

OSI's Portfolio

We focus on helping businesses of all sizes better understand how technology can accelerate their growth through increased operational efficiency, automation, cost optimization, and business analytics.

Utilizing over 20 years of engineering, solutions architecture design, sales executive and C-level leadership roles, OSI has worked as a peer beside multiple levels within organizations, from technical IT departments, to line-of-business leaders, to C-level executives.

EARNING YOUR CONFIDENCE AND TRUST IS OUR #1 PRIORITY! The bi-product of earning your trust, enables us to bring cloud and carrier service providers to your business. Below are some of the services that we offer in addition our strategic advisory services. Our portfolio of cloud and service providers are hand-picked and best-in-class. In most cases these partners validated and are listed as "LEADERS" in Gartner's Magic Quadrant.

Cloud, Hybrid, & On-Prem Services

CYBERSECURITY

- Web Filtering
- Penetration Testing
- Anti-spam
- Anti-virus
- DDoS Mitigation
- Intrusion Detection
- Intrusion Protection
- File Integrity Management
- Identity Management
- Multifactor authentication

MOBILITY

- Mobil Device Management
- Autonomous WAP's
- Controller Based WAP's
- Wireless Assessments
- Cell Phone procurement
- Cell Phone Billing Consolidation
- RFID
- IoT sensor solutions

SOFTWARE AS A SERVICE (SaaS)

- CRM
- ERP
- Document Management
- Office 365
- SharePoint
- Salesforce
- Adobe

UNIFIED COMMUNICATIONS

- Call Control
- Unified Messaging
- CRM Integration
- Desktop Faxing
- Video
- Presence
- Chat
- Mobile Device Integration
- Paging
- Call Recording

INTERNET OF THINGS (IoT)

- Temperature
- Movement
- GPS
- Heart Rate
- Humidity
- Inventory
- People
- Blood Pressure

CARRIER, VOICE, TELCO

- Dedicated Internet (DIA)
- Fiber
- Satellite
- Data Wireless
- Dedicated Local, LD & Toll Free
- ISDN PRI
- SIP Voice Services

CONTACT CENTER

- Analytics & Reporting
- Agent Recording
- Screen Recording
- Voice Recognition
- Speech to Text
- Text to Speech
- Advanced Queuing
- Score Carding
- Disposition Codes
- Virtual Hold/Call Back
- Email, Social Media, Chat, Text Integration

BACKUP AND DISASTER RECOVERY

- Colocation
- Business Continuity
- Structured or Unstructured Data
- Highly Compressed
- Fully Encrypted
- Un-Encrypted
- Graphic Files
- PDF
- Many Other Data Types