

Kristine Garner

Human-Centered Experience Designer

📍 West Point, UT

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📞 801.668.3891

Profile

Human-Centered Experience Designer specializing in translating complex ideas into clear, engaging experiences. Background in project leadership, communications, and systems design, with a focus on creating intuitive interactions that connect people and drive meaningful engagement.

Work Experience

Experience Design, Strategy & Operations

Founder & Experience Designer — Star Date 444

May 2022 – Present

- Designed and launched a human-centered platform integrating events, onboarding flows, and membership systems to foster meaningful, real-world connections
- Developed end-to-end user journeys that reduced social friction and guided users from initial engagement to curated introductions
- Translated complex behavioral and compatibility concepts into clear, engaging visual and written experiences across digital and in-person touchpoints
- Built and scaled a multi-tier membership model aligned with user intent, increasing engagement and repeat participation
- Led cross-functional execution across brand, operations, and experience design, ensuring cohesive delivery across all user interactions
- Created structured frameworks and interaction tools (e.g., conversation prompts, guided experiences) to improve user comfort and connection outcomes

Senior Research & Development Assistant

FLSmith, Midvale, UT

July 2021 – October 2025

- Translated complex R&D initiatives into clear, culturally aware communications, supporting global teams and improving cross-regional alignment
- Synthesized project data and performance insights into executive-ready updates, enabling informed decision-making and strategic alignment
- Designed and implemented communication frameworks that aligned cross-functional teams with evolving goals and technical priorities
- Facilitated stakeholder meetings and cross-team collaboration, improving clarity, coordination, and delivery across critical initiatives
- Strengthened documentation systems and quality assurance processes, ensuring consistency, accuracy, and usability across departmental workflows

Planner

531st Squadron, HAFB, UT

June 2019 – June 2020

- Streamlined communication and documentation workflows across stakeholders, improving alignment on technical updates and production requirements
- Coordinated large-scale project execution involving 18,000+ components, optimizing resource forecasting, risk mitigation, and scheduling efficiency
- Delivered project milestones 45 days ahead of schedule through cross-functional collaboration, strategic planning, and process optimization
- Reviewed and refined technical documentation and bills of materials, ensuring accuracy, compliance, and consistency with established standards

Project Coordinator

Wells Fargo, Salt Lake City, UT

June 2016 – July 2018

- Supported enterprise system updates by coordinating cross-functional communication, ensuring alignment on scope, timelines, and deliverables
- Designed and delivered stakeholder presentations communicating system changes and project milestones
- Developed and analyzed KPI metrics to evaluate system performance, identifying opportunities for process improvement
- Facilitated communication across business and technical teams, translating system updates into clear, actionable insights

Contractor

Hill Air Force Base, UT

September 2014 – March 2016

- Designed and delivered stakeholder presentations communicating project scope, progress, and milestones, ensuring alignment with business objectives
- Developed and analyzed KPI metrics to evaluate change request performance, identifying opportunities for process improvement and increased efficiency
- Facilitated cross-functional communication across teams, providing clear updates on budgets, timelines, and deliverables to support informed decision-making

Program Security Representative – Engineering Administrator

L-3 Communications, Salt Lake City, UT

April 2007 – April 2013

- Improved productivity by 30% through implementing electronic documentation retrieval systems, enhancing operational efficiency and access to information
- Secured \$500K in contract value by developing and refining persuasive proposals, strengthening communication and stakeholder alignment
- Collaborated with cross-functional teams to streamline workflows, increasing capacity and improving overall organizational effectiveness
- Redesigned documentation and communication processes to support 700+ internal accounts, improving clarity, accessibility, and process consistency
- Analyzed customer feedback and performance trends to identify improvement opportunities, aligning processes with business objectives and user needs

Core Skills

User Experience (UX) & Experience Design, Strategic Communications & Visual Storytelling, Journey Mapping & Systems Design, Cross-Functional Collaboration, Stakeholder Engagement & Alignment, Process Improvement & Workflow Optimization, Data Interpretation & Insight Communication

Education

Master of Professional Communication | Weber State University 2012 – 2014

Bachelor of Integrated Studies | Weber State University 2000 – 2003

Certifications & Awards

- Project Management Professional (PMP)
- Certified Scrum Master
- Utah Certified Notary Public
- 2012 Silver Achievement Award — L-3 Communications
- 2008-2012 Group Superior Rating — U.S. Department of Defense
- 2008 Bronze Achievement Award — L-3 Communications

Tools & Technologies

- Microsoft Office Suite, Power BI
- SAP, PPM
- CorelDraw
- CRM & Enterprise Systems (IBM Rational, Quality Control Systems)