

## TD Home Services Agreement

This agreement (“Agreement”) is between TD Home Services (“TDHS”) and the client (“Client”). By approving an estimate, paying a deposit, or allowing us to begin work, you agree to the terms below and understand you are legally obligated to pay in full. Failure to pay may result in legal action to recover the balance.

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### Scope of Work

1. The work we do is based on what’s listed in our estimate or otherwise agreed upon.
  2. If the scope changes for any reason (including new requests or unexpected issues), the cost and timeline may change.
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### Pricing & Payment

3. \$150/hour for 2 technicians.
  4. \$100/hour for 1 technician.
  5. Minimum service fee: \$150, even if we’re there for less than an hour.
  6. The quoted price may change if the scope changes.
  7. Additional labor beyond the quote will be billed at our hourly rates above.
  8. Materials are billed at cost plus a markup (time to pick up materials is **not** charged separately).
  9. A 50% deposit and a valid credit card may be required to schedule your project.
  10. Final payment is due upon receipt of the invoice.
  11. Late payments accrue a fee of 10% of the total bill every 7 days past due.
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### Scheduling

12. We may adjust the start date as needed.
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### Cancellation & Rescheduling

13. Canceling after paying the deposit means the deposit is forfeited.
  14. Rescheduling is allowed, but your deposit is held until the project is completed.
  15. If we cancel before starting, your deposit will be refunded in full.
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### Materials

16. All materials purchased for your job will be billed to you with a markup.
  17. We no longer bill separately for the time spent retrieving materials.
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### Warranty

18. Our work is under warranty to meet industry standards and agreed specifications.

19. Warranty excludes misuse, neglect, or unauthorized modifications.
  20. Warranty excludes work done by others after we complete our job.
  21. Warranty excludes issues arising long after completion.
  22. Notify us promptly about any warranty concerns so we can address them.
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### **Governing Law**

23. This Agreement is governed by South Carolina law.
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**By having us perform work, you agree to these terms.**