

A GENERAL OVERVIEW



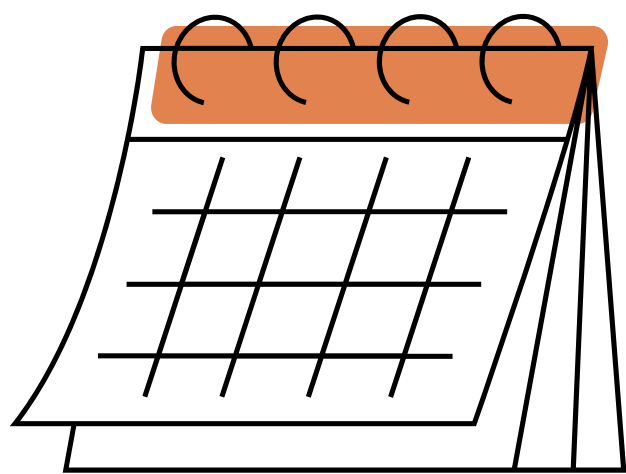
1. WALKTHROUGH

First, we'll walk the property together to understand exactly what you want. If you're unsure, we'll suggest your best options.



2. ESTIMATE

In a few days we'll email you an estimate. Simply open the email, click 'Review and Approve' to view.



3. DEPOSIT & SCHEDULE

Once you approve the estimate, we'll email you a payment request for half of the total estimate. We'll also keep you updated via email regarding scheduling your start date and any changes to it. Please note: we don't require the 50% deposit on hourly jobs!

4. WORK BEGINS

Your project may start up to 2 weeks earlier or later than planned, as perfection takes time. You will receive email notifications for all scheduling changes.



5. FINAL INSPECTION

Our technicians will take you through a final walkthrough. Once you're happy with the result, the project is officially done, we'll email you the final invoice, which is due upon receipt.

6. SHARE THE LOVE

A few days later, we'll touch base with you to request a review and ensure there are no last-minute changes you'd like to make.

