

SERVICE DELIVERY MODEL WORKSHEET

Situation <i>(The Problem)</i>		Priorities		Mission/Vision <i>(What drives the outcome?)</i>	
Inputs	Outputs		Outcomes		
Resources	Activities	Participation	Short-Term	Mid-Term	Impact/Long-Term
<i>In order to accomplish our set of activities we will need the following:</i>	<i>In order to address our problem, we will accomplish the following activities:</i>	<i>We must clearly identify the groups we are serving.</i>	<i>If accomplished, we expect these activities will lead to the following changes in 1-2 years:</i>	<i>If accomplished, we expect these activities will lead to the following changes in 3-4 years:</i>	<i>If accomplished, we expect these activities will lead to long-term societal changes.</i>
1.	1.	1.	1.	1.	1.
2.	2.	2.	2.	2.	2.
3.	3.	3.	3.	3.	3.
4.	4.	4.	4.	4.	4.
Assumptions 1. 2.			External Factors <i>(Things that might negatively impact your program – i.e. environment, community, public policy)</i> 1. 2.		
Evaluation					
<i>What do you want to know?</i>			<i>How will you know it?</i>		

SERVICE DELIVERY MODEL WORKSHEET

Situation (*The Problem*)

Priorities

Mission/Vision (*What drives the outcome?*)

Inputs

Resources

In order to accomplish our set of activities we will need the following:

- 1.
- 2.
- 3.
- 4.

Outputs

Activities

In order to address our problem, we will accomplish the following activities:

- 1.
- 2.
- 3.
- 4.

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Participation

We must clearly identify the groups we are serving.

- 1.
- 2.
- 3.
- 4.

Outcomes

Short-Term

If accomplished, we expect these activities will lead to the following changes in 1-2 years:

- 1.
- 2.
- 3.
- 4.

Mid-Term

If accomplished, we expect these activities will lead to the following changes in 3-4 years:

- 1.
- 2.
- 3.
- 4.

Impact/Long-Term

If accomplished, we expect these activities will lead to long-term societal changes:

- 1.
- 2.
- 3.
- 4.

Assumptions

- 1.
- 2.

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External Factors (*Things that might negatively impact your program – i.e. environment, community, public policy*)

- 1.
- 2.

Evaluation

What do you want to know?

How will you know it?