

Advances in Telemetry

{ Finding out what is really going on in your system

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- ⌘ Involved in telemetry design for over 30 years
- ⌘ Space, Air and Ground Telemetry
- ⌘ Lately focused on the telemetry for utilities in the Water, Wastewater, and Natural gas industries

Who am I

Telemetry is the wired or wireless transmission and reception of measured quantities for the purpose of remotely monitoring environmental conditions or equipment parameters. The term is also used in reference to the signals containing such data.

What is Telemetry?

SCADA (supervisory control and data acquisition) is a category of software application program for process control, the gathering of data in real time from remote locations in order to control equipment and conditions.

What is SCADA?

⌘ Plants

- ⌘ Where a PLC or large SCADA program reads status and controls the treatment process

⌘ Collections Systems

- ⌘ To get pump and overflow alarms, and system sizing and preventative maintenance information.

⌘ Distribution Systems

- ⌘ To maintain tank levels, monitor flows and pressures and detect leaks through the system.

Where do utilities use Telemetry and SCADA?

⌘ Alarms

- ⌘ Equipment Failures
- ⌘ Power Failures
- ⌘ Overflow avoidance
- ⌘ Leak detection

⌘ Operations

- ⌘ Tank Level controls
- ⌘ Water usage monitoring

⌘ Maintenance

- ⌘ Tracking pump and valve performance
- ⌘ Water loss tracking

Why Do I Need Telemetry?

↳ Wired

- ⌘ Usually in a plant
- ⌘ Ethernet, dial up phone lines and leased lines to remote sites
- ⌘ Landline phone dialers

↳ Wireless

- ⌘ In plant wireless networks like WIFI or Zigbee
- ⌘ Point to point radio networks with repeaters (licensed and unlicensed)
- ⌘ Cellular networks (ATT, Verizon , Sprint, ...)
- ⌘ Satellite networks (Iridium, Inmarsat, Orbcomm, ...)

Types of Telemetry/SCADA

⌘ Polled

⌘ Report by exception

⌘ Monitor only ONE-WAY

⌘ Monitor and control/configure TWO-WAY

⌘ Hybrid

Types of Telemetry/SCADA

- ⌘ Remote Terminal Unit (RTU)
- ⌘ Radio/modems
- ⌘ Sensor/Transducers
- ⌘ Repeaters
- ⌘ Base stations
- ⌘ Software
- ⌘ Human Machine Interface (HMI)

Components of a SCADA Sys

⌘ Cost

- ⌘ Initial cost
- ⌘ Maintenance cost
- ⌘ Support and communications cost

⌘ Coverage

- ⌘ Will this technology reach all my sites?
- ⌘ Is solar power an option

⌘ Support

- ⌘ Will the supplier be there to support and modify the system over time?
- ⌘ Is the system easy to repair?

Key Parameters When Choosing a System

- ⌘ Initial Cost
 - ⌘ Equipment cost per site,
 - ⌘ one size fits all or various models
 - ⌘ Equipment cost for towers and base stations software
 - ⌘ Engineering costs such as radio surveys and licenses
 - ⌘ Installation cost (Is self-install an option?)
- ⌘ Maintenance Cost
 - ⌘ Maintenance contracts?
 - ⌘ Replacement parts and service calls after the warranty runs out
 - ⌘ Annual software licenses
- ⌘ Support
 - ⌘ Phone line costs, internet costs, cellular cost
 - ⌘ Annual support fees

Cost Factors

- ⌘ Does the chosen technology reach all your sites
- ⌘ With radio system remote sites may need extra repeaters
- ⌘ With cellular coverage signal may be weak or non-existent at remote sites
- ⌘ Phone line may be very expensive to install at remote sites
- ⌘ Satellite systems generally have coverage anywhere
- ⌘ Solar powered equipment could save at tank sites

Coverage Factors

- ⌘ Biggest question is how will your SCADA supplier support you for the long term?
- ⌘ Are they local or long distant
- ⌘ Will they be able to support your system remotely and what will there be individual charges be for that.
- ⌘ Is there a fee for ongoing phone support and/or changes to the system
- ⌘ If they are a local distributor do they have the expertise in house to repair or make changes

Support Factors

High Tide Technologies System

{ One Example

- ⌘ Hosted Subscription System
 - ⌘ Purchase hardware for remote sites
 - ⌘ SCADA software is hosted over the internet
 - ⌘ Annual fee per unit that covers communications and 24x7 support.

Type of System

- ⌘ Hardware supports multiple communications types
 - ⌘ Satellite (Iridium)
 - ⌘ Cellular (ATT and Verizon)
 - ⌘ Direct Ethernet (usually plants)

- ⌘ Communications type is transparent to the user on the SCADA interface

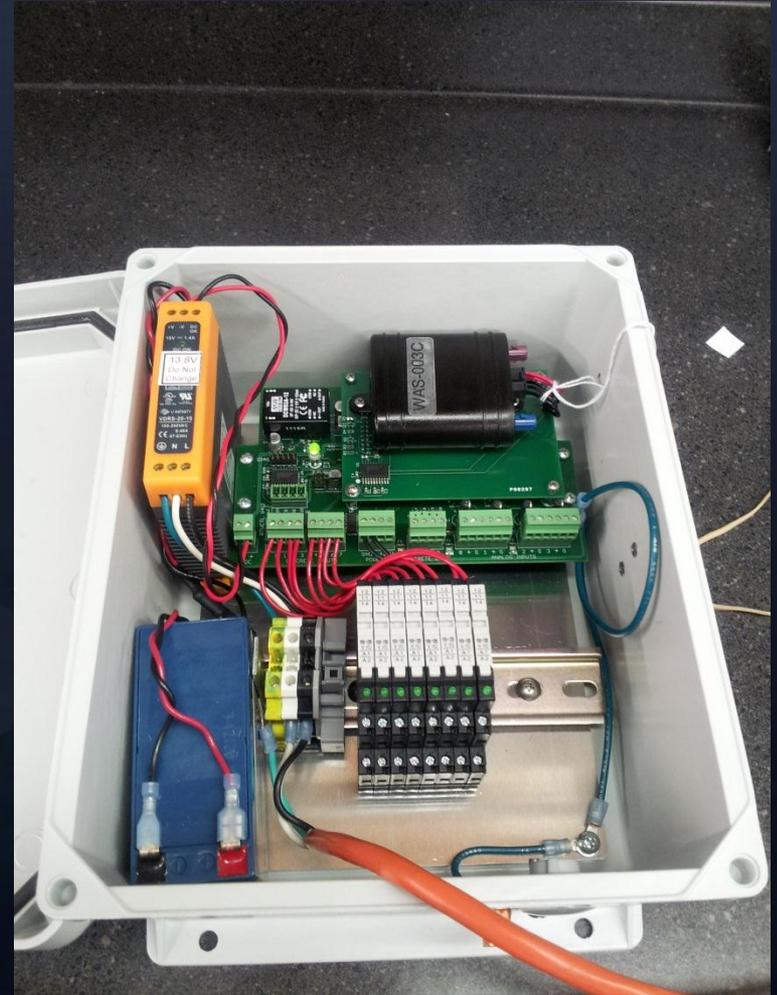
Type of Communication

- ⌘ GPG Grinder Pump Guardian
- ⌘ HTT-200 2 Alarm inputs
- ⌘ HTT-900 12 Digital inputs
- ⌘ HTT-1100 8 Digital inputs and 4 Analog inputs
- ⌘ HTT-2100 8 Digital inputs, 4 Analog inputs, 4 relay outputs
- ⌘ HTT-3100 28 Digital inputs, 6 Analog inputs, 8 relay outputs, and 2 Analog outputs
- ⌘ HTT-4100 More than 3100 with options

Wide Range of RTUs

- ⌘ 12 digital inputs
- ⌘ 10x8 Enclosure
- ⌘ Satellite or cellular
- ⌘ Typical applications:
 - ⌘ Sewer lift stations
 - ⌘ Pulse output meters

HTT-900



- ⌘ No customer base station
- ⌘ Base station function is hosted on HTTP servers
- ⌘ Customer uses standard internet browser to access their system
- ⌘ Works on any computer, tablet, or smart phone

Base Station

- ⌘ Sewer Lift station
- ⌘ Large Meters
- ⌘ Water Tanks
- ⌘ Water Booster stations, monitor and control
- ⌘ Valve stations, monitoring and control
- ⌘ Water Plants
- ⌘ Sewer Plants
- ⌘ Raw Water intake stations
- ⌘ Natural Gas Odor injectors and regulators
- ⌘ ...

Applications

HMI Screen Shots

{ Typical

Lift Stations

Id ▲	Name	Lastpumpreport	Pump 1		Pump 2		Low Level Clear	High Level Clear	Alarm History
			Starts	Runtimes	Starts	Runtimes			
37	Hurricane Point	2014-03-12	1099	40.87 hrs	1333	37.25 hrs	Low Level Clear	High Level Clear	Alarm History
38	Chapel Hill S2	2014-03-11	281	9.17 hrs	310	12.35 hrs	Low Level Clear	High Level Clear	Alarm History
39	Main PS	2014-03-12	1783	82.52 hrs	1741	66.77 hrs			Alarm History
40	Chapel Hill S1	2014-03-12	1885	57.02 hrs	1591	50.85 hrs	Low Level Clear	High Level Clear	Alarm History
41	CH Shores Station 1	2014-03-12	412	18.45 hrs	407	51.65 hrs	Low Level Clear	High Level Clear	Alarm History
42	CH Shores Station 2	2014-03-12	194	23.07 hrs	153	179.77 hrs	Low Level Clear	High Level Clear	Alarm History
43	CH Shores Main	2014-03-12	2170	98.57 hrs	1477	50.07 hrs	Low Level Clear	High Level Clear	Alarm History

For Support Call 8774884882

For Best Browsing Experience We Recommend Firefox

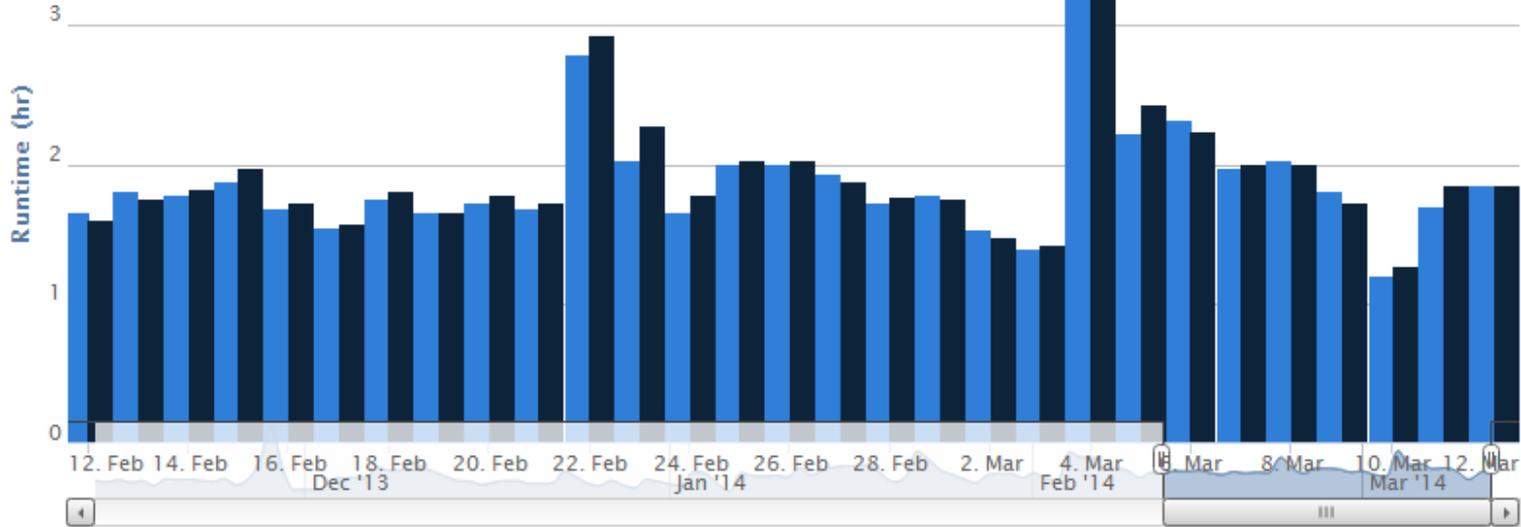
Collection System

Industrial Park LS Runtime



Zoom **1w** 2w 1m 3m YTD All

From Feb 12, 2014 To Mar 12, 2014



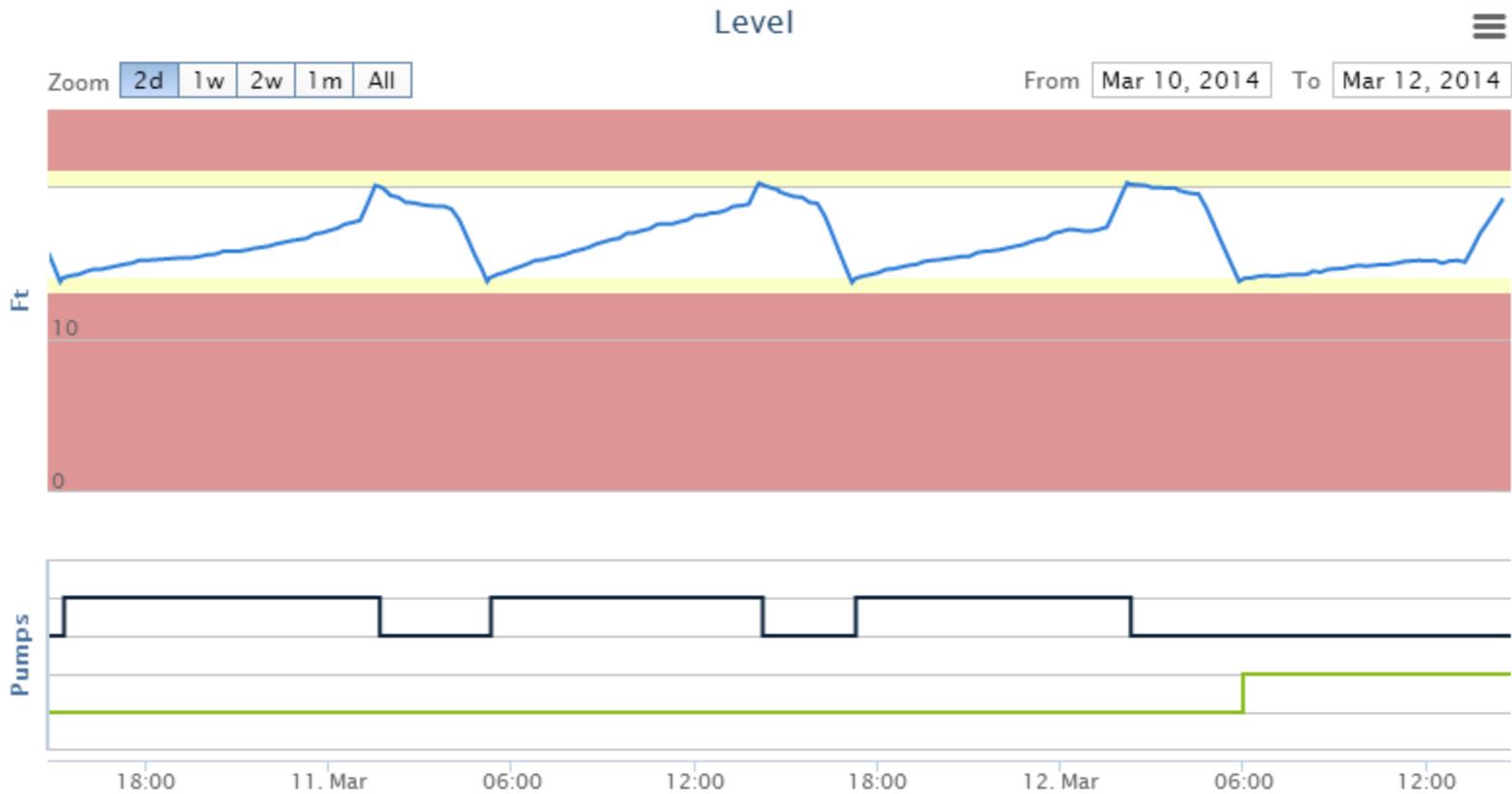
■ Pump 1 ■ Pump 2

Runtime Analysis

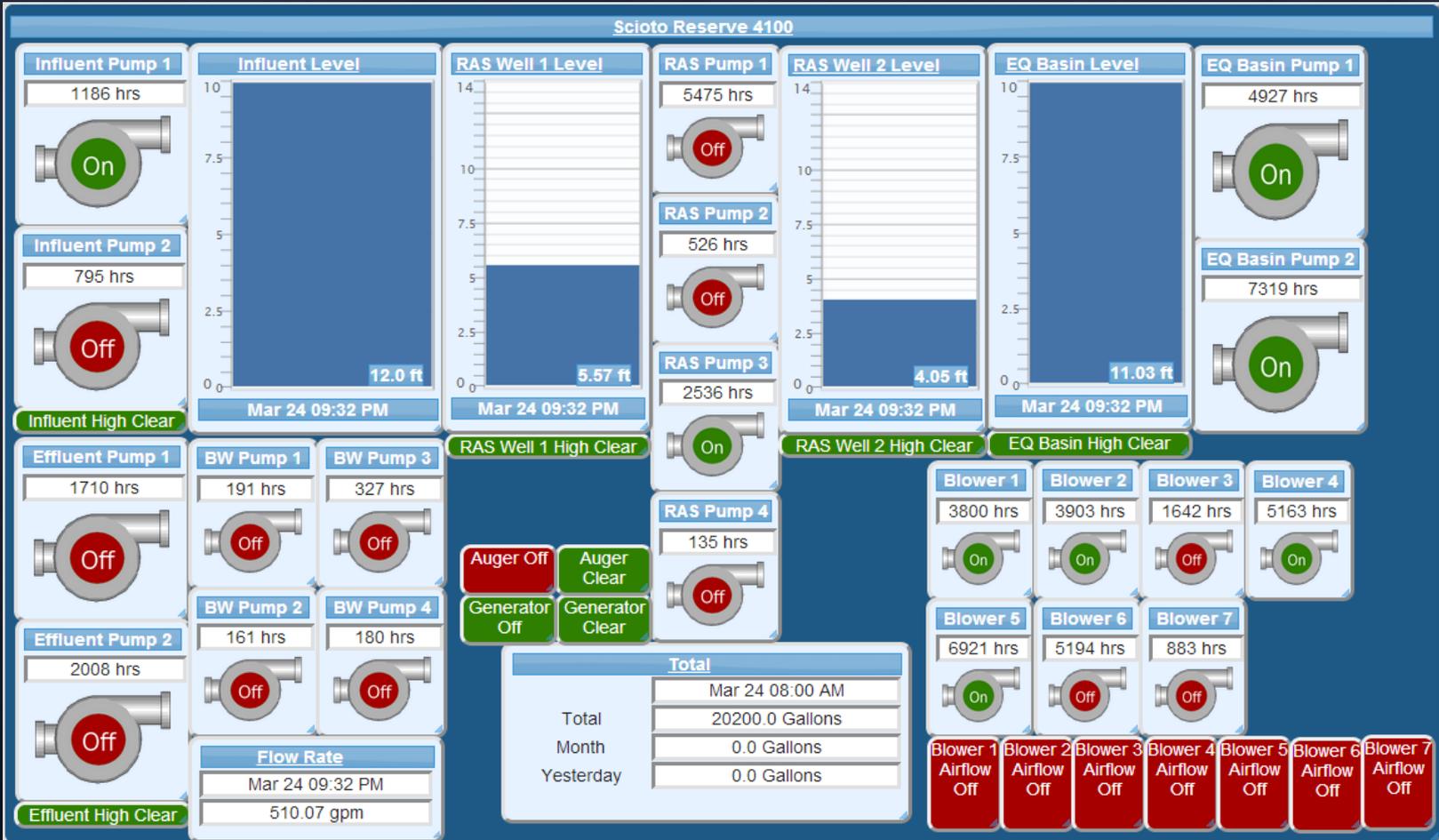


Distribution System

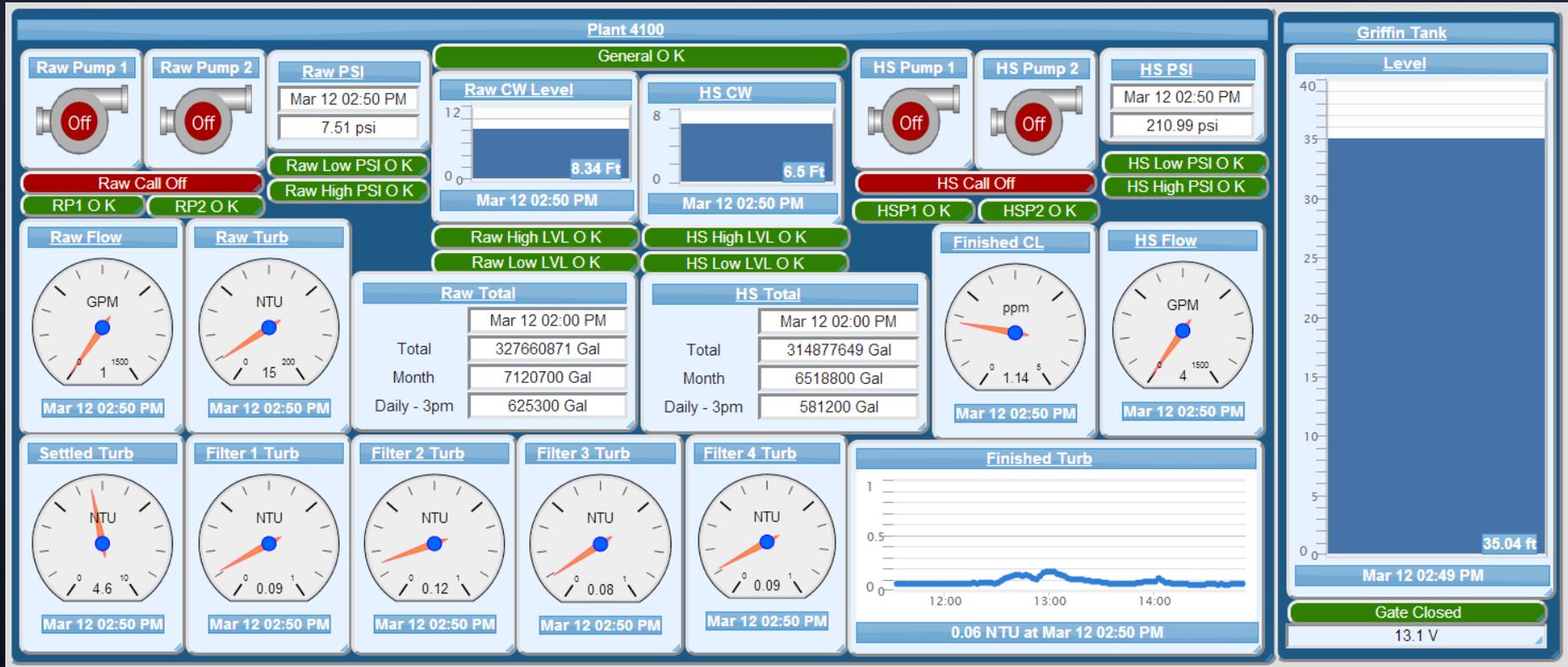
Crab Orchard Tank: Level graph



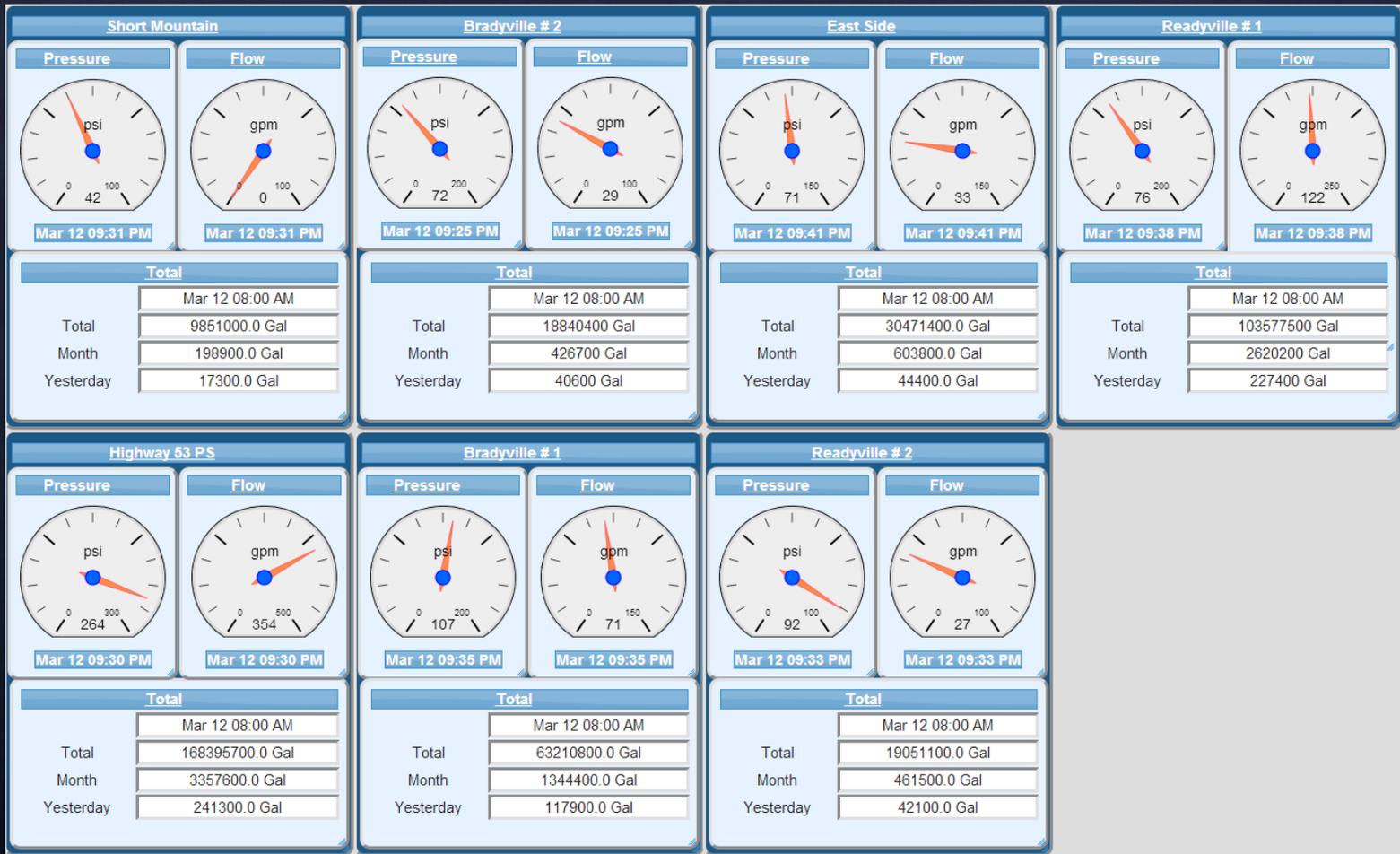
Tank/Pump Graph



WW Treatment Plant



Water Treatment Plant



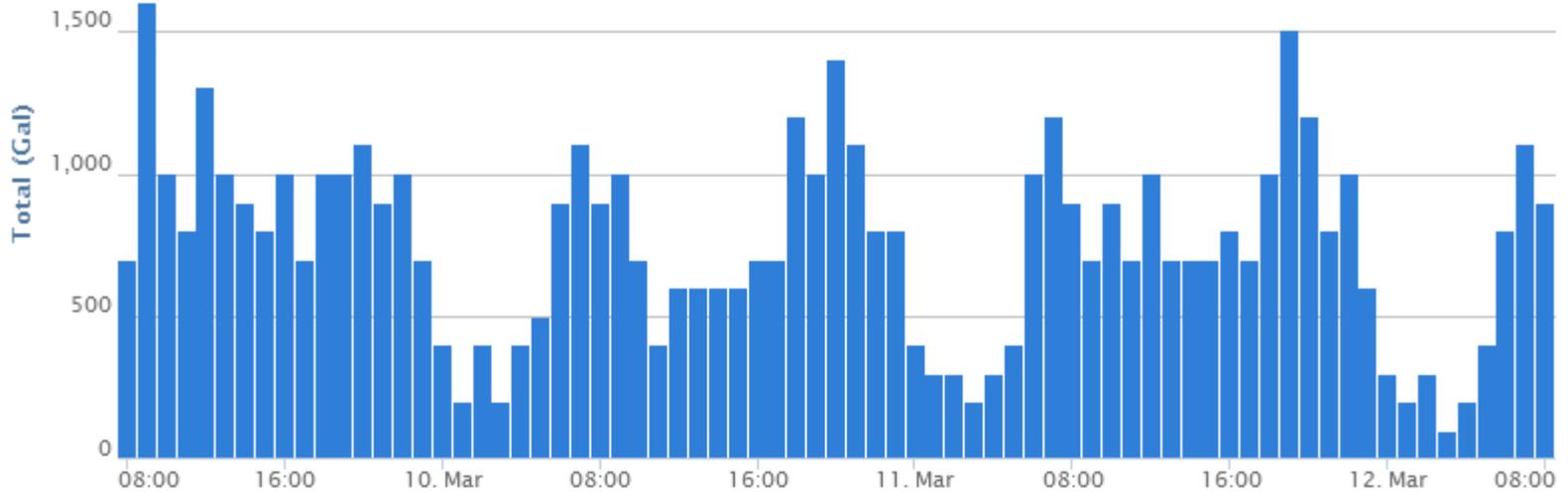
Zone Meters

Total graph

Total (Gal)

Zoom 1d 3d 1w 2w All

From Mar 9, 2014 To Mar 12, 2014



Meter History Graph

- ⌘ Telemetry is very useful for monitoring and maintaining your system
- ⌘ Often pays for itself with preventative maintenance cost savings
- ⌘ Many different types of telemetry systems
- ⌘ Many types of wireless technology to choose from
- ⌘ New technology lets you monitor your system from anywhere
- ⌘ Good cost analysis should include maintenance and recurring support costs
- ⌘ It is much more efficient than driving around looking at tank targets and lift station alarm lights

Summary

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Contact Information



That's all Folks!