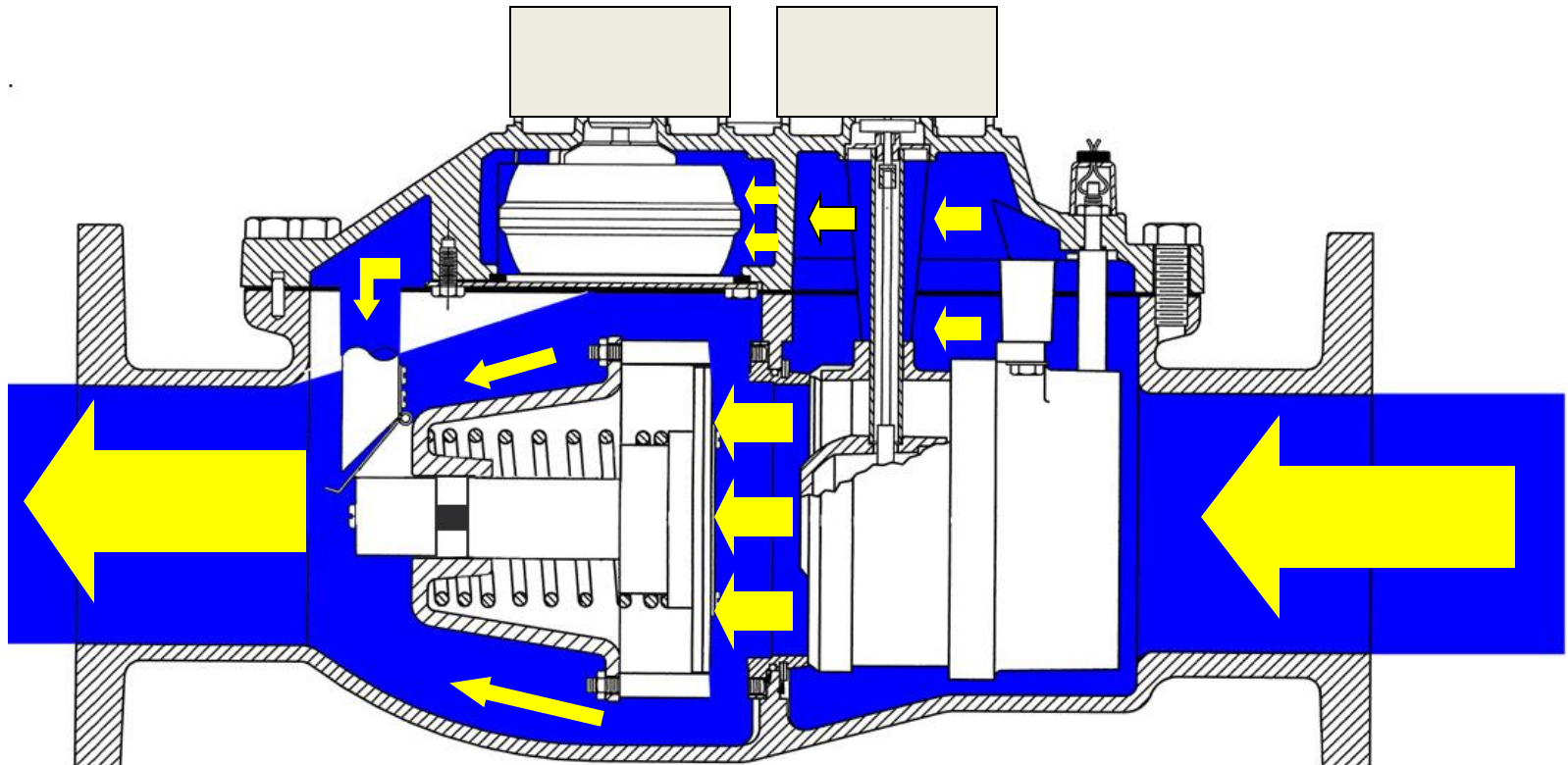
# Crossover



The actuation of the valve piston and the subsequent reduction of flow through the T-10 chamber “shunts” a large volume of water through the turbine measuring element forcing the main valve open. Both the turbine and the T-10 are operating.



# Intermediate and High Flow



At intermediate and high flow rates, the main valve is fully open and the majority of the water flows through the turbine. Water continues to flow through the T-10 at a greatly reduced rate. This helps “flush” the the T-10 while simultaneously insuring that it does not “over-speed”



# Fire Service Turbines



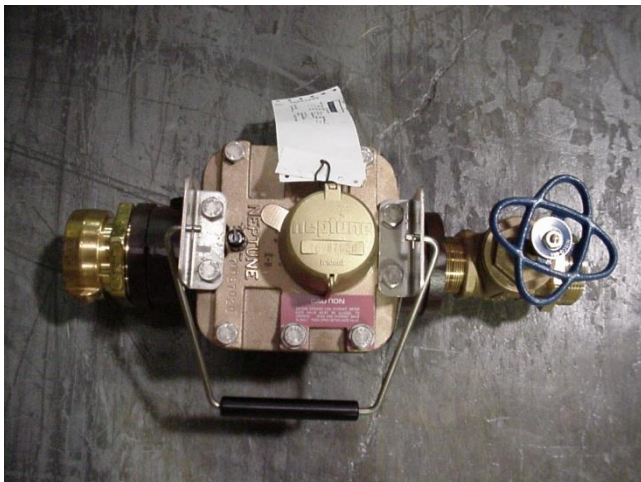
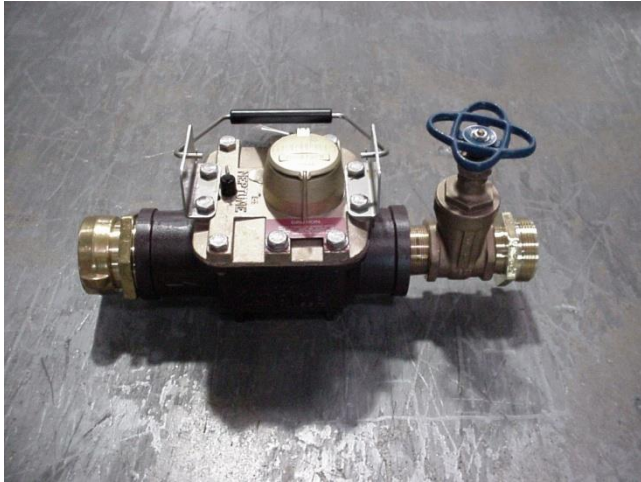
- Fire Service Applications
- Cold Water Measurement
- Moderate to High Flow Rates
- Uses Standard HP Turbine (NL)
- UL/FM Listed Basket Strainer
- Lightweight, easy to handle
- Corrects flow profile and
- Stops debris.

# Fire Service Compounds



- Cold Water Measurement
- Fire Service Applications
- 4" - 10" sizes / 3/8 to 6500 gpm
- Low to High Flow Rates
- Main line Turbine (EB cover) with T-10 (NSF) or HPT (NL) on bypass
- Continuous operation
- Left or Right Side Bypass
- UL/FM Listed basket strainer
- Victaulic Coupling
- Spring Loaded SS Valve
- Automatic Throttle Valve
- Lightweight / Test Ports

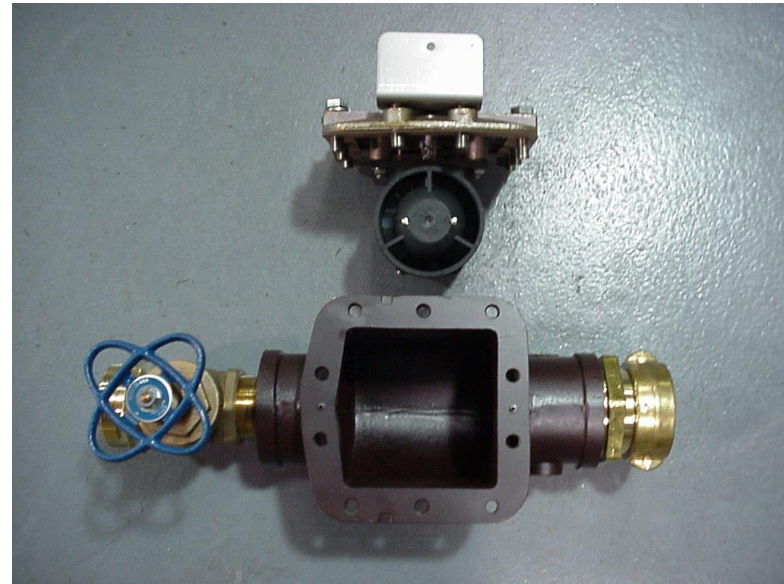
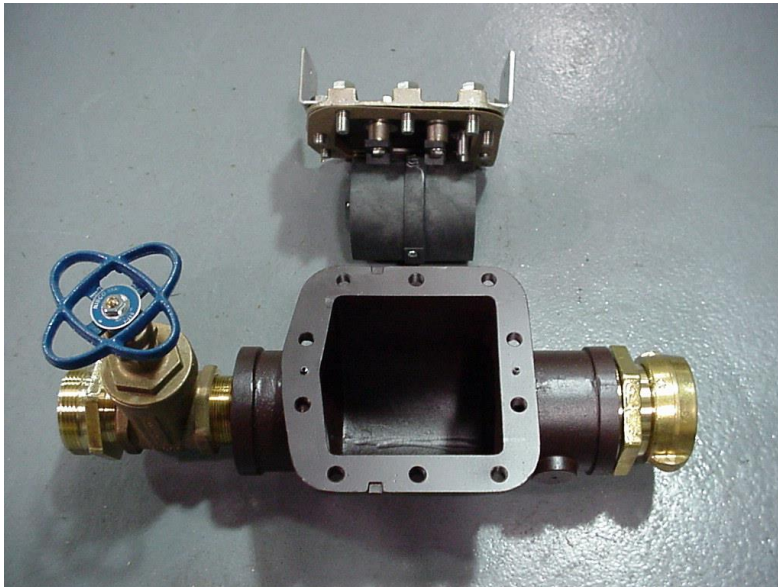
# Fire Hydrant



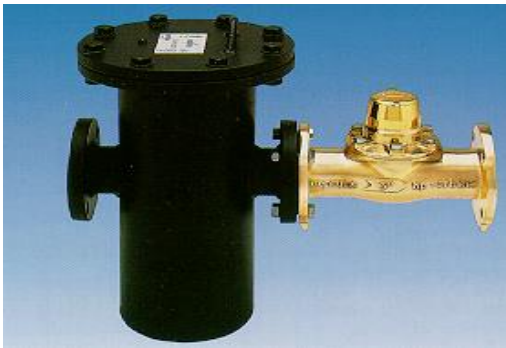
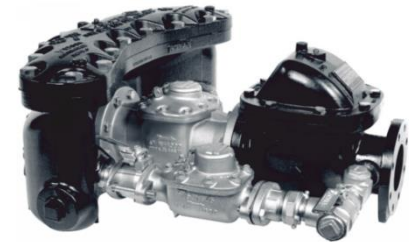
- Cold Water Measurement
- Fire Hydrant Applications
- 3" size
- 5 to 450 gpm
- 2" Gate Valve included
- Aluminum Construction
- No Lead Alloy Cover
- Internal Strainer
- UME - Factory Calibrated
- Accuracy Calibration Vane
- Lightweight, easy to handle



# Fire Hydrant



# Large Meter Sizing





# Need for Correct Sizing

## Historical “Rule of Thumb”:

- Old sizing conventions - 3” meter for 3” pipe

## Actual Realization:

- Flow capacity not always dictated by pipe size
- More and more customers use low flow devices - e.g. ULF Toilets = less consumption
- Often consultants recommend larger meter due to future growth which never occurs
- Buildings/facilities no longer used for original intentions - e.g. processing plant used converted to office space

## Sizing Guide Background

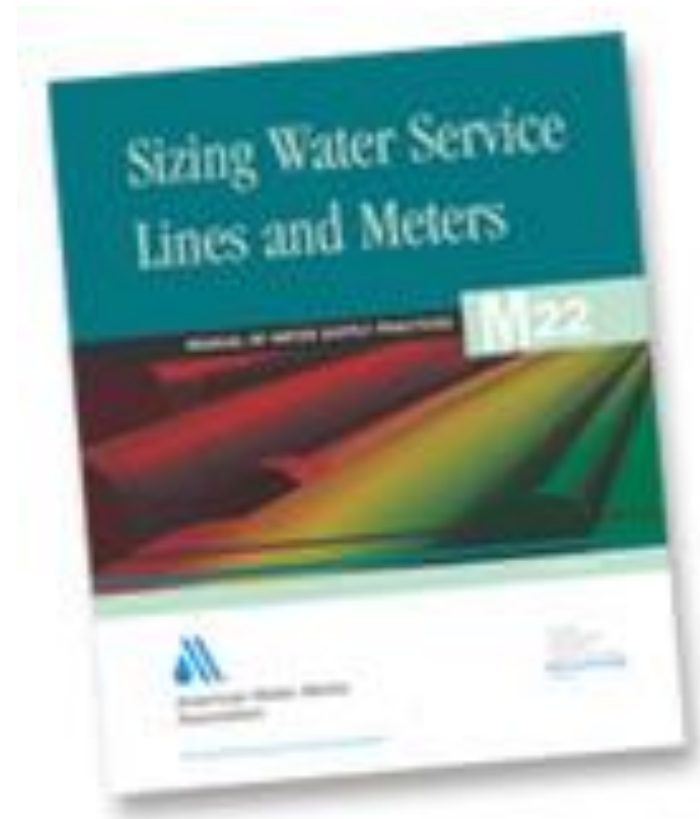
- Developed in the late 1980's
- Dedicated 1 person in utility to collect data full time
- Used data logger
- Collected 5 years worth of data
- Corrected sizing in many cases - e.g. 2" PD on 6" pipe
- Findings - correct sizing contributed in 2 major ways:
  - Increased annual revenue
  - Decreased annual capital expenditures

## Sizing Meters

- **ALWAYS** based on flow requirements
- **Not** based on pipe size
- **AWWA M22 New Edition “Sizing Water Service Lines and Meters”**
- **Based on peak demand**
  - Pressures
  - Type customer
  - Fixture values
  - Continuous use demand
- **Requirements can change over time**

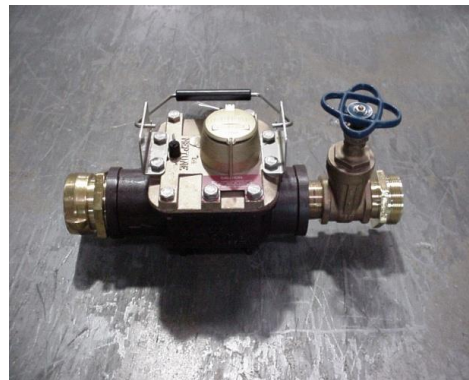
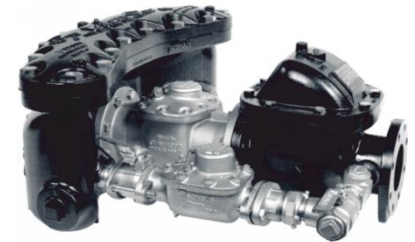
## *Sizing Water Service Lines and Meters (M22), Second Edition*

This operations manual will guide engineers, architects, designers, and technicians in accurately sizing customer water service lines and water meters. Coverage includes estimating consumer water flows, peak water demands, demand profiling, metering equipment, and procedures for calculating service lines and meters for optimum water revenue and lowest service cost. Numerous tables and sample calculations included.





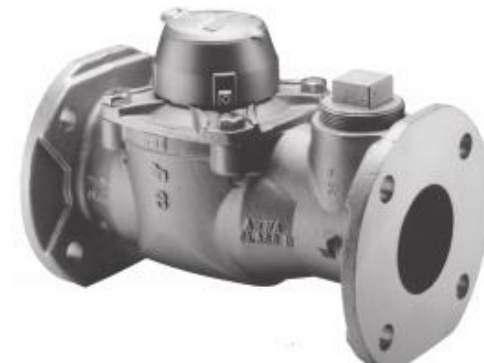
# Large Meter Applications



# Moderate To High Continuous Flow Rates

- **Processing Plants**
- Manufacturing Facilities**
- Irrigation Lines**
- Lawn Sprinkler Systems**
- Wells**
- Effluent Water in Treatment Plants**
- Booster (Pump) Stations**
- Large Batching Operations**
- Inter-system sales or transfer**
- Office Buildings**
- Public Transportation Centers**

**WHERE PEOPLE WORK!!**



# Low To High Continuous Flow Rates

- **Apartment Buildings**
- Motels and hotels**
- Condominiums**
- Mobile Home Parks**
- Hospitals and Schools**
- Restaurants**
- Dormitories**
- Department Stores**
- Shopping Malls**
- Public Transportation Centers**

**WHERE PEOPLE LIVE!!**



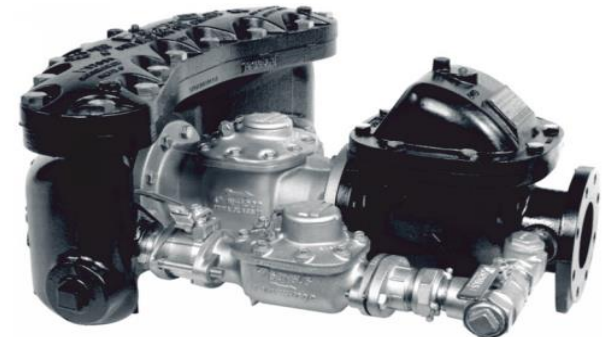
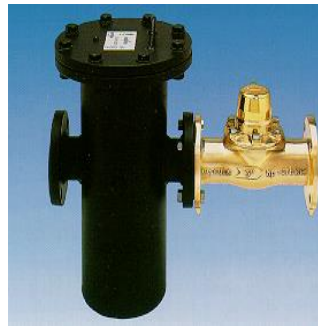
# Fire Service Applications

**Must be UL/FM Approved**

**Designated Fire Protection Lines**

**Any of the HP Turbine or TRU/FLO meter applications that utilize the same service line to provide fire protection**

**WHERE PEOPLE WORK AND LIVE!!**



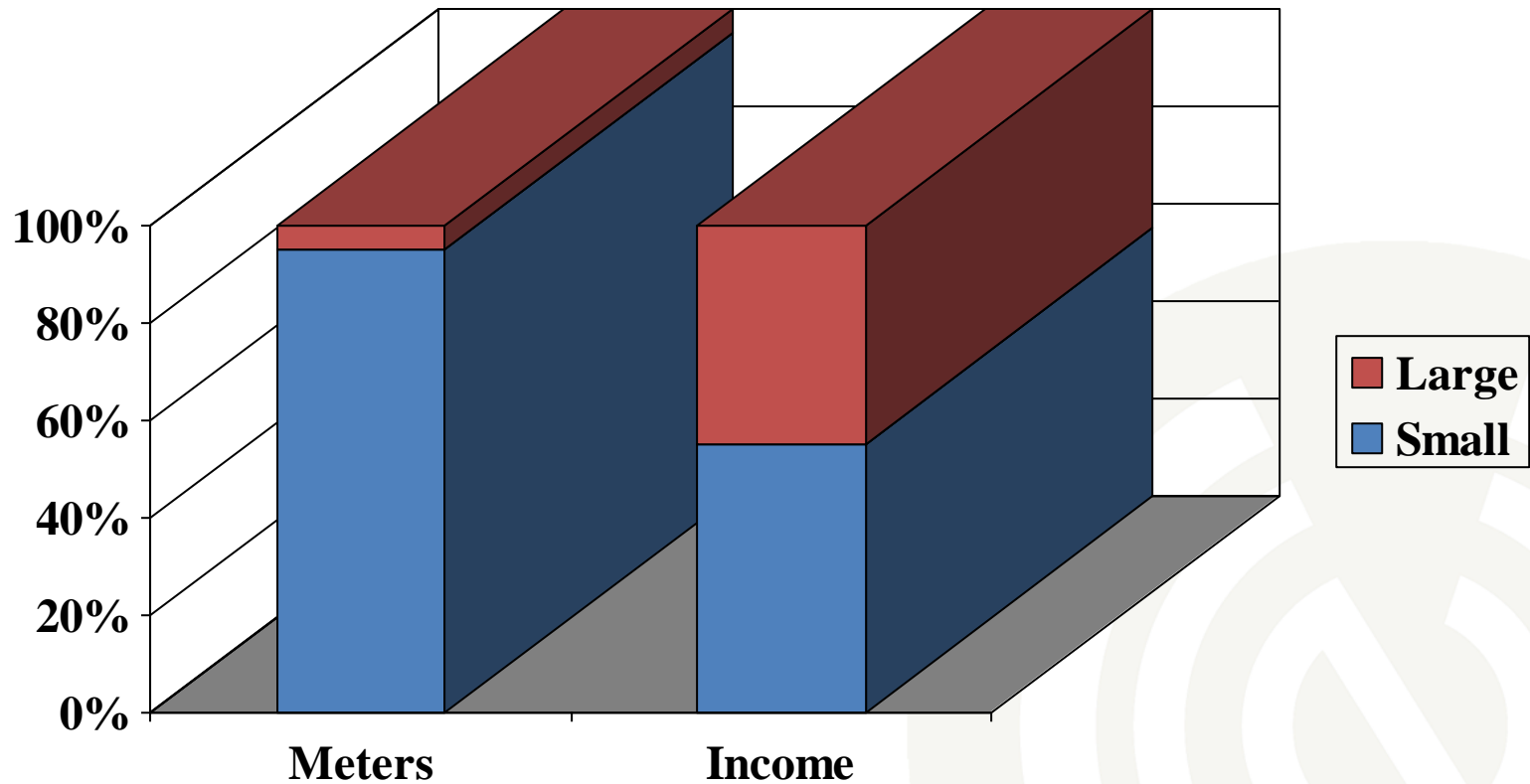


# Large Meter Installation

- ***Use of strainer strongly recommended!***
  - **Corrects velocity profile**
  - **Protects turbine from debris**
- ***No strainer installed***
  - **Risk turbine damage**
  - **Need 6-10 (Estimated Pipe Diameters) E.P.D. upstream of meter**
  - **Test Tee at least 2 E.P.D. downstream of meter on turbines.**



# Meters vs. Revenue

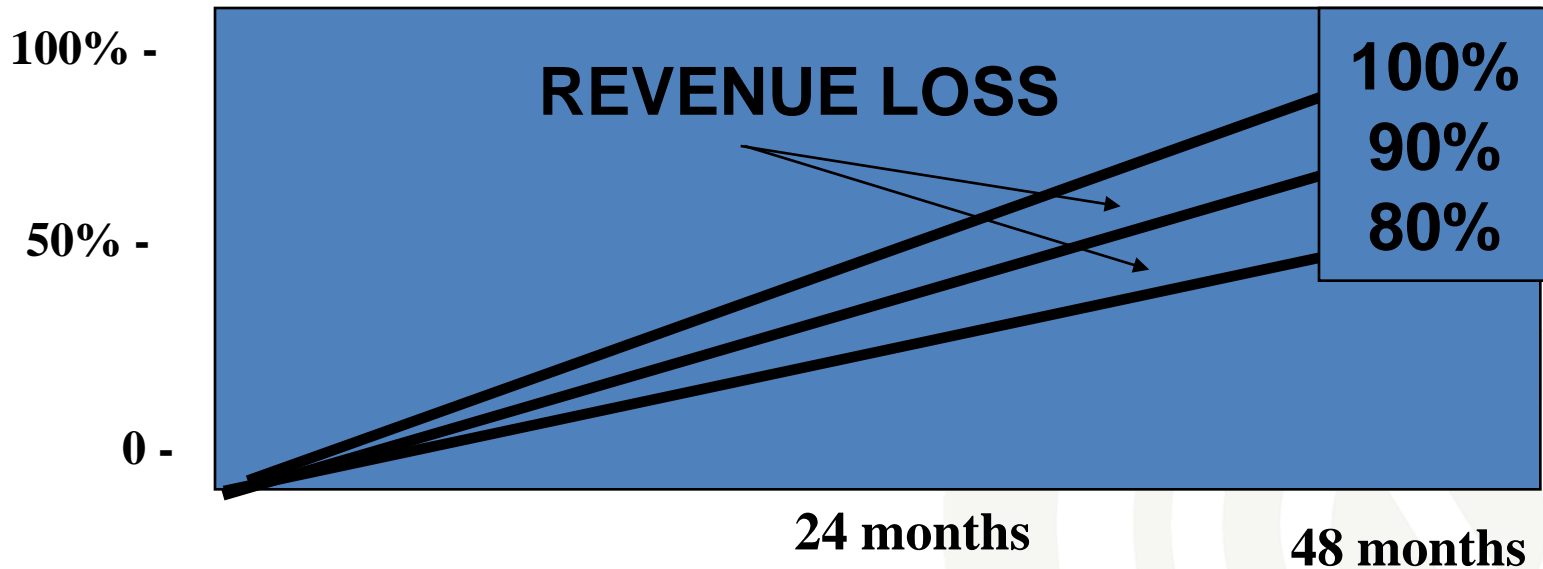




**Is your utility  
getting all  
the revenue  
it's entitled to?**

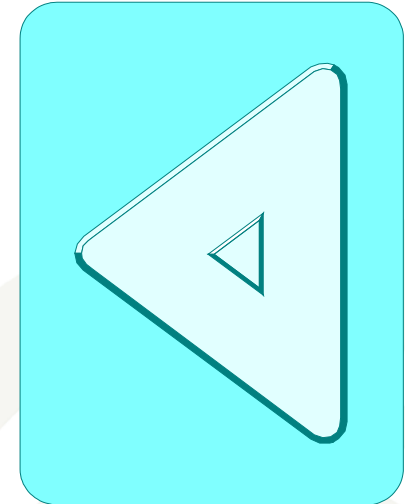
# The Reality

In most water systems, the reality is that their large meters are operating at 80% to 90% accuracy.

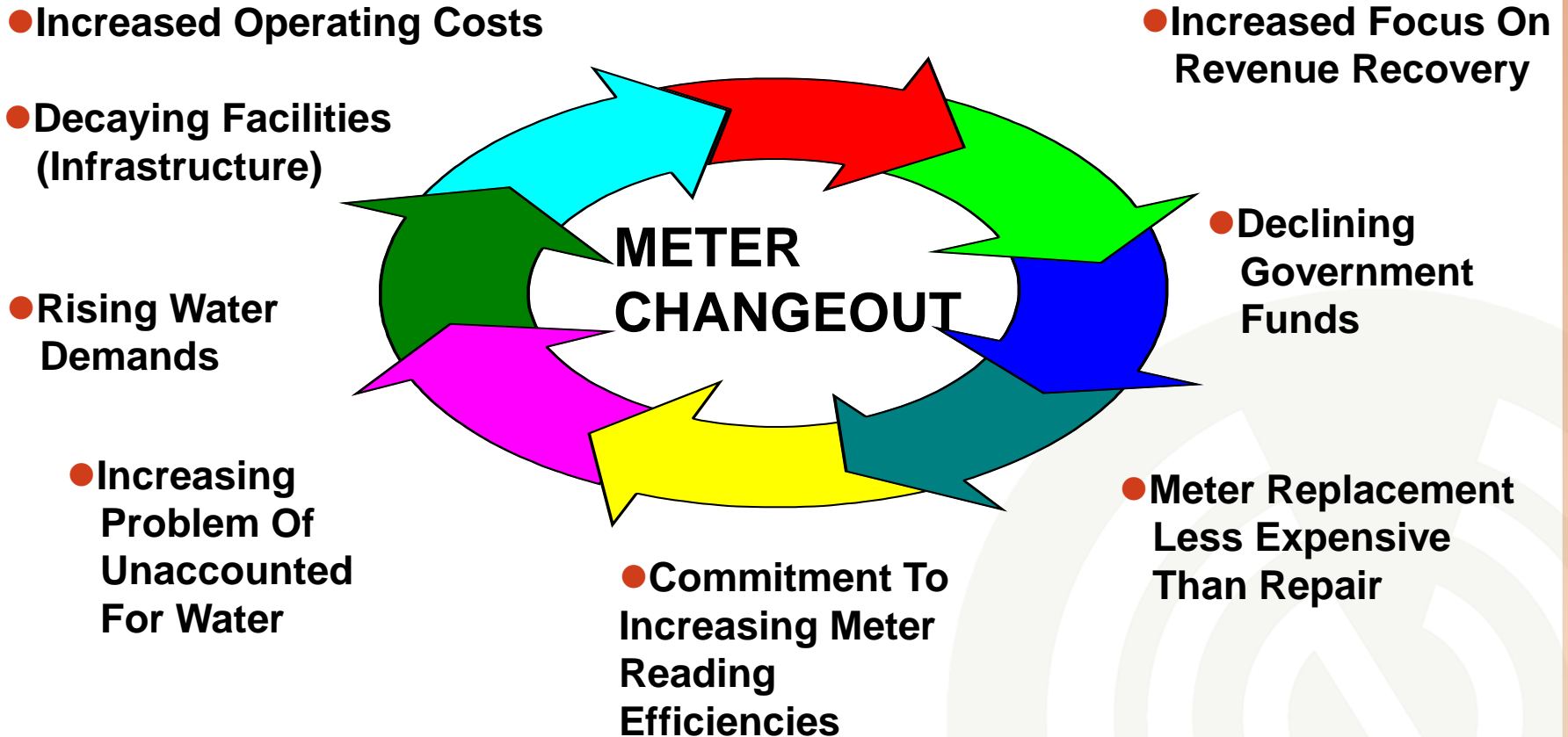




# WHY SHOULD YOU BE CONCERNED ABOUT WATER AND REVENUE LOSSES?

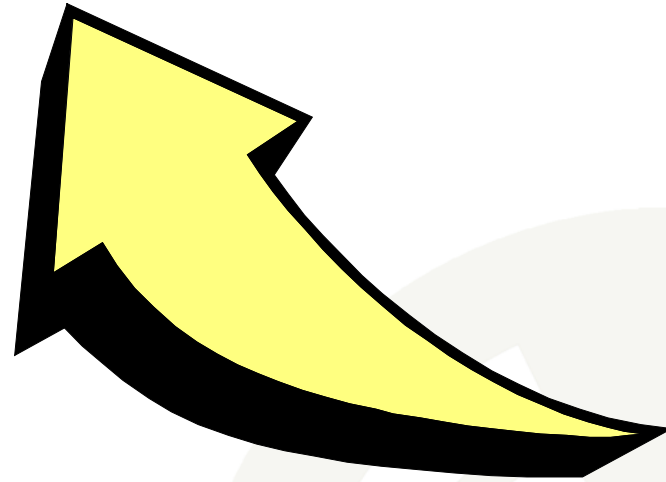


# The Market Drivers

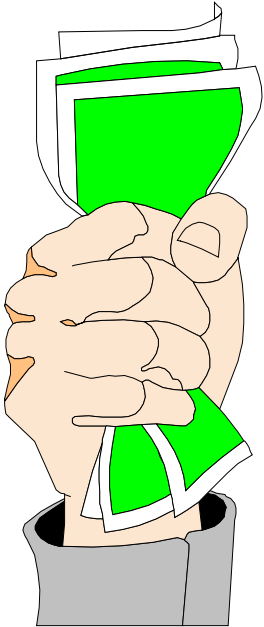


# How Is This Revenue Lost?

- **Meter Failures**
- **Meter Inaccuracies**
- **Misapplication**
- **Sizing**
- **Undetected Leaks**
- **Theft**



# Large Meter Revenue



- **Large meters = Large Revenue**
- **You can't afford to have them running inaccurately**

# Solution

- **Inaccuracies**
  - Annual tests
  - Proper meter for the application
- **Leaks and Low Flow loss**
  - Profile meter flow rate
  - Proper meter sizing
- **Failure**
  - Specify strainers
- **Theft and Un-metered**
  - Fire service meters
  - Distribution meters





# Maintenance Programs

## *Options*

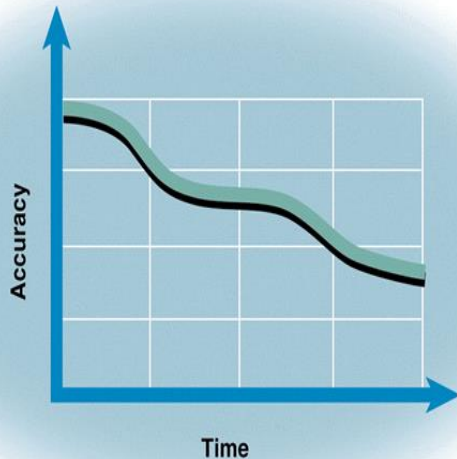
- **UME Replacement Program**
- **Utility does all testing and repairs**
- **Replace entire meter**
- **Hire outside company**

# UME Replacement Program

**Easily maximizes revenue at large meter sites**

- **Cost Effective**
- **Meter repaired quickly – little down time for customer**
- **“New” UME’s have new moving parts**
  - **No-Lead Alloy material**
  - **ANSI NSF 61**
  - **Tested to new meter standards of + / - 1.5%**
  - **Shipped with test tag**
- **Install the “New” UME and keep the old or defective UME for rebuilding.**
- **Available on HP Turbines, TRU/FLO Compounds, HP Fire Service, and HP Protectus III meters**

# Water Meters Lose Accuracy Over Time



***Results:***  
**lost revenue for the utility**  
**OR**  
**higher rates to recover losses**

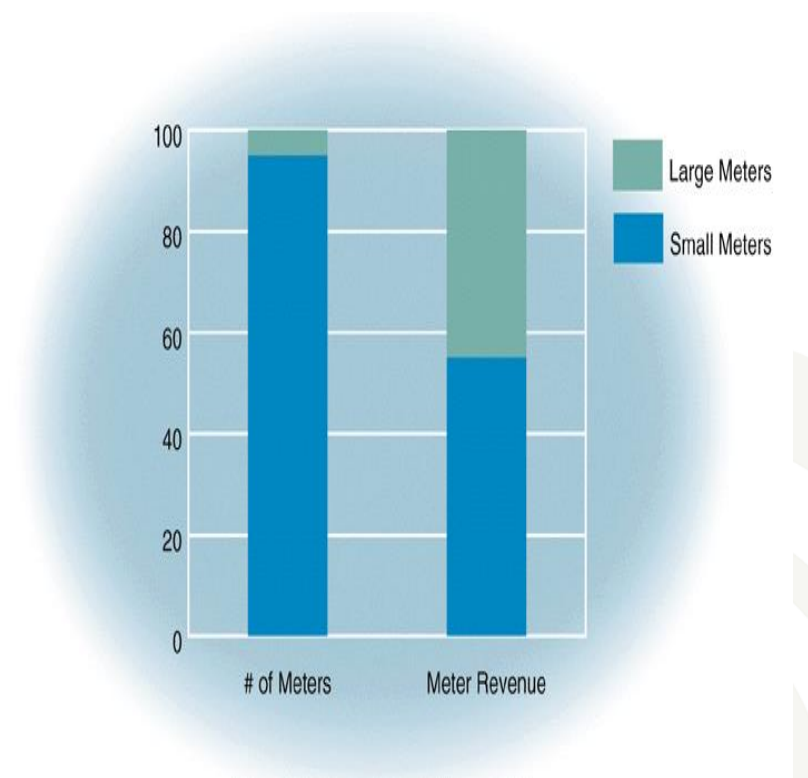
# But, which meters are losing money?



# “Biggest Bang for the Buck”

***Focus on the Commercial and Industrial Meters***  
Often, less than 5% of a utility’s meters generate more than 40% of the revenue

	C&I Accounts	C&I % Sales
Hartford, CT	6%	54%
Springfield, MA	8%	57%

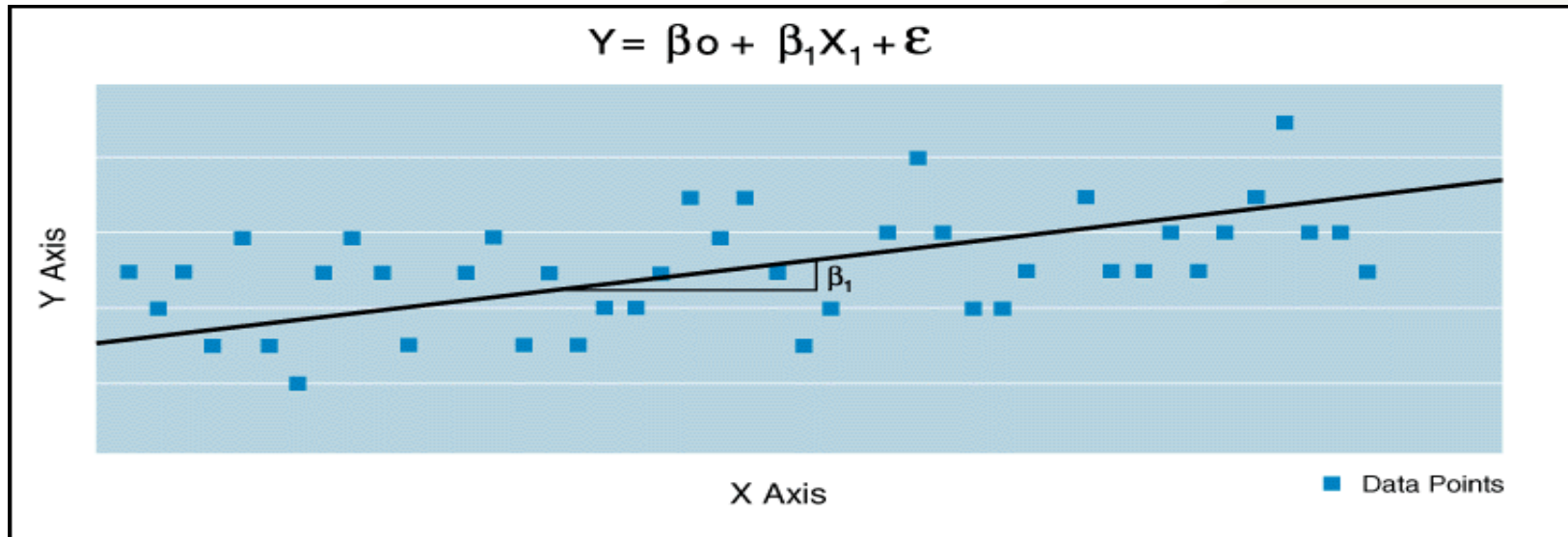




# Innovative Way to Maximize Cash-flow

## *SEER™ Software*

- Based on over 10,000 large meter tests
- Multiple linear regression
- Developed and patented by Neptune



# SEER™ Inputs

Replacement Costs

**Data Entry - PATENT PENDING**

**Data Entry**

<b>Meter Data</b>	<b>Sample City</b>		<b>Replacement Cost</b>	
	101 Atlantic Blvd.		<b>Meter Cost:</b>	\$2,100.00
<b>ID Number:</b>	82-8769900		<b>Strainer Cost:</b>	\$435.00
<b>Meter Serial No:</b>	15980768		<b>Installation Cost:</b>	\$900.00
<b>Meter Age:</b>	25		<b>Test/Repair Cost:</b>	\$0.00
<b>Annual Meter Revenue:</b>	\$15,000.00		<b>Total Cost:</b>	\$3,435.00
<b>Meter Type:</b>	Compound		<b>Results</b>	
<b>Meter Manufacturer:</b>	Hersey		<b>Predicted Accuracy:</b>	76.56
<b>Meter Size:</b>	4"		<b>Annual Potential Gain:</b>	\$4,592.48
<b>Maintenance History:</b>	Average		<b>Pay Back In Years:</b>	0.75
<b>Meter Volume Usage:</b>	Average		<b>Calculate</b>	

Meter Data

Replacement Cost

Results

Results

# SEER™ Logic

## Inputs

Age  
Size  
Type  
Manufacturer  
Usage Volume  
Maintenance History

Annual Revenue

Replacement Cost

**Regression Model**

## Outputs

Meter Accuracy

Revenue Gain

Payback

# SEER™ Logic

## Inputs

25 yrs

4"

Compound

Hersey

Average

Average

\$15,000.00 / yr

\$3,435.00

**Regression Model**

## Outputs

76.56%

\$4,592.48

0.75 yrs

# SEER Report

**View SEER-96** [Icons] 1 of 1 [Navigation] 83% [Zoom] Total:2 100% 2 of 2

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Friday, May 07, 1999 Page No: 1  
 9:05:43 AM

**Sample City**

---

ADDRESS <u>101 Atlantic Blvd.</u>	ANNUAL METER REVENUE <u>\$10,000.00</u>	
ID NUMBER <u>82-3769900</u>	REPLACEMENT METER COST <u>1,620.00</u>	
METER SERIAL # <u>15980768</u>	REPLACEMENT STRAINER COST <u>330.00</u>	
METER AGE <u>23</u>	INSTALLATION COST <u>600.00</u>	
METER MANUFACTURER <u>Hersey</u>	TEST/REPAIR COST <u>0.00</u>	
METER SIZE <u>4"</u>	TOTAL COST <u>2,550.00</u>	
METER TYPE <u>Compound</u>		

PREDICTED ACCURACY 76.56 POTENTIAL ANNUAL GAIN 3,061.63 PAY BACK IN YRS .83

---

ADDRESS <u>123 Ventnor</u>	ANNUAL METER REVENUE <u>\$15,000.00</u>	
ID NUMBER <u>56-9876890</u>	REPLACEMENT METER COST <u>1,125.00</u>	
METER SERIAL # <u>26787689</u>	REPLACEMENT STRAINER COST <u>250.00</u>	
METER AGE <u>20</u>	INSTALLATION COST <u>450.00</u>	
METER MANUFACTURER <u>Neptune/Schlumberger</u>	TEST/REPAIR COST <u>0.00</u>	
METER SIZE <u>3"</u>	TOTAL COST <u>1,825.00</u>	
METER TYPE <u>Compound</u>		

PREDICTED ACCURACY 94.00 POTENTIAL ANNUAL GAIN 937.43 PAY BACK IN YRS 1.91

TOTAL REPLACEMENT METER COST	<b>\$2,745.00</b>
TOTAL REPLACEMENT STRAINER COST	<b>\$580.00</b>
TOTAL INSTALLATION COST	<b>\$1,050.00</b>
TOTAL TEST/REPAIR COST	<b>\$0.00</b>
<b>TOTAL ALL COST</b>	<b>\$4,375.00</b>

TOTAL METER REVENUE	<b>\$25,000.00</b>
TOTAL POTENTIAL GAIN	<b>\$4,019.10</b>
TOTAL PAYBACK IN YRS	<b>1.09</b>



# SEER™ Pinpoints Revenue Loss

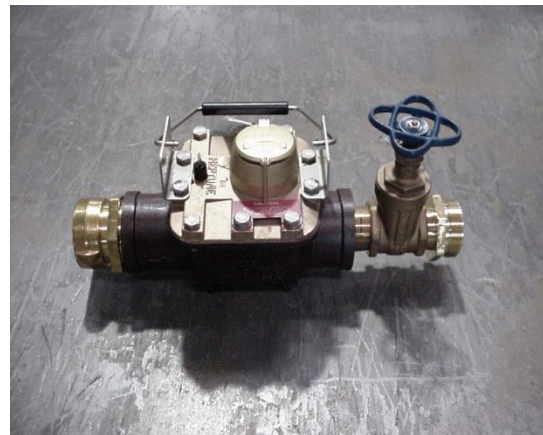
**SEER™ Software**  
Identifies which meters  
need attention

Establishes priorities  
based on revenue gain  
and payback

Allows utilities to  
implement targeted  
revenue enhancement  
programs



# Large Meter Testing



## **Factors to Consider:**

- **AWWA recommends on-site testing of large meters on a regular basis**
- **Cost to remove and transport**
- **Flow conditions are different**
- **Liability if meter is contested**
- **Benefit to cost ratio is easily determined**

<b>Meter Size (inches)</b>	<b>Years between Tests</b>
<b>5/8</b>	<b>10</b>
<b>3/4</b>	<b>8</b>
<b>1</b>	<b>6</b>
<b>1 1/2</b>	<b>4</b>
<b>2</b>	<b>4</b>
<b>3</b>	<b>3</b>
<b>4</b>	<b>2</b>
<b>6 +</b>	<b>1</b>

# Testing Methods

- Accuracy is determined using a point of reference:
- Common points of reference:
  - Volumetric
    - calibrated tank
  - Gravimetric
    - weight scale
  - Master Meter(s)
    - Most Common for large meters
    - known good meter(s)



# Testing Methods

- **Meter Testers**
  - Master Meter (volume to volume)
    - Typical meter tester sizes 3" and 4"
- **Things to Remember**
  - Meter testers cannot test the full range of a meter
  - Provides a snap shot only
  - Start at low flows, then medium, and high flow rates
  - If a test fails, repeat it to verify result.
  - Ensure and verify meter can be isolated
  - Cavitation (maintain 20-30 psi at tester)
  - Meter Tester is not 100% accurate at all flow rates.
  - Calibration certificate

# Testing Methods

- **Meter Characteristics - PD**

- PD meters typically register 100% +/-1.5% or they fail
- Exception is if the PD meter average flow rate exceeds
- 50% of its rated flow.
- Problem: Leak – seal rings (all), valve (compound and
- FS compound)
- Premature wear

- **Meter Characteristics – Turbine**

- Turbines wear on low flow – noticeable through
- crossover
- Turbines accuracy improve with increase in flow rate

# Testing - Error and Uncertainty

- Any accuracy test is subject to error.
- The goal is to minimize the error and estimate its value.
  - Error: the difference between the true value and the measured value.
  - Uncertainty is an estimate of the error value.
    - Eg: Accuracy = 100.5% +/- 0.25% (95% confidence)
- Sources of Error on test:
  - **Reading resolution of meter**
  - **Reading resolution of tank/test unit**
  - **Human error**
  - **Poor flow profile**

$$TOTAL\ ERROR = \sqrt{E_1^2 + E_2^2 + E_3^2 + E_4^2 + \dots}$$

## Portable Field Testing Equipment

- Conduct Field testing with Test meter in location where it is being used
- Accuracy Testing - Site meter with a known test meter
- Water runs through the site meter and then through the test meter



# Meter Site Survey

- Document Site Survey information along with Meter Test data
- Establish a meter history book to provide more accurate information on most valuable meters
- Analysis if the existing meter Flow characteristics matches to Commercial Business User characteristics

Field Service Division  
Site Survey  
City of Belpre

**Neptune Equipment**

Survey Completed by : Ray Schwarz      Date: 5/3/06      Photo #: 1

Name: Kraton Industries  
Address: 2419 Rt. 618  
Meter Size : 4"  
Age: 2000 (5)  
Meter Length: 20"  
Pin or Inside Set: Vault  
Inlet Valves: Yes  
Backflow Prevention: Yes  
Plumbing Material: Cast Iron spacers or black pipe

Meter Type: Neptune Compound  
Serial #:  
Strainer: None  
Usable length of pipe: 18-25"  
Outlet Valves: Yes  
By-Pass: Yes

Conditions: Meter located along side the road, large area to work, Vault lid has 18" cast iron lid with a 3'x5' lid that can be removed. Used a repair clamp to replace the previous meter. Spools were not used when replacing previous meters.

Other Comments: Water usage has dropped since the Business has been using non-potable water from nearby stream. Cooling system no longer using City water.

Recommend an UME Replacement

Techs needed  
Hours to compete





# Maintenance/Testing

- Testing should be based more on meters consumption history
- Perform at least 3 flows per meter. Start at the low flow
- A minimum of one sweep hand
- A poor test result should be repeatable
- In field calibration can be performed on some meters +/- 3% to 5%
- Spare Measuring Elements will allow for minimal customer disruption.
- Verify isolation valve closure
- Use calibration certificate of tester
- Clean Strainer



# Thank you