WATERSLIDE INSIGHTS WORKSHEET

ATTRACTION NAME:

#1: MANUFACTURER REQUIREMENTS / RECOMMENDATIONS:

#2: RIDER RULES / REQUIREMENTS?

MOST LIKELY TO NOT BE FOLLOWED?

#3: RIDING VEHICLE(S): CONDITION / INFLATION / INSPECTION / STORAGE?

#4: WATER LEVEL / FLOW: HOW IS RIDE IMPACTED? TOO MUCH? TOO LITTLE?

#5: WHAT SAFETY LAYERS ARE IN PLACE TO PROTECT THE RIDER(S)?

#6: HOW WELL MAINTAINED IS THIS RIDE CURRENTLY? MAINTENANCE OPPORTUNITIES / PRIORITIES?

FUTURE MAINTENANCE POINTS:

#7: HOW ARE RIDERS MOST LIKELY TO GET HURT ON THE ATTRACTION (MINOR VS. MAJOR)?

#8: HOW ARE RIDERS MOST LIKELY TO GET HURT OFF THE ATTRACTION (MINOR VS. MAJOR) QUEUE OR EXIT?

ALIVE solutions Inc.

#9: WHAT QUALIFIES SOMEONE TO DISPATCH THIS ATTRACTION?

#10: WHAT QUALIFIES A TRAINER TO TRAIN ON THIS ATTRACTION?

#11: WHAT DOES EFFICIENCY LOOK LIKE ON THIS ATTRACTION? WHAT DOES INEFFICIENCY LOOK LIKE? (SPECIFIC MARKERS)

#12: HOW IS THIS RIDE PORTRAYED / COMMUNICATED IN OUR MEDIA (INTERNAL / EXTERNAL)?

#13: WHAT DOCUMENTATION DO WE HAVE TO PROVE THIS RIDE WAS OPERATED AND MAINTAINED PROPERLY?

#14: POST ACCIDENT, WHAT DO I EXPECT / WANT TO HAVE BEEN DONE BEFORE THE ACCIDENT TOOK PLACE?

#15: WHAT QUALIFIES SOMEONE TO INSPECT THIS ATTRACTION?

#16: WHAT IS ONE THING I'D LIKE TO CHANGE ABOUT THIS RIDE OR DISPATCH PROCESS?

#17: ACCESS TO NON-RIDERS AREAS IS CONTROLLED / MONITORED BY (PUMP ROOMS, ELECTRICAL…)?

#18: WHAT DO DISPATCHERS NEED TO KNOW, SAY, DO, FEEL IN ORDER TO OPERATE EFFECTIVELY?

#19: WHAT LAYERS ARE IN PLACE FOR DISPATCHER SAFETY (TOP AND BOTTOM)?

#20: DISPATCHER PROCESS:

#21: PAST ERRORS WE CAN LEARN FROM?

ANAMOLIES?

#22: WHAT IS OUR CURRENT DISPATCHER ACCURACY %?

WHAT IS OUR CURRENT RIDER COMPLIANCE %?

#23: SIGNAGE EFFECTIVENESS, REPETITION, COMPLETENESS, ATTENTION?

OTHER OPPORTUNITIES FOR GUEST EDUCATION?

#24: TEAM MEMBER INSIGHTS?

#25: PAST INSIGHTS THAT MAY HAVE BEEN "EXPLAINED AWAY"?

WHO HAS VERIFIED / VALIDATED WHAT WE ARE DOING OPERATIONAL ON THIS ATTRACTION (OUTSIDE ALLY)?

WATERSLIDE SCORECARD

RATE EACH ON A SCALE OF 1-10 (1 = NOT EFFECTIVE, 10 = VERY EFFECTIVE)

CURRENT RATING OF DISPATCHER EFFECTIVENESS:

CURRENT RATING OF RIDER SAFETY:

CURRENT RATING OF PHYSICAL ATTRACTION CONDITION:

CURRENT RATING OF DISPATCHER TRAINING:

CURRENT RATING OF EMERGENCY RESPONSE / PREPAREDNESS:

CURRENT RATING OF LEADERSHIP INTEGRATION / ACCOUNTABILITY:

CURRENT RATING OF EFFECTIVENESS OF INSPECTIONS:

CURRENT RATING OF DEFENSIBILITY ON THIS ATTRACTION: