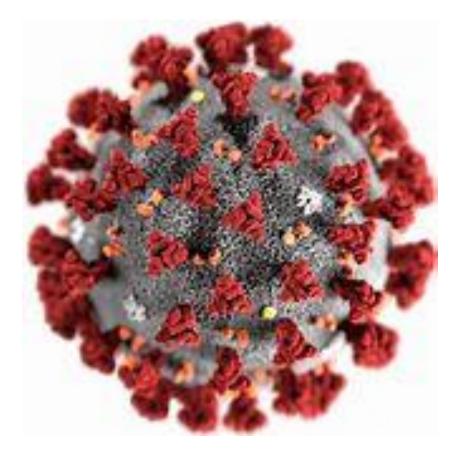
Lake Erie Users Group Webinar

February 9, 2021 Andrew Barienbrock



COVID-19 Pandemic





COVID -19

- Currently not thought to be a threat of contamination to a water supply
- Bigger concern is workforce issues.
- What does your contingency plan say about absence of an operator?
 - Discuss backing up with neighboring utilities
 - WARN
 - Consider sheltering workers who are not ill at the plant.



COVID – 19 Resources

- Ohio's website: <u>www.coronavirus.ohio.gov</u>
- Ohio EPA DSW: <u>https://www.epa.state.oh.us/dsw/covid19</u>
- Ohio EPA DDAGW: <u>https://www.epa.state.oh.us/ddagw/covid19</u>
- COVID-19 regulatory flexibility has ended.
 - Operators should have returned to reporting minimum staffing times in September 2020.



COVID-19

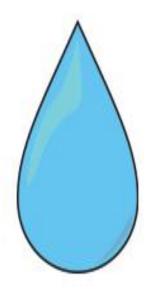
- May and November 2020 exams were canceled.
 - Refunds were issued.
 - We will not be holding paper and pencil examinations in May 2021. We will continue to monitor the COVID-19 situation.
- Exams are available through Ohio's thirdparty testing provider the Associations of Boards of Certification (ABC).



COVID -19

- Renewals Operators whose certificates were due to expire on December 31, 2020 have until July 1, 2021 based on legislation signed by the Governor.
- No plans to reduce the number of hours required.
- Ohio EPA encouraged operators to complete the renewal process on time and are still encouraging operators to get renewals done.
- The major training providers have moved to online or correspondence courses
- Legislation did not change any other provisions in the rules.





THANKFUL FOR PROFESSIONAL WATER AND WASTEWATER OPERATORS



THE UNSUNG HEROES PROTECTING THE ENVIRONMENT AND KEEPING YOUR WATER CLEAN AND SAFE 24/7!

#NOTALLHEROESWEARCAPES



Operations, Resiliency, and Certification Section

Andrew Barienbrock	Environmental Manager	
Maria Lucente	Environmental Specialist 3	Developing Inspector Training, District Oversight, Reclassifications, Technical Assistance, Emergency Response and Sanitary Survey Auditing
Carrie Winger	Environmental Specialist 2	Operator of Record notifications, Technical Assistance, Sanitary Survey Auditing
Kevin Swiadek	Environmental Specialist 2	Security, Contingency Planning, Emergency Response Planning, Operator Notifications and Enforcement
Josh Legg	Environmental Supervisor/Acting Manager SE District DDAGW	Operator Certification
Vanessa Consolo	Environmental Specialist 2	Contact Hours, Advisory Council, eBusiness and application processing
Colt Bush (starts next Tuesday)	Environmental Specialist 2	Contact Hours, eBusiness, ACHTP Program, and application processing
Deidra Davis	Administrative Professional 2	Operator Certification, Exams

Ohio Environmental Protection Agency

Electronic submittals

- Accepting electronic submittals for all necessary paperwork. Send emails to <u>opcert@epa.ohio.gov</u>
 - OIT Forms
 - Signed Applications
 - Class IV exams
 - Contract Operator Forms
- Electronic payments expedite processing!



eBusiness Center

- New login process (11/6/2020)
 <u>OH|ID</u>
 - Must use Microsoft Edge 💽 or Google Chrome 🤇
- All ebiz users received an email with directions in November of 2020
- <u>Video</u>
- Written instructions





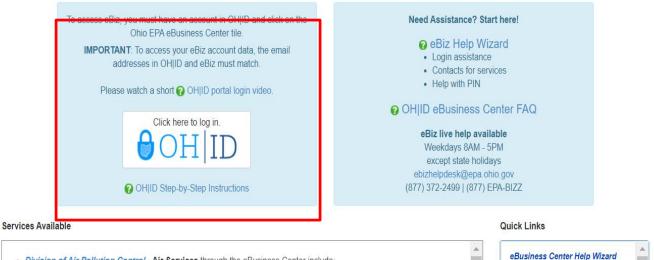
eBusiness Center

Ohio EPA's eBusiness Center (eBiz) is a secure portal for online business services. eBiz is the entry point for our customers to electronically complete and file reports, make payments and submit permit and grant applications. See below for a complete list of services offered.

New State of Ohio OHIID portal (OHIID) login process as of November 6, 2020.



Do not use Microsoft Internet Explorer - eBiz is supported in Google Chrome and Microsoft Edge.



• Division of Air Pollution Control - Air Services through the eBusiness Center include:

- permit applications;
- permit-related reporting;
- annual emissions reporting;
- · asbestos certification, licensing and training applications;

Ohio Environmental Protection Agency

Having problems using eBusiness

Center? Use this online tool to get

help with PIN, login, and other

common issues

⊖OH|ID

SECURITY DEVELOPERS HELP

MANAGE OH|ID ACCOUNT

Secure access to State of Ohio services

OH|ID provides users with a more secure and private experience during online interactions with State of Ohio programs. Users with an OH|ID account can access multiple State applications by only entering their username and password once.

Create OH ID Account

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FORGOT YOUR USER ID?		
Password		
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ORGOT PASSWORD?		
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Suffix (optional)				
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Profile Information

Username Guidelines:

- Must have at least 6 and no more than 64 characters in length
- Username cannot start or end in a special character
- Username cannot contain only numbers
- The following are valid characters that can be used in an OH|ID username:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Select special characters (. _ @) Note: No other special characters are permitted

Pick a User ID



Password Guidelines:

- Must have at least 8 and no more than 30 characters in length
- Must contain 1 character from each of the following categories:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - o Special characters (!\$#.,%@~^&*_-+=><(){}[]%'";:\/?')</p>
- Cannot include your first name, last name, username, or OH|ID
 - Example: If your name or username is John Smith, your password cannot

contain "John" or "Smith"



Terms and Conditions

In order to proceed with this request, you must agree to the following terms and conditions.

By clicking "I Agree" and creating an OH|ID Citizen, Business, or Workforce profile you consent to use electronic signatures with the State of Ohio and receive communications in electronic form.

If you use this site, you are responsible for maintaining the confidentiality of your OH|ID account(s) and password(s) and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your OH|ID account(s) or password(s). The Ohio Department of Administrative Services reserves the right to refuse service, terminate accounts, remove or edit content, or cancel transactions.

□ I agree to the terms and conditions

Verification Question

Bee, chin, ankle, leg and dog: how many body parts in the list?

Cancel

Create Account



∂OH|ID

SECURITY DEVELOPERS

MANAGE OH|ID ACCOUNT

HELP

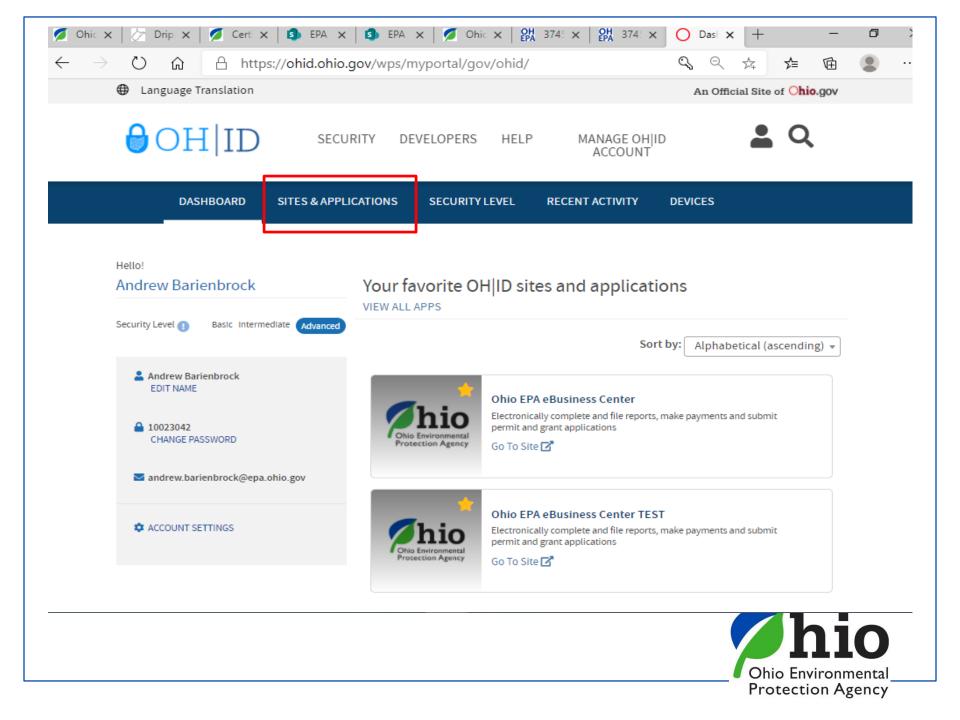


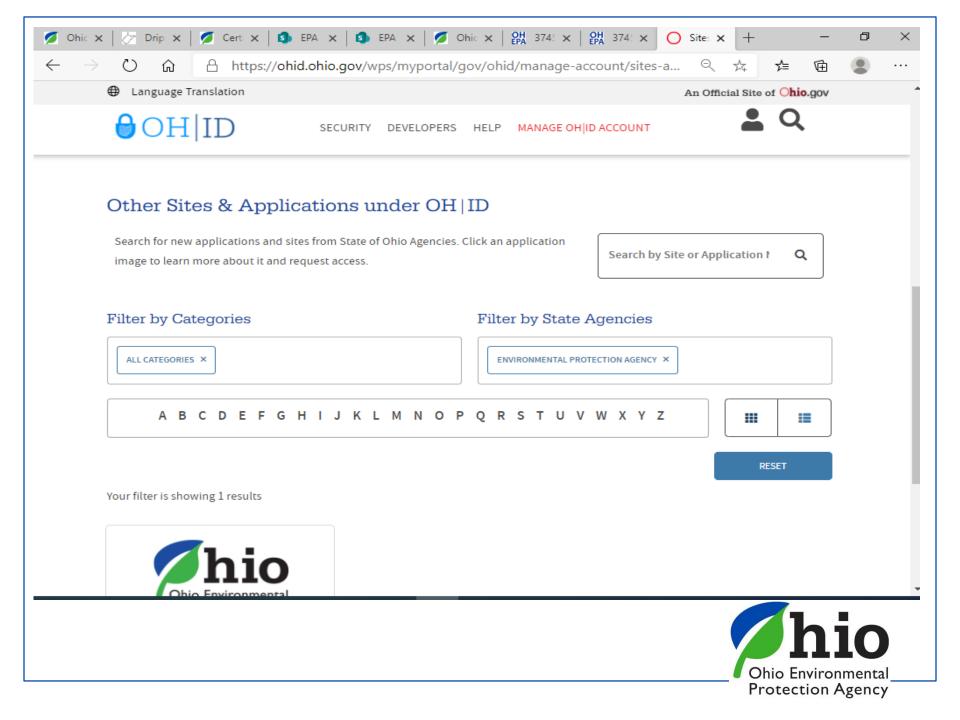
Secure access to State of Ohio services

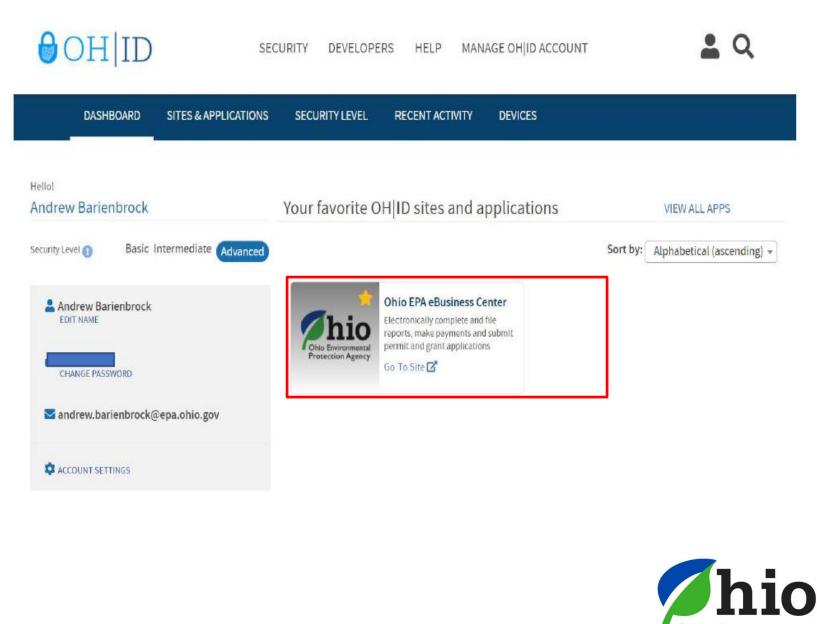
OH|ID provides users with a more secure and private experience during online interactions with State of Ohio programs. Users with an OH|ID account can access multiple State applications by only entering their username and password once.

Create OH ID Account

User ID	
FORGOT YOUR USER ID?	
Password	
FORGOT PASSWORD?	<i><i>w</i></i>
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Ohio Environmental Protection Agency



< BACK TO SITES & APPLICATIONS



Ohio EPA eBusiness Center

State Agencies, Environmental Protection Agency

Electronically complete and file reports, make payments and submit permit and grant applications

LAUNCH

UNSUBSCRIBE FROM APPLICATION GROUP 文



Account Information

Associated Accounts

The eBusiness Center (eBiz) account(s) listed below have the same primary email address as your account in OH|ID. To use or deactivate an account, you must provide the eBiz password.

Please choose an action for an account to proceed:

Use this account: Select this option to proceed to the eBiz home page using the selected account's privileges and associations. If only one account is listed, you will not see this screen again and will go directly to the eBiz home screen after logging into OH|ID. If you have more than one associated account, you will see this screen each time you navigate to eBiz.

Deactivate: If you have more than one associated account, you may deactivate any that are no longer in use. Please consider the following:

- We strongly advise that you review the account's service permissions and account history before you deactivate it. You can do so using the "use this account" action described above.
- You will no longer have access to any account history or data associated with the account once it is deactivated.

If you do not see your account listed, OR you see an account that you do not think is yours, please contact us.

Need help? eBusiness Center Help Desk: (877) 372-2499 | ebizhelpdesk@epa.ohio.gov

eBusiness Center User ID	Account Holder	Actions
abarienb	Andrew BARIENBROCK	Actions -
TP410350	Andy Barienbrock	\varTheta Use this account
	,	🔀 Deactivate





eBusiness Center

Business Home My Account 🔻

🗶 Welcome to the Ohio EPA eBusiness Center

Available Services (What is this?)				
Service	Action	Status	Facilities	Delegations
Air Services	Request	Inactive	view/edit	
Asbestos Services		Inactive	view/edit	
Certified Operator Minimum Staffing Reporting		Active	view/edit	
Conference and Events Registration	Request	Inactive	view/edit	
Division of Surface Water Credible Data	Request	Inactive	view/edit	
Division of Surface Water NPDES Permit Applications (STREAMS)		Inactive		
DMWM License and Registration Service		Inactive	view/edit	
DMWM Solid Waste/Cⅅ Disposal Fees (Submit Report)	Request	Inactive	view/edit	
DSW 401 Certification and Isolated Wetlands Permit		Inactive	view/edit	
e-Discharge Monitoring Reports (eDMR)	Request	Inactive	view/edit	
e-Drinking Water Reports	Request	Inactive	view/edit	
Generic File Upload	Request	Inactive		
Hazardous Waste Report (eDRUMS)	Request	Inactive	view/edit	
OEEF Grant Service (No PIN Required)	Request	Inactive		
Pay Ohio EPA Fees Online	Request	Inactive	view/edit	
Water/Wastewater Exam Providers	Request	Inactive		
Water/Wastewater Operators	Request	Inactive		
Water/Wastewater Training Providers	Request	Inactive		

My Tasks (1)			
Name 🔻	Status 🔻	Created 🔻	Action
View current PIN request	Pending	04/21/2015 11:37:19	hide delete

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abarienb

Need Help? Click this box

for assistance.

← → C 🌔 ebiz.epa.ohio.gov/portal/Home.po

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eBusiness Center

eBusiness Home My Account 🔻



Welcome to the Ohio EPA eBusiness Center



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Available Services (What is this?)				
Service	Action	Status	Facilities	Delegations
Air Services	Request	Inactive	view/edit	
Asbestos Services		Inactive	view/edit	
Certified Operator Minimum Staffing Reporting		Active	view/edit	
Conference and Events Registration	Request	Inactive	view/edit	
Division of Surface Water Credible Data	Request	Inactive	view/edit	
Division of Surface Water NPDES Permit Applications (STREAMS)		Active		
DMWM Compliance	Request	Inactive	view/edit	
DMWM License and Registration Service		Inactive	view/edit	
DMWM Solid Waste/Cⅅ Disposal Fees (Submit Report)	Request	Inactive	view/edit	
DSW 401 Certification and Isolated Wetlands Permit		Inactive	view/edit	
e-Discharge Monitoring Reports (eDMR)	Request	Inactive	view/edit	
e-Drinking Water Reports	Deactivate	Active	view/edit	view/edit
Generic File Upload	Request	Inactive		
Hazardous Waste Report (eDRUMS)	Request	Inactive	view/edit	
OEEF Grant Service (No PIN Required)	Request	Inactive		
Pay Ohio EPA Fees Online	Request	Inactive	view/edit	



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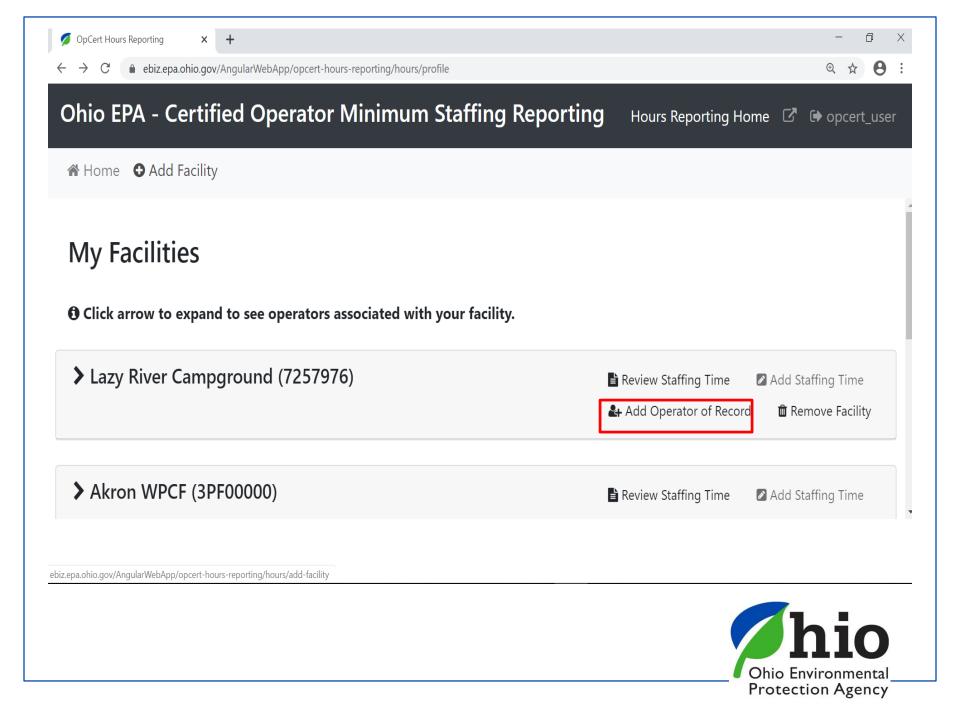
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Ohio Environmental_ Protection Agency

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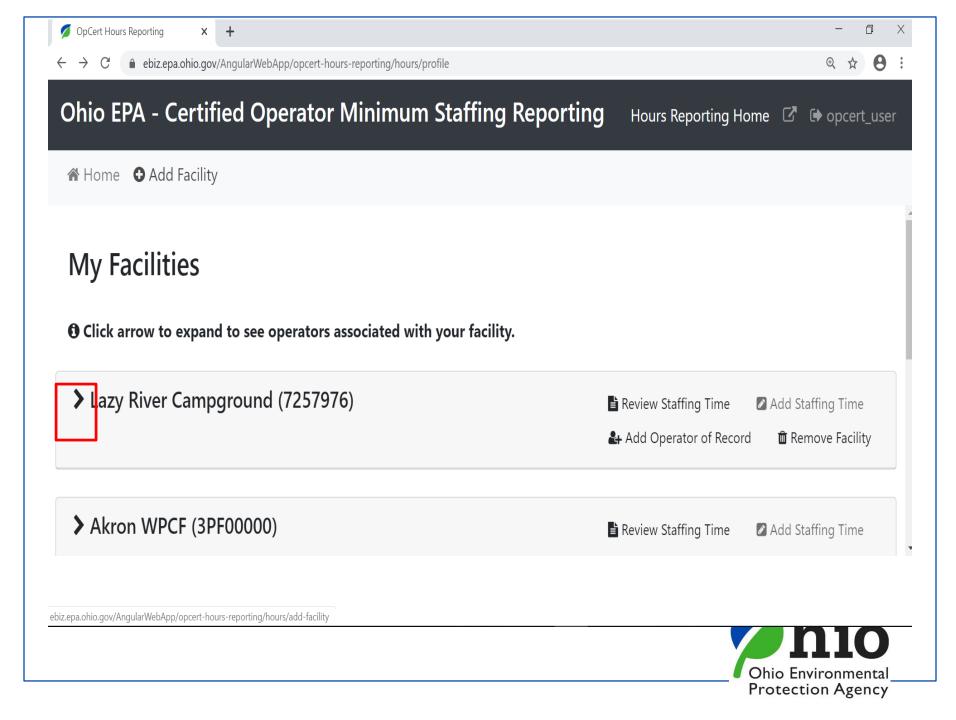
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¥ Home ● Add Facility	By transmitting this information using this Personal Identification Number (PIN), I certify that: (1) I have been authorized by Ohio EPA to use this PIN; (2) I am aware of and understand the requirements of my PIN Subscriber Agreement and it is my belief that I have complied with the terms of that agreement in all respects and am using this PIN in accordance with that Agreement; (3) I reviewed, or had the				
My Facilities	opportunity to review, the electronic version of the information, and I am transmitting the information knowingly; (4) I am without any reason to believe that the confidentiality of my PIN or security				
Click arrow to expand to see ope	questions has or may have been compromised now or at any time prior to this submission; and (5) I understand that I may be subject to civil and criminal liability for falsely certifying.				
Lazy River Campground (7)	I verify that I am the owner or an authorized representative of the facility owner. By signing this document, I acknowledge I, and the owner as applicable, have read and understand and will comply with the responsibilities of an operator of record, backup operator of record, a certified professional	g Time	& + Add Ope Í	rator of F	
Akron WPCF (3PF00000)	operator, and owner as described in Chapter 3745-7 of the Ohio Administrative Code. I understand that failure to adhere to these responsibilities may result in disciplinary action up to and including revocation of any certificate(s) I may hold and enforcement action against the facility.	g Time	& + Add Ope	rator of F	
e-DMR Test Facility 1 (9PXC)	Security Question: What color is red? Answer	g Time	🛃 Add Ope	rator of F Remove	
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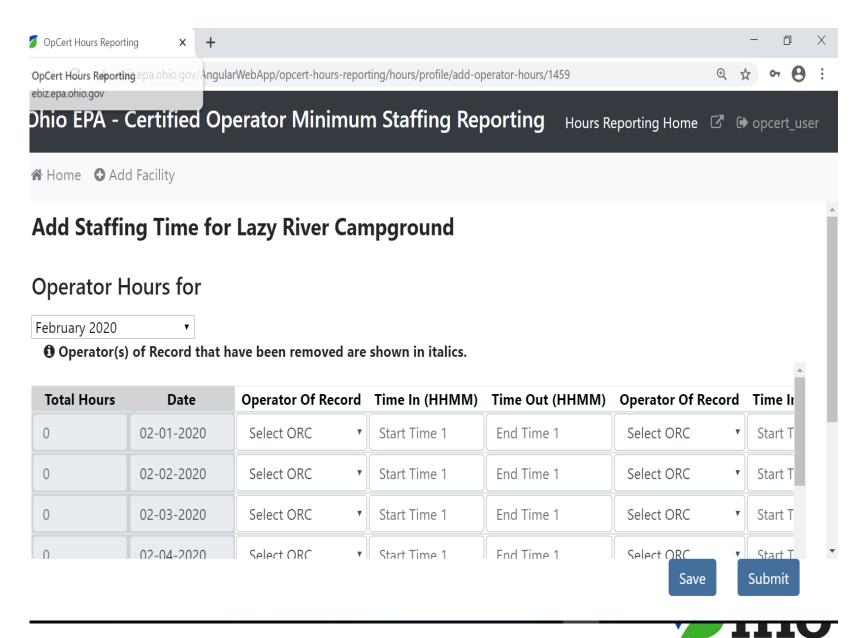
Ohio Environmental_ Protection Agency



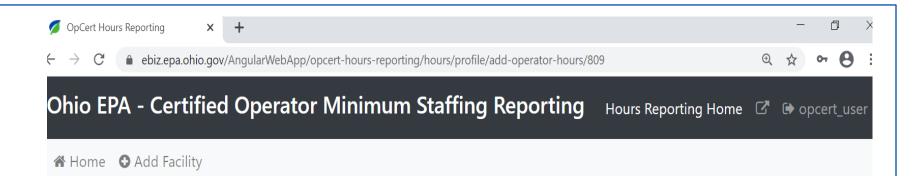
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My Facilities Click arrow to expand to see ope	opportunity to review, the electronic version of the information, and I am transmitting the information knowingly; (4) I am without any reason to believe that the confidentiality of my PIN or security questions has or may have been compromised now or at any time prior to this submission; and (5) I understand that I may be subject to civil and criminal liability for falsely certifying.		
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Akron WPCF (3PF00000)	operator, and owner as described in Chapter 3745-7 of the Ohio Administrative Code. I understand that failure to adhere to these responsibilities may result in disciplinary action up to and including revocation of any certificate(s) I may hold and enforcement action against the facility.	g Time	Add Operator of Record
	Security Question: What color is red?		
e-DMR Test Facility 1 (9PXC)	Answer	g Time	Add Operator of Record
	PIN:		
e-DMR Test Facility 2 (9GS)	PIN	g Time	Add Operator of Record
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		Oł	nio Environmental
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Click arrow to expand to see op	erators associated with your facility.		
• Lazy River Campground ((7257976)	Review Staffing Time	Add Staffing Time
Name	Core Person ID	Status	Actions
Tab Brewster	1132459	Active	Actions 🔻



Ohio Environmental Protection Agency



Add Staffing Time for e-DMR Test Facility 1

Operator Hours for

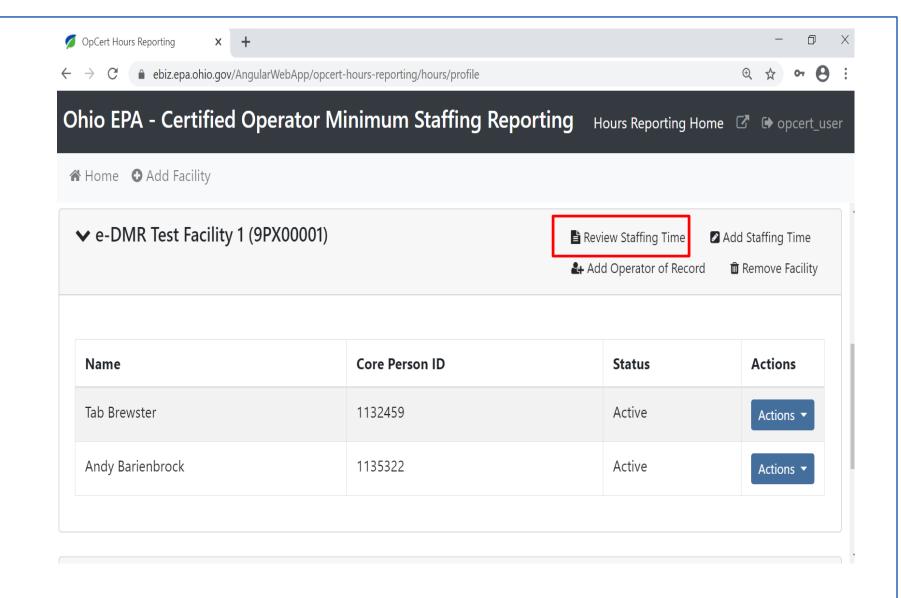
February 2020

Operator(s) of Record that have been removed are shown in italics.

Total Hours	Date	Collection Visit	Operator Of Record	Time In (HHMM)	Time Out (HHMM)	Operator
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4	02-03-2020	Andy Barienbı 🔻	Tab Brewster (11 🔹	0400	0700	Andy Ba
م port ID: 1965	02-04-2020	Select ORC 🔹	Andv Barienbroc 🔻	0200	1100 Save	Tab Brew Submit

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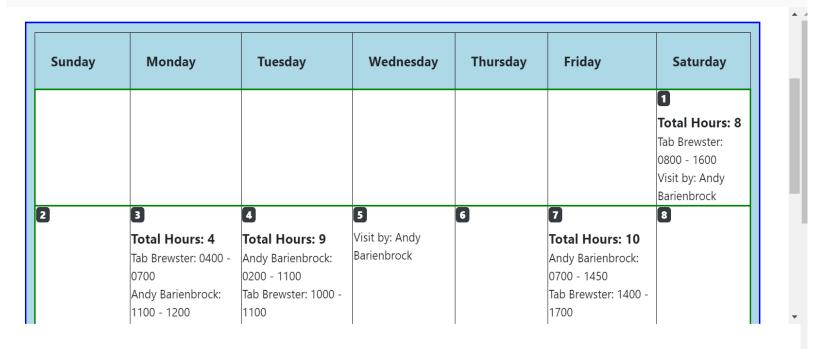




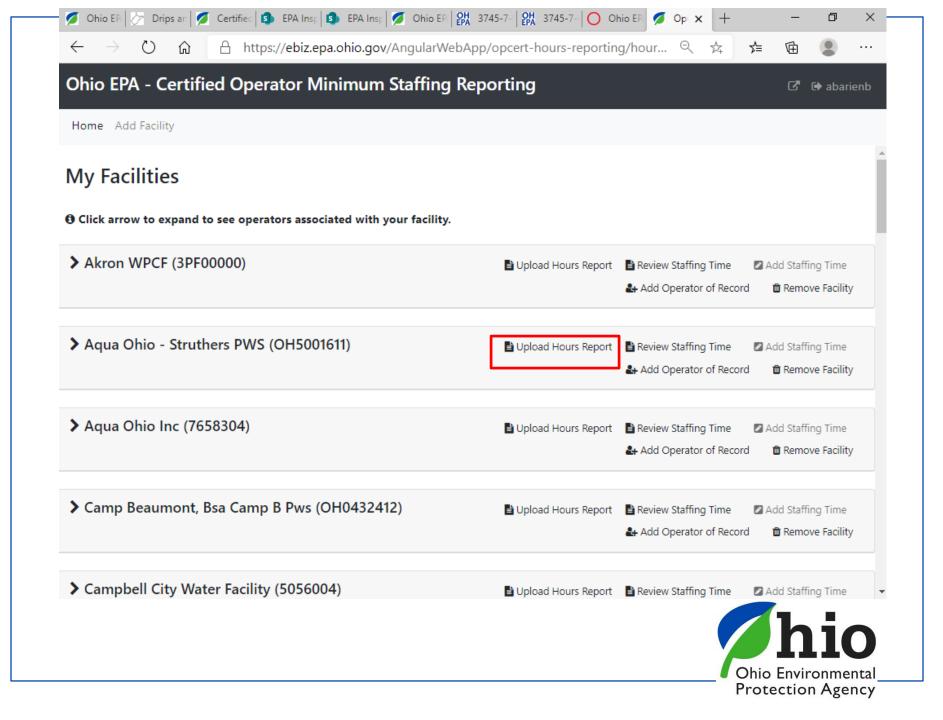


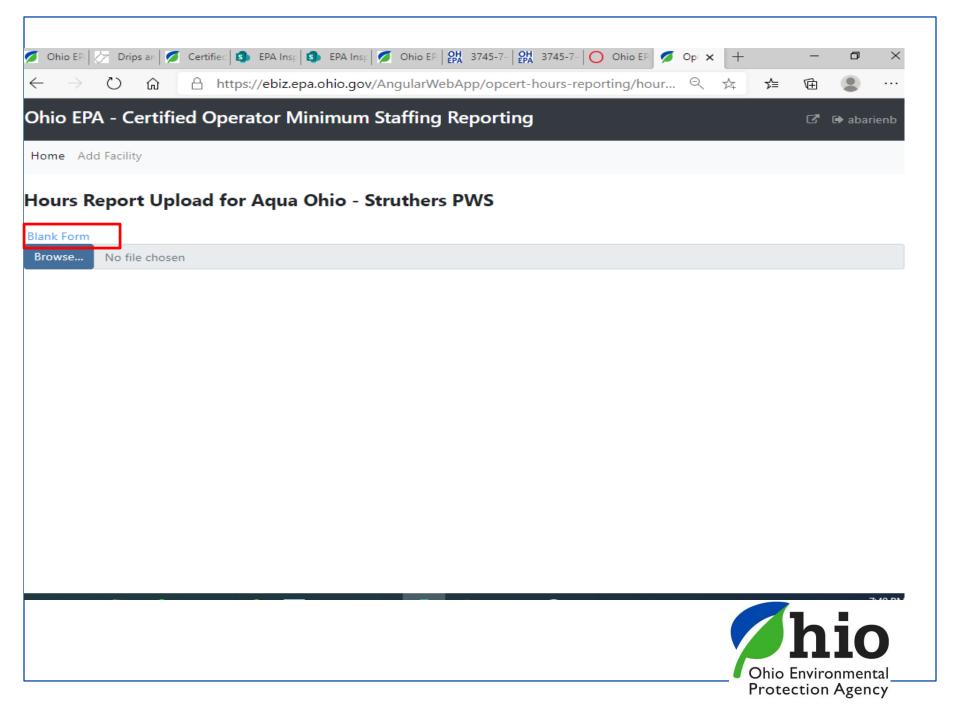


Add Facility







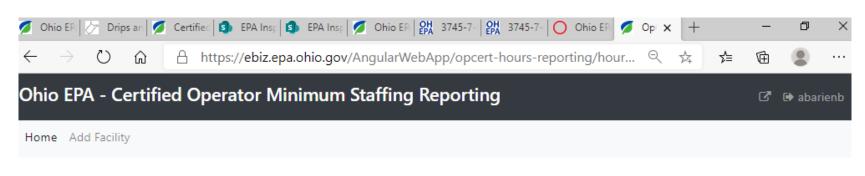


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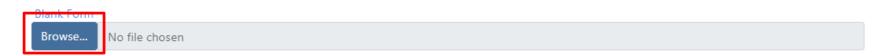


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				Full Name	Certification Number		
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Hours Report Upload for Aqua Ohio - Struthers PWS





As of 08/15/18 all certified operators are professionals!



- On <u>August 15, 2019</u>, the definition of operating experience changed:
- Operating experience
 - For applicants who <u>solely</u> have laboratory, pretreatment and engineering experience, can only use a maximum of 25% of the total operating experience requirement.



- Operating experience (Continued)
 - Collection and Distribution experience moved to the same provision as above when an operator is applying for a Wastewater Treatment or Water Supply Certificate.



OAC Rule 3745-7-03 and 04

- Distribution and Collection System staffing requirements:
 - **Class 1** visits to the Distribution/Collection system 3 days per week.
 - Class 2 visits to the Distribution/Collection system 5 days per week.



OAC Rule 3745-7-03 and 04 (Cont.)

- Visits must be documented in the log book.
- Visit is defined and can include performing routine sampling, maintenance, or observation.



- 3745-7-06 (Certification of professional operators)
 - All applicants for certification shall complete Ohio EPA's professional operator training course.
 - Class IV exam deadline (2 years from approval)



- 3745-7-09
 - Date and times of arrival and departure shall be recorded in military time.
 - Failure to document minimum staffing is evidence that minimum staffing requirements have not been met.



- Report minimum staffing times to the agency on a form approved by the Director
 - Began reporting in November 2018.
 - Guidance and youtube video for PWS.
 - Guidance for eDMR.
 - Better reporting mechanism has been developed.



- OAC Rule 3745-7-15
 - Renewal applications must be submitted electronically.
 - Due date for renewals is November 30th of the expiration year.
 - Grace period reduced to 6 months. June 30th.
 - All operators renewing must complete the Ohio EPA professional operator certification training course.



- OAC Rule 3745-7-21 (Contract Operator Rule)
 - As of September 15, 2018, must be approved by the Director prior to acting as the ORC.



Website Update

0	perator Contract Operators Training Provider Exam Information Advisory Council	Call the Operator Certification Hotline at 1-866-411
F	orms and Resources Career Information Contacts	OPCT (6728) or email us.
f	Access to any services, lists or forms you may need as an operator, or to become an operator, can be bound here. Use the eBusiness Center, to submit a variety of applications, access your profile, update contact information and pay fees online. IEW REQUIRED TRAINING : Starting Aug. 15, 2018, all applicants will need to review the Operator Certification Required Training document prior to submitting the Ohio EPA exam, third-party exam certification, reciprecity and renewal applications and Operator-in-Training forms.	WANT TO RECEIVE UPDATEG? Subscribe to the Operator Certification Mailing List DDAGW Site Links Select an item and click "Go" to navigate Go
→	 eBusiness Center 	
	Cartification	
	 Certification 	Public
	 Certification Operator-in-Training (OIT) 	DRINKING WATER
	 Operator-in-Training (OIT) 	DRINKING WATER



Website Update

New career

information tab

- Updated job boards.
- Improved veteran information and outreach.
- Provide links to apprenticeship, associate degrees and certificate programs.



Questions?

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