

## Privacy Policy for SMS Text Messaging

Effective Date: January 31, 2025

At TD Home Services, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we handle your information when communicating with you via SMS text messaging.

### Information We Collect

We do not collect any personal information from you beyond your cell phone number. Your cell phone number is only stored in our phone for the purpose of sending SMS communications related to our services.

### How We Use Your Information

We use your phone number solely to communicate with you regarding our services, promotions, and updates. We do not store or use your phone number for any other purpose.

### Sharing Your Information

We do not share, sell, or distribute your phone number or any other personal information to third parties.

### Terms and Conditions

By opting into our SMS text messaging service, you agree to the following terms:

**Types of Messages:** You may receive messages related to appointment reminders, service updates, promotional offers, and other relevant communications.

**Message Frequency:** Message frequency may vary based on service interactions, but you can expect to receive periodic updates as necessary.

**Help Information:** If you need assistance, reply with "HELP" to receive support and further instructions.

Opt-Out: You have the option to opt-out of receiving SMS text messages at any time. To stop receiving messages, simply reply with "STOP," "UNSUBSCRIBE," or "QUIT." Upon opting out, you will no longer receive messages from us.

Message and Data Rates: Message and data rates may apply depending on your mobile carrier's plan.

### Sample Messages

Example of a service-related message:

"Thank you for choosing TD Home Services! Your appointment is confirmed for [DATE] at [TIME]. Reply HELP for assistance or STOP to unsubscribe."

### Further Information

For more details about our full privacy practices, please visit our privacy policy at <https://td-homeservices.com/license-%26-warranty>.

By continuing to receive messages from us, you acknowledge and agree to the terms of this Privacy Policy.

If you have any questions or concerns, feel free to contact us at 843-251-7633.

Thank you for trusting TD Home Services.