

Kaiden Photography

Booking Policies and Client Agreement

At Kaiden Photography, I value your time and commitment to your session. These policies are designed to ensure fairness, professionalism, and clarity for both the client and photographer. By booking a session, you agree to the terms and conditions outlined below.

1. Booking, Deposits, and Payments

A non-refundable deposit of 25% of your total session cost is required at the time of booking to secure your appointment. This deposit is applied toward your total balance. The remaining balance is due on or before the day of the photoshoot, prior to the session beginning. Accepted forms of payment include cash, debit or credit card, PayPal, Venmo, Zelle, or Apple Pay. Your appointment will not be considered confirmed until the deposit has been successfully processed.

2. Cancellations and Rescheduling

If you need to cancel or reschedule your appointment, please provide at least 24 hours' notice before your scheduled session time. Cancellations made within 24 hours of the scheduled session will result in forfeiture of the 25% deposit. If proper notice is given, the deposit may be transferred to a rescheduled session of equal value, subject to availability. Rescheduling is permitted one time per client without penalty. Additional reschedules may incur a \$25 administrative fee.

3. Advance Booking Requirements

All sessions must be booked at least five (5) days in advance to allow proper planning, setup, and scheduling. If you require a session sooner, please contact Kaiden Photography directly through the website chat feature to inquire about potential availability. While same-week bookings are not guaranteed, every effort will be made to accommodate last-minute requests when possible.

4. Session Timing, Arrival, and Add-Ons

Each photoshoot includes a built-in two-hour buffer between appointments to allow for travel, preparation, and flexibility in case of last-minute add-ons or time extensions. Clients are encouraged to arrive 10–15 minutes early to ensure the full allotted session time is available. Late arrivals may result in reduced session time or may require rescheduling, depending on photographer availability. Add-ons such as extended time, outfit changes, or additional photos can be requested on-site, provided the schedule allows. Fees for add-ons are due at the time of the request.

5. Image Delivery and Editing

Professional editing and retouching are included with every photography package. Standard turnaround time for edited photos is 7–14 business days from the date of the session. Rush delivery options are available for an additional fee and can be arranged prior to or during your session. Final images will be delivered digitally via a private online gallery. Print products may be purchased separately upon request.

6. Client Conduct and Cooperation

Clients are expected to conduct themselves respectfully and follow all location rules and photographer instructions during the session. Disruptive behavior, intoxication, or failure to cooperate may result in early termination of the session without refund. Parents and guardians are responsible for the safety and supervision of children during all sessions.

7. Liability and Force Majeure

Kaiden Photography is not liable for any personal injury, property damage, or loss that may occur before, during, or after the session. In the rare event of equipment failure, illness, accident, or unforeseen circumstances beyond control, the photographer reserves the right to reschedule the session or refund the deposit in full. Kaiden Photography will make every effort to deliver the best possible service and uphold the agreed-upon session terms.

8. Image Usage and Copyright

All images captured by Kaiden Photography remain the intellectual property of the photographer. Clients are granted personal usage rights for printing, sharing, and display. Commercial use requires written permission or a separate licensing agreement. Kaiden Photography reserves the right to use selected images for portfolio, marketing, and promotional purposes unless the client requests otherwise in writing prior to the session.

9. Agreement and Acknowledgment

By booking a session with Kaiden Photography, the client acknowledges and agrees to all terms outlined in this policy. These terms are binding and designed to maintain fairness, professionalism, and clear communication between both parties. Failure to comply with these terms may result in forfeiture of payments or cancellation of services.

Acknowledgment of Terms

By signing below, the client confirms that they have read, understand, and agree to abide by all booking policies, terms, and conditions outlined in this agreement. Failure to adhere to these terms may result in forfeiture of the deposit and/or termination of services.

Client Signature Date

Photographer Signature (Kaiden Siegfried) Date

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