

# Cleaning Services Guarantee Statement

Desired Look Cleaning Services LLC

At Desired Look Cleaning Services LLC, we take pride in delivering consistent, high-quality cleaning services you can trust. Our Cleaning Guarantee reflects our commitment to excellence, professionalism, and your complete satisfaction.

## Our Promise to You

We guarantee that every cleaning service will be performed with care, attention to detail, and adherence to the standards outlined in your service plan. Our trained Cleaning Associates follow structured checklists and proven cleaning systems to ensure your home or business receives a thorough, reliable clean every time.

## If Something Isn't Right, We Make It Right

If you are not fully satisfied with any part of your cleaning, simply notify us within 24 hours of your appointment. We will return promptly to re-clean the affected areas at no additional cost. No hassle, no excuses — just our commitment to delivering the quality you deserve.

## What Our Guarantee Covers

Our Cleaning Guarantee applies to:

- Areas included in your scheduled service
- Work performed by our Cleaning Associates
- Missed or overlooked tasks
- Quality concerns related to cleaning performance

## What Our Guarantee Does Not Cover

The guarantee does not apply to:

- Conditions outside our control (excessive clutter, unsafe environments, heavy damage)
- Areas not included in the **original** service plan
- Pre-existing stains, wear-and-tear, or permanent damage
- Issues reported more than 24 hours after service

## Our Commitment to Continuous Improvement

Your feedback helps us grow. Every concern is reviewed internally to ensure our team continues to meet the high standards of professionalism, consistency, and accountability that define Desired Look Cleaning

Services.

## **Experience the Peace of Mind You Deserve**

When you choose Desired Look Cleaning Services, you're choosing a company that stands behind its work. We don't just clean — **We Clean Your Worries Away.**